



San Francisco Public Library

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 ("ADA"), the San Francisco Public Library will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: The San Francisco Public Library does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication: The San Francisco Public Library will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the San Francisco Public Library's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The San Francisco Public Library will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in San Francisco Public Library offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of The San Francisco Public Library, should contact the office of

Marti Goddard, Access Services Manager
San Francisco Public Library
100 Larkin Street
San Francisco, CA 94102
415-557-4557 (voice) 415-557-4433 (tty) 415-625-9082 (vp)
mgoddard@sfpl.org

as soon as possible. Requesting accommodations at least 3 working days before the scheduled event will help to ensure availability.

The ADA does not require the San Francisco Public Library to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of the San Francisco Public Library is not accessible to persons with disabilities should be directed to:

Marti Goddard, Access Services Manager
San Francisco Public Library
100 Larkin Street
San Francisco, CA 94102
415-557-4557 (voice) 415-557-4433 (tty) 415-625-9082 (vp)
mgoddard@sfpl.org

The San Francisco Public Library will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.