



San Francisco Public Library

MINUTES
Council of Neighborhood Libraries
October 29, 2015
4:00 p.m.
Meeting Notes
CALL TO ORDER

Meeting Location: Latino Hispanic Room

CHAIR: Cathy Delneo

Attendees: Miriam Pavis (BAY), Deborah Doyle (EXC), Marcia Parrott (EXC), Nora Dowley (GPA), Laura Bernabei (ING), Leila Farhadi (ING), June Drayton (MAR), Judy Strebel (MIS), Rosa M. Quinones (MIS) Excused, Harriet Sollod (MER) Excused, Nina Youkelson (NVA), Ruth Maginnis (NVA), Pinkie Bolden (OVI), Edna James (OVI), Bessie Hahn (ORT), Marcia Ehrlich (PAR), Diane Silver (PAR) Excused, Michael Leahy (PSI), Don Thielges (POR), Linda Hughes (PRE) Excused, Marcia Popper (PRE), Joan Walton (SUN), Deborah Oppenheim (SUN) Excused, Kenny Chin (WPO),

Guests: Suzanne Beattie (Mobile Outreach Services Manager), Alice Chan (Southeast District Manager), Lori Chan (Northeast District Manager)

Administrators: Luis Herrera (City Librarian), Sue Blackman (SFPL Commission Secretary), Deborah Doyle (Acting Executive Director, Friends of San Francisco Public Library), Cathy Delneo (Chief of Branches)

HOUSEKEEPING

- There will NOT be a meeting in November due to the Thanksgiving holiday.
- The next regular **CNL Meeting of 2016** will be **Thursday, January 28, 2016**, 4:00 p.m. Latino Hispanic Room B, Main Library, Lower Level.
- The next **Steering Committee Meeting of 2016** will be on **Tuesday, January 20, 2016**, 4:30 p.m., Room 601 – Main Library
- The **Library Commission Meeting** will be held on **Thursday, November 5, 2015**, 4:30 p.m. in the Koret Auditorium, Main Library

- Volunteers are needed to attend the Commission Meeting on:

Thursday, November 5 - Marcia Popper

Thursday, December 17 - _____

ANNOUNCEMENTS

Two new CNL representatives joined our group:

1. Bessie Hahn, Ortega Branch Library
2. Pinkie Bolden, Oceanview Branch Library

Review of Minutes – The minutes from September 24, 2015 were unanimously approved as distributed.

UPDATES

City Librarian's Report – Luis Herrera

- SFPL continues to work closely with the Department of Public Health to address the some of the problematic behaviors seen around the Main Library in the Civic Center neighborhood.
- Incident reports continue to trend downward, and SFPL has experienced a 50% reduction in patron incidents over the last year.
- The Library has recently welcomed Sergeant Matthew Loya as its new Head of Security. Sgt. Loya will be working with the Security Officers and SFPL staff and will strive for continual improvements to safety throughout SFPL's branches and at the Main Library.
- The Main Library's elevators are a current issue that is being addressed. The Facilities team has been working with Otis, the elevator contractor for the City, to restore service to all elevators in the Main Library.

Luis's Trip to Taipei, Taiwan

- Luis shared his showcase of photos and gave a sneak peak of highlighted experiences from his trip to Taipei within the past few weeks. He was fortunate to visit the following institutions in Taiwan:
 1. National Central Library
 2. National Taiwan University
 3. National Taiwan Normal University
 4. New Taipei City Library
 5. Fujian Catholic University
 6. Science and Department of Care Services for Rural Area Education
 7. Taipei Public Library
 8. Taiwan National University Library
 9. Taiwan National Library
- Luis was able to share information about SFPL's fantastic assistive technology programs with the libraries. They were really intrigued with the type of services SFPL offers; believing that the trend will grow throughout the world.
- Luis found that the Taiwanese people are very health conscious offering reading glasses, blood pressure monitors, weight scales and even a headset and book sterilizer for the public.

Commission Report – Sue Blackman

- The Commission Meeting on Thursday, October 15th took place at Ortega Branch Library’s meeting room.
- Updates were presented on:
 1. The Juvenile Justice Center and Log Cabin Ranch
 2. SFPL’s Budget
 3. Ortega Branch community and library services
 4. Branch Library Open Houses

Nora Dowley, Glen Park CNL representative asked Sue Blackman what impact the ballot measure in the upcoming San Francisco election would have on the Library Commission meetings and the Library. Sue responded that if it is passed, all sixty (60) Commission Meetings would be required to be broadcast live beginning in six months, which would be a great cost to the Library and could have significant impacts on the agendas and public comment process.

Mobile Outreach Services (MOS) Presentation – Suzanne Beattie, Manager MOS

- MOS staff consists of:
 - 1 Mobile Outreach Services Branch Manager (3632)
 - 3 Librarians (3630)
 - 1 Library Technician (3618) – oversees 5 drivers
 - 1 Library Assistant (3610)
 - 1 Page (3602)
- SFPL has four bookmobiles that provide library resources and programs to neighborhoods throughout the city, including on Treasure Island.
 1. **Green Bookmobile** – this clean air vehicle participates in roughly three community events per month in addition to providing regular library service to Treasure Island, which has no permanent library structure, two times per week.
 2. **Library on Wheels (LOW)** – this bookmobile is focused on service to San Francisco’s senior community. It travels to senior centers, assisted living facilities, and single resident occupancy (SRO) living throughout the city.
 3. **TechMobile** – this most recent addition to the SFPL’s bookmobile fleet offers digital learning resources and programs to under-served communities in the City and brings wifi access along with it into communities.
 4. **Early Literacy Mobile** – this bookmobile is focused on service to youth, their families, teachers, and caregivers. It offers an exciting array of library services to stimulate creativity and exploration for educators, families and children from infants to teens.
- The vision of the Mobile Outreach Service team is to expand and improve library services throughout the city. They have created a menu of programs that can be delivered to patrons on any of the service routes. For example, a senior center normally served by LOW might request a visit from the Techmobile with a program geared toward getting seniors connected with eBooks.
- MOS will continue bringing the bookmobiles into the community and will be revising routes as necessary to expand outreach efforts to underserved agencies and neighborhoods with their newly printed brochure to let the public know of their services and how to connect with them.
- Suzanne acknowledged Alice Chan, Southeast District Manager, who has been worked closely with the Mobile Outreach Services staff to develop and implement the new service model and revisit the regularly scheduled routes.

Friend's Report – Deborah Doyle

- The Friends have opened their new Donation Center located at 1630 17th Street in San Francisco and are once again accepting book donations. Their schedule is Monday – Saturday from 10 a.m. – 2 pm.
<http://www.friendssfpl.org/support-us/donate.html>
- An Open House party to celebrate the Friends' new location is scheduled for Saturday, November 14th at 1630 17th Street and CNL reps are welcome to attend.
- The Friends will be hosting a Library Laureates dinner at the Main Library on Friday, March 19, 2016 from 6:30pm – 9:30 pm to celebrate the Main's 20th anniversary.
<http://www.friendssfpl.org/events/laureates/overview.html>
- Imbibe, held at Golden Gate Valley Branch Library on Friday, October 23rd was a great success. People came in costumes to enjoy cocktail drinks and food.
- Deborah will be away from the Friends for a few weeks and will return at the end of December.
- Michael Leahy, Parkside Branch representative, mentioned that the Friends will be hosting an open house on at Parkside Branch on Saturday, November 14th offering crafts, music and lots of fun!

CNL Reads Booklist – Lori Chan, Northwest District Manager

- Lori demonstrated how to set up a BiblioCommons account and create a booklist on Bibliocommons
- All you need is your SFPL library card number and PIN!
- CNL members shared books and reviews for a new "CNL Reads" list. To see what CNL reps are reading click here:
https://sfpl.bibliocommons.com/list/share/538221247_sfpl_cnl/540167967_cnl_reads

Adjournment: 5:30 pm

Respectfully Submitted by Josephine Lee