



San Francisco Public Library

LIBRARY FINES & FEES AMNESTY PROGRAM

SFPL COMMISSION

9.15.16

San Francisco Public Library

SFPL Fine Amnesty Goals

- Recover library collections
- Eliminate barriers to access
- Welcome back patrons
- Increase library patronage and usage

Desired Outcomes

- Lower outstanding liability: **\$4,549,833**
- Recover materials from **29,554** patrons with billed items
- Restore access to **55,256** patrons who owe \$10.01 or more

SFPL Amnesty Components

- Forgive outstanding overdue fines and fees for patrons returning overdue or billed items
- Waive outstanding overdue fines for any other individuals during Library Fee Amnesty Program

FY17 Fiscal Impact

- Fine revenue budgeted: \$300,000
- Books paid revenue budgeted: \$57,800
 - Estimated uncollected overdue fine revenue:
\$15,975 - \$76,782
 - Estimated value of material recovery:
\$40,725 - \$203,775
 - Estimated net impact of value of material recovery less uncollected overdue fine revenue:
\$24,750 - \$126,933

SFPL Amnesty Campaign

- Theme and messaging development (TBD)
 - Amnesty Program participation log concept
 - Return or replace borrowed item(s)
 - Attend a library program, event, class
 - Replace a library card
 - Sign up for eNewsletter
 - Sign up for courtesy pre-overdue notices
 - Food donation drive
 - Book donation drive

Evaluation

- Number of library materials recovered
- Number of library accounts with restored access
- Amount of outstanding liability reduction
- Number of Amnesty Program participants

SFPL Fine Amnesty Next Steps

- LC Resolution for BOS approval (September)
- BOS Resolution (TBD - October / November)
- Communication Strategy (TBD – Oct. / Nov.)
- Fine Amnesty Program (January 3 –February 14)
- Partnership with Treasurer & Tax Collector (Spring 2017)

SFPL Fine Amnesty Resolution

- Recommendation: Approve SFPL Library Commission Resolution urging Board of Supervisors to adopt Resolution authorizing Library Commission to establish Fee Amnesty Program for overdue library materials.