

San Francisco Public Library

LIBRARY FINES & FEES AMNESTY PROGRAM

SFPL COMMISSION

8.18.16

San Francisco Public Library

Background

- Fine Amnesty programs are designed to forgive outstanding fines and fees, typically in exchange for patrons returning overdue items.
- SFPL has offered previous fine amnesty in 1998, 2001 and 2009.

2009 SFPL AMNESTY PROGRAM

Estimated Replacement Value of Recovered Library Materials and Foregone Revenue			
	1998	2009 Estimate	2009 Actual
Library Material Returned - 1-60 days overdue	10,764	5,666	26,077
Library Material Returned - over 60 days overdue	<u>1,194</u>	<u>630</u>	<u>3,151</u>
Total Library Material Returned	11,958	6,296	29,228*
Estimated Replacement Value of Recovered Library Materials over 60 days overdue (Average replacement value of library materials multiplied by the total number of returned library materials)	\$25,074	\$15,750	\$78,775
Estimated Foregone Fine Revenues from Library Materials between 1-60 Days Overdue	\$10,764	\$5,666	\$39,410
Estimated Foregone Fine Revenues from Library Materials over 60 Days Overdue (Maximum fine of \$5 multiplied by the number of returned library materials over 60 Days overdue)	\$5,970	\$3,150	-
<i>Total Estimated Foregone Late Fee Revenue</i>	\$16,734	\$8,816	\$39,410
Estimated Replacement Value less Total Estimated Foregone Revenue	\$8,340	\$6,934	\$39,365

SFPL Fine Amnesty Goals

- Recover library collections
- Eliminate barriers to access
- Welcome back patrons
- Increase library patronage and usage

Benchmarking Results

- Researched 14 libraries
- Frequency: one-time – weekly or annual
- Durations: 1 – 45 days
- Scope: overdue fines vs. library fees





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LAPL Misses You

NOTHING CAN KEEP
US APART. *NOT EVEN
LATE FEES* ♥

From February 1-14, return your overdue Los Angeles Public Library materials with no overdue fines.

#laplmissesyou

With love in the air the two weeks leading up to Valentine's Day, the Los Angeles Public Library (LAPL) will be playing cupid, reuniting you, your overdue books and our library shelves. These former sweethearts have missed each other, and the library has missed you! Reconnecting has never been so easy.

Days left to be reunited

0 | 00 | 00 | 00

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#laplmissesyou

wavybrownhair Retweeted



Mayor of Los Angeles...

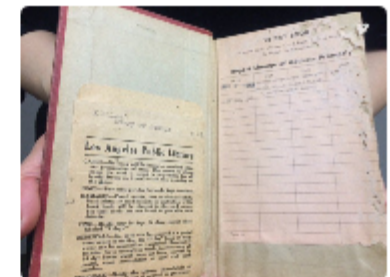
@MayorOfLA

After 66 years, a book is at long last reunited with our

@LAPublicLibrary

#LAPLMissesYou

laweekly.com/arts/someone-j...



23 Feb

Elisa Reynaga Retweeted



L.A. Public Library

@LAPublicLibrary

Even superheroes have overdue library materials! No fines until Feb. 14 ♥ lapl.org/missingyou

“What’s Your Excuse?” PSA

- *“I was abducted by aliens, they just brought me back after 2 months.”* – Antonio
- *“I immensely enjoyed reading the book and thought it was my own copy.”* – Frederick

San Francisco Public Library

RETURN the BOOKS...

...CDS, DVDS...

May 3 – 16, 2009

Been avoiding the Library lately because of overdue fines? Now is your chance to come clean.

San Francisco Public Library is instituting a fine amnesty program to encourage the return of overdue books and materials without penalty from May 3 – 16.

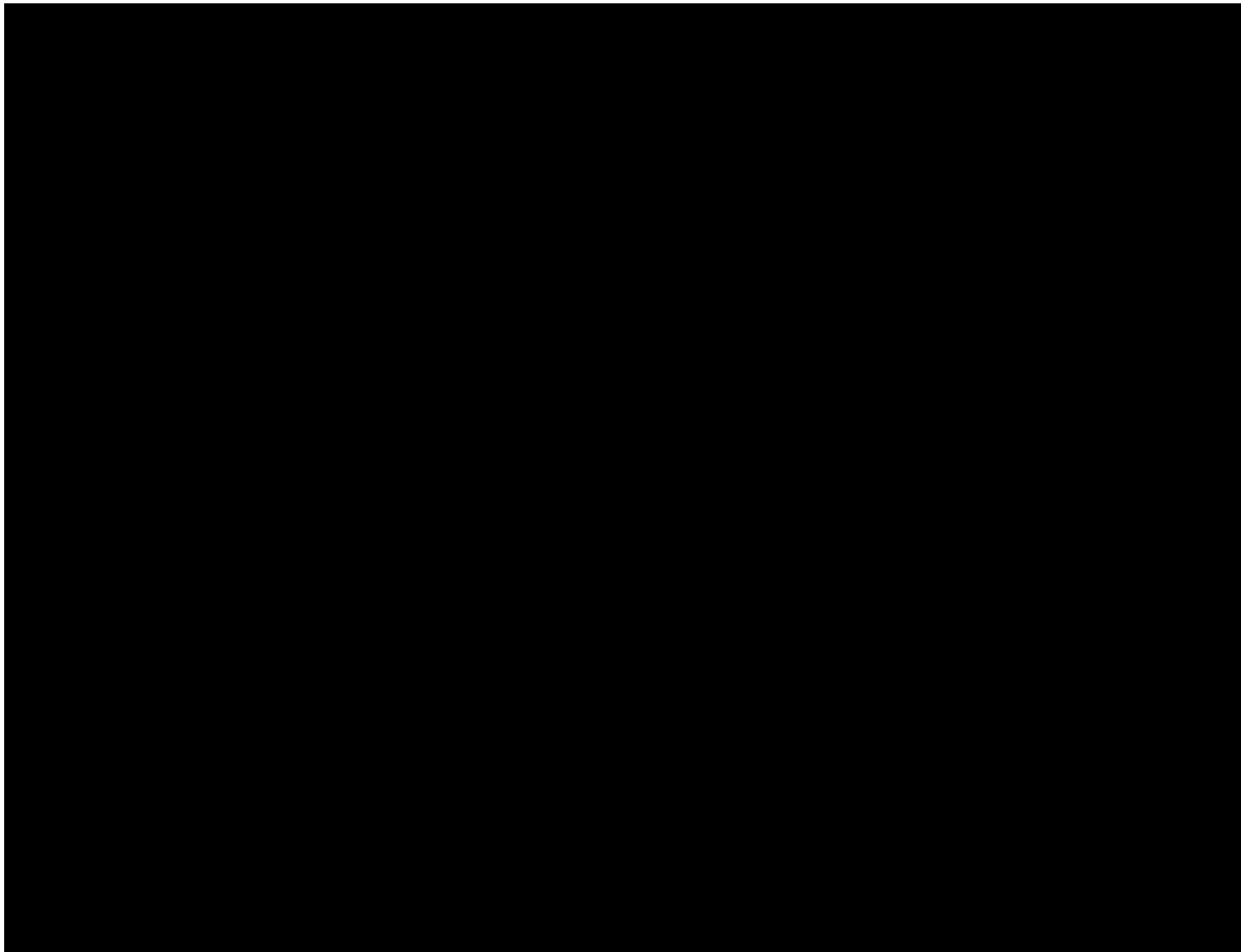
“Maybe you’re just trying to think up a really, really good excuse, like it got lost in the Hudson River? Don’t let fear of fines keep you from your library. Take advantage of the library’s amnesty program today.”

Chesley “Sully” Sullenberger
pilot and regular library-goer

free2return
Return your materials — Restore your privileges

What’s your excuse?
See celebrity excuses and submit your own at sfppl.org/fineamnesty

San Francisco Public Library



SFPL Amnesty Components

- Forgive outstanding overdue fines and fees for patrons returning overdue or billed items
- Waive outstanding overdue fines for any other individuals during Library Fee Amnesty Program

Desired Outcomes

- Lower outstanding liability: **\$4,549,833**
- Recover materials from **29,554** patrons with billed items
- Restore access to **55,256** patrons who owe \$10.01 or more

SFPL Fine Amnesty Next Steps

- LC Resolution for BOS approval (September)
- BOS Resolution (October)
- Communication Strategy (November)
- Holiday Season Fine Amnesty (December)
- Partnership with Treasurer & Tax Collector