

SFPL
Browse & Bounce

Welcome Back In



REOPENING PLAN

San Francisco Public Library
Library Commission Meeting
April 15, 2021

Current Status of Library Operations

- 13 Library locations delivering SFPL To Go service
- Bookmobile service to Treasure Island, the Mission, Ocean View and the Richmond
- 9 Community Hubs (June 2 – last day of school)
- Information Services
 - *Multi-lingual telephone, chat, and email service*
<https://sfpl.org/about-us/contact-us>
 - *Biblio Boutique*
- Virtual programming via sfpl.org



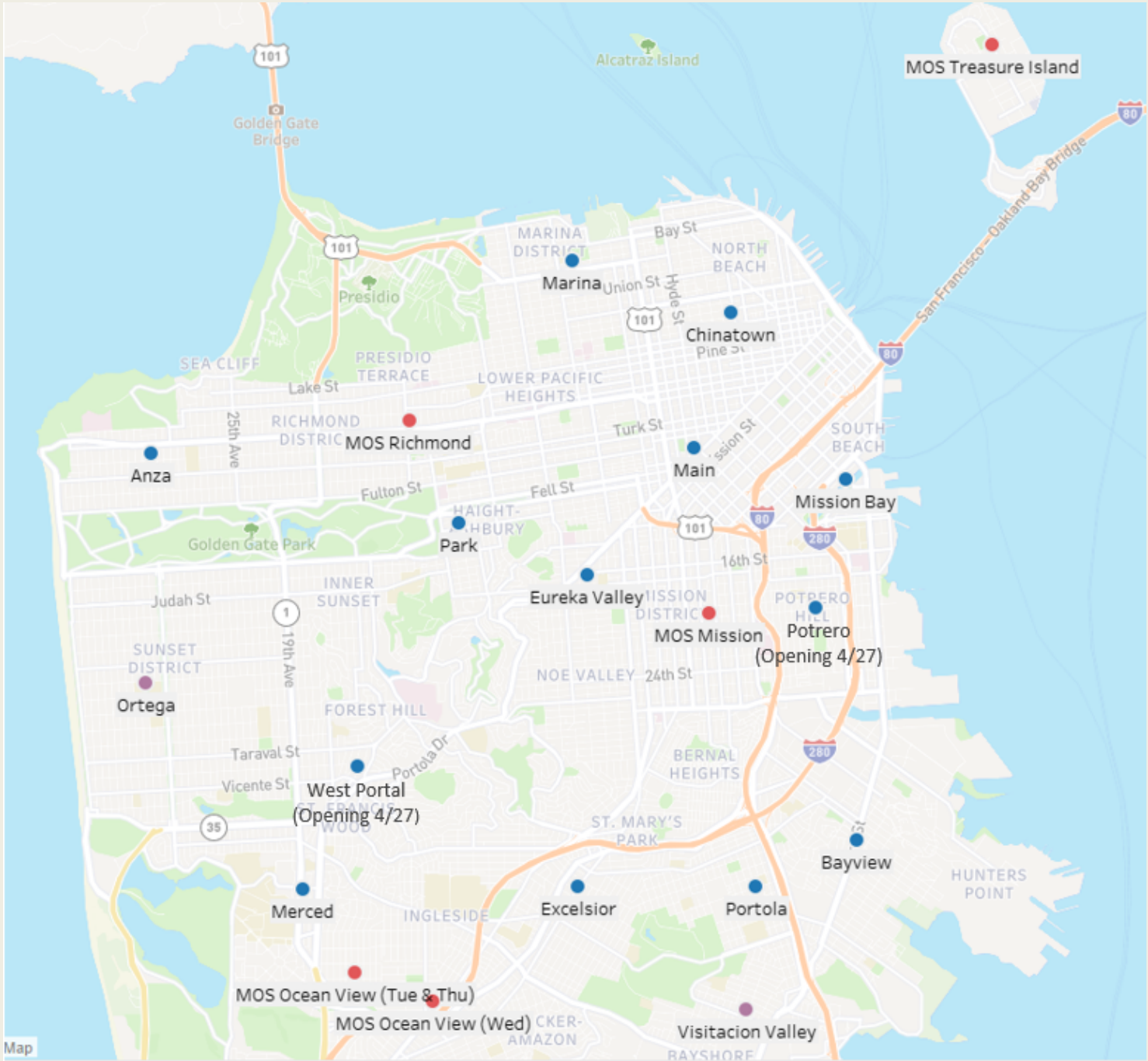
SFPL To Go

Phased Reopening 2020-2021 To date

Aug 2020	Main Library & Excelsior Branch Library
Sept 2020	Eureka Valley, Marina, Merced, and Mission Bay Branch Libraries
Oct 2020	Chinatown, Ortega, and Visitacion Valley Branch Libraries
Nov 2020	Anza Branch Library
Feb 2021	Bayview and Park Branch Libraries
April 2021	Portola Branch Library
April 27	Potrero and West Portal Branches

- SFPL - Co-location
- SFPL - SFPL To Go
- SFPL - SFPL To Go Go

SFPL To Go












IMPROVED SERVICE
QUARANTINE ELIMINATED

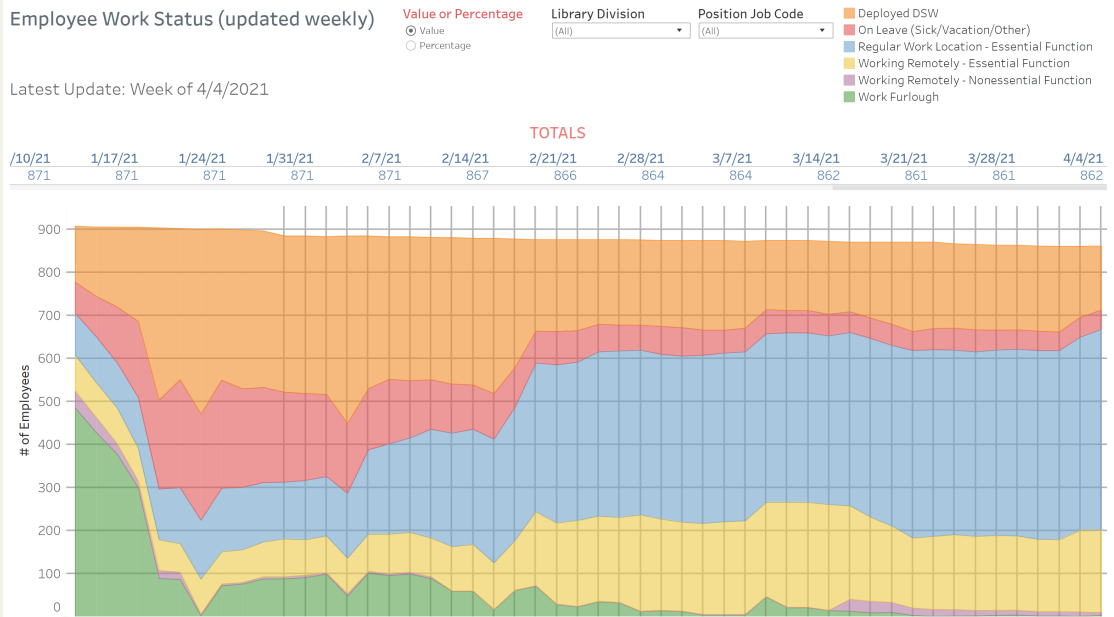
Phased Reopening Plan

- Presented to Library Commission – July 9, 2020
- Phase 3 – Limited In-Person Service
 - *Contingent upon update to Public Health Order*
 - Revised Health & Safety Plans
 - *Building occupancy (TBD)*

1	Branch 	Total Square Ft 	Public Space Square Ft 	Occupancy 	75% Occupancy 	50% Occupar 	25% Occupan 
2	Anza	8,222	6,167	62	46	31	15
3	Bayview	9,527	7,145	71	54	36	18
4	Bernal Heights	8,777	6,583	66	49	33	16
5	Chinatown	17,858	13,394	134	100	67	33
6	Eureka Valley	6,465	4,849	48	36	24	12
7	Excelsior	8,307	6,230	62	47	31	16
8	Glen Park	7,185	5,389	54	40	27	13
9	Golden Gate Valley	7,432	5,574	56	42	28	14
10	Ingleside	6,075	4,556	46	34	23	11
11	Main Library	375,000	281,250	2,813	2,109	1,406	703
12	Marina	7,633	5,725	57	43	29	14
13	Merced	6,376	4,782	48	36	24	12
14	Mission	10,479	7,859	79	59	39	20
15	Mission Bay	7,500	5,625	65	49	33	16
16	Noe Valley	6,096	4,572	46	34	23	11
17	North Beach	8,500	6,375	64	48	32	16
18	Ocean View	4,794	3,596	36	27	18	9
19	Ortega	9,300	6,975	70	52	35	17
20	Park	8,825	6,619	66	50	33	17
21	Parkside	6,890	5,168	52	39	26	13
22	Portola	6,427	4,820	48	36	24	12
23	Potrero	5,428	4,071	41	31	20	10
24	Presidio	10,205	7,654	77	57	38	19
25	Richmond	13,800	10,350	245	184	123	61
26	Sunset	9,580	7,185	72	54	36	18
27	Visitacion Valley	9,945	7,459	75	56	37	19
28	West Portal	8,010	6,008	60	45	30	15
29	Western Addition	8,000	6,000	60	45	30	15

Staffing Plan

- Support COVID Central Command's continued need for Disaster Service Workers
 - *149 Library workers currently deployed*
- Talent acquisition to fill 136 vacant positions



Staff Health & Safety

- Revised Health & Safety Plan
- Signage
- Protective Equipment
 - *Facial coverings*
 - *Gloves*
 - *Hand sanitizer*
 - *Sneeze guards*
 - *Keyboard covers*
 - *Sanitizing wipes*



Staff Health & Safety

- Worksite Safety Monitors
- Health & Safety Training
- Scripts for enforcement of mask compliance, social distancing



Behavior Expectations

- Wear a facial covering
- Maintain physical distancing
- Follow Patron Code of Conduct and other posted and/or verbal instructions from staff

Behavior Expectations

- Patrons will be requested to limit their time in the Library to 1 hour.
- Anyone engaging in activity outside of the stated available services will be asked to leave.
- Anyone who violates the public health order will be asked to leave.

Facilities Modifications

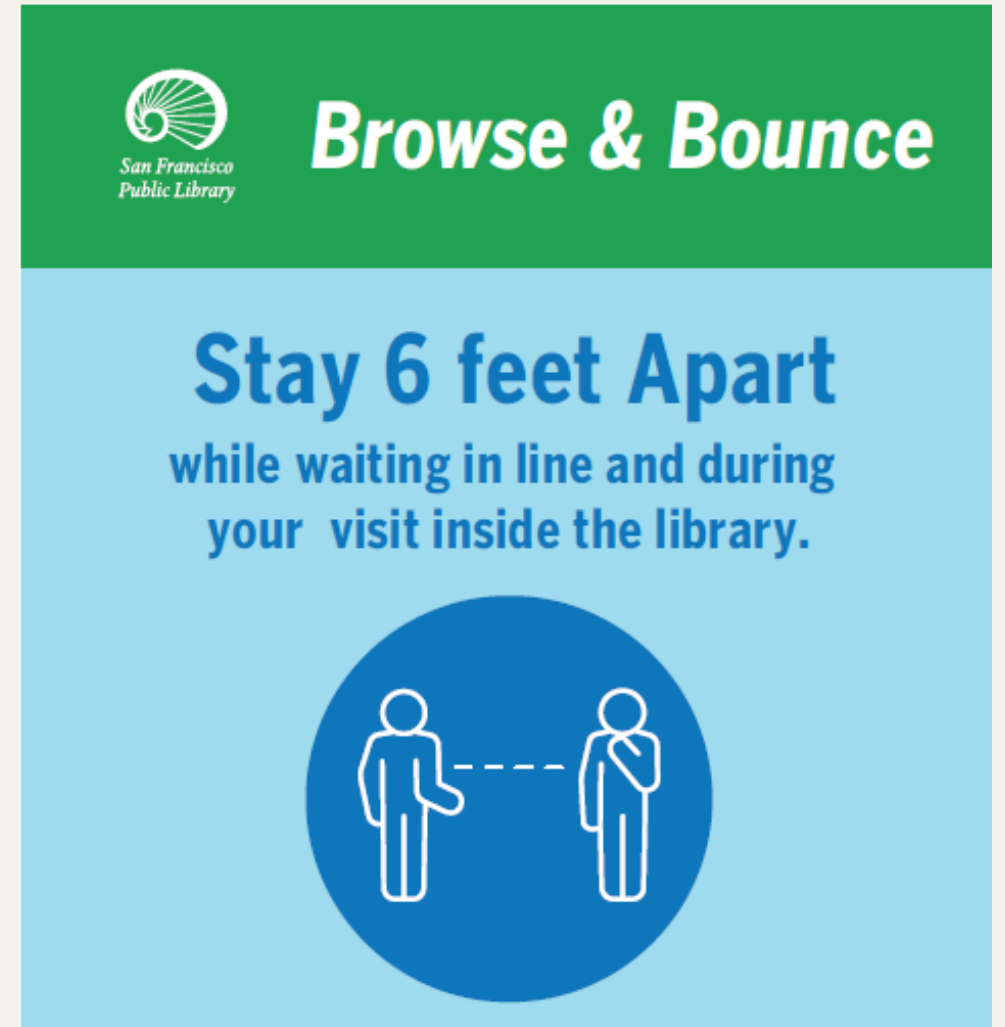
- Social distancing markers and signs
- Hand sanitizing stations for public
- Sneeze guards at service points
- Seating removed
- Public restrooms open for library patrons

Main Library Phased Reopening

- First phase to reopening the Main
 - *Spring 2021*
 - *Atrium level only with restricted capacity and suggested time limit*
 - *SFPL To Go will continue at Larkin*
 - *Staffed desks at Info Services and Borrower Services*
 - *Public computers for internet access and free printing*
 - *Browsing popular 1st floor collections*
 - *Paging circ items from upper floors*
 - *Piloting reference by appointment in SF History Center*
- Followed quickly by reopening the Children's Center and The Mix
- Next phase expanding to upper floors

Main Library

- Grove Street entrance as Main entrance
- SFPL To Go from Larkin Street
- Line management and entry requirements



Technology Access

- Public Access Computers
 - *Wifi accessible outside*
- Printing & Scanning
- Checkout Machines

SFPL **Browse & Bounce**

EXPRESS IN-PERSON SERVICES

**50 Minute Time Limit
for Computer Usage**



Be mindful of your time limit.
Browse the internet, check
email or make prints.

Branches Phased Reopening

Spring /
Summer
2021

Phase I: Chinatown &
Mission Bay

Phase II: Excelsior,
Visitacion Valley, Ortega &
Richmond

Expand Branches SFPL to Go Services

Summer
2021

Phase I: Bernal Heights, Sunset, Golden Gate Valley, Ingleside, North Beach, & Western Addition

Summer
2021

Phase II: Glen Park, Noe Valley, Ocean View, Parkside, Presidio

SFPL Reopening Committee

- Rebecca Alcala-Veraflor (COB Office)
- William Alvites (COM Office)
- Xima Avalos (Mission Bay)
- Cathy Cormier (The Mix, Main)
- Naima Dean (Ortega & Western Addition)
- Eric Hannan (The Mix, Main)
- Jamilla Hyatt (Collections & Technical Svcs)
- Naomi Jelks (3rd Floor, Main)
- Bill Kolb (IT)
- Stephen Lee (5th Floor, Main)
- Melanie McCallum (Mission Bay)
- Katrin Reimuller (COM Office)
- Melissa Anne Reyes (Eureka Valley)
- Ayaan Williams (Merced)
- Luis Zuniga (Excelsior)
- Catherine Delneo (Chief of Branches, co-chair)
- Tom Fortin (Chief of Main, co-chair)

Questions?

SFPL
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EXPRESS IN-PERSON SERVICES



Get a library card



Browse and check out items



Reserve a computer for Internet access or printing



Ask a librarian questions