



San Francisco Public Library

MINUTES
Council of Neighborhood Libraries
July 26, 2018
4:00 p.m.
Meeting Notes
CALL TO ORDER

Meeting Location: Latino Hispanic Room

Facilitator: Rebecca Alcalá-Veraflor, Assistant Chief of Branches

Attendees: AJ Cave (ANZ), Larry Ware (BAY), Nina Youkelson (BHE) Excused, Lena Yu (CHI), Penni Wisner (EVA), Marcia Parrott (EXC), Ruth Grabowski (EXC) Excused, Nora Dowley (GPA), Jules Older (GGV), Laura Bernabei (ING) Excused, Susan Leurey (MER), Judy Blanchard (MER), Mailine Chew (MBA), Ruth Maginnis (NVA), Kathleen McClay (NBE), Tyrone (Ty) Robinson (NBE) Excused, Pinkie Bolden (OVI) Excused, Edna James (OVI), Bessie Hahn (ORT) Excused, Marcia Ehrlich (PAR), Diane Silver (PAR), Michael Leahy (PSI) Excused, Don Thielges (POR) Excused, Marcia Popper (PRE), Kaitlyn Tran (PRE), Elaine Cahn (RIC) Excused, Joan Walton (SUN), Deborah Oppenheim (SUN) Excused, Rochelle Fort (VVA) Excused, Anne Jones (WPO) Excused, Maryam Roberts (WPO) Excused, Callen Taylor (WSA) Excused

Library Administrators: Michael Lambert (Acting City Librarian), Sue Blackman (Library Commission Secretary)

Guests: Omar Castillo (Security and Safety Supervisor)

HOUSEKEEPING

- The next regular **CNL Meeting** will be on **Thursday, August 30, 2018, 4:00 p.m. in the Latino Hispanic Room B, Main Library, Lower Level**
- The next **Library Commission Meeting** will be on **Thursday, August 16, 2018, 4:30 p.m. at the Koret Auditorium, Main Library.**

- CNL Members to attend the upcoming Library Commission Meeting:

- _____ & _____

Please contact the Chief of Branches Office if you would like to volunteer to attend the meeting.

UPDATES

City Librarian's Report – Michael Lambert

- An op-ed piece published by Forbes magazine called, “Amazon Should Replace Local Libraries to Save Taxpayers Money.” was quickly deleted after it received a tumult of responses and testimonials from libraries and library users.
- The Library has partnered with the Golden State Warriors to encourage summer reading and learning. Members of the team paid a visit during storytime at the Main Children’s Center and the Bayview Branch.
- In addition to reading to kids at the Bayview Branch, the Golden State Warriors also helped to kick off Jet Blue’s Soar with Reading program at the branch. A vending machine installed at Bayview is part of an initiative to give away free books to children in need.
- SFPL is hosting 2 interns from Taiwan. With their mentor, librarian Doris Tseng from the Main’s International Center, they are observing the different departments at the Main, visiting branch libraries, and gathering ideas to take back with them to Taiwan.
- Penni (EVA) wanted to know more about the electronic tracking system; what is it, how does it work, privacy concerns.
 - The technology is called RFID (Radio Frequency Identification) where microchips containing the barcode of the item are attached to library materials in order to enhance security, and make the circulation process, handling materials, and taking inventory easier and faster.
 - Educating the public needs to occur in order to correct the misunderstanding that RFID invades patron privacy.
 - The \$3M cost of RFID will pay for itself in 8 years.

Library Commission Report – Sue Blackman

- City Librarian Recruitment Update
 - The Hawkins Company has been chosen as the executive search firm.
 - Ruth (NVA) asked if the public can suggest candidates for the City Librarian position. The public will have an opportunity to participate during community hearings.
- SFPL Accounts Collections Initiative
 - The Library partnered with the Office of the Treasurer and Tax Collector’s Bureau of Delinquent Revenue (TTXBDR) to recover materials from patrons whose fines are preventing them from using the library.
 - Over 5,000 items worth \$117K were returned, \$90K in fines were collected, and borrowing privileges were restored to 11,012 patrons
- Partnership with San Francisco’s Sherriff’s Department

- The 6 month pilot program, which stations a deputy and a cadet from the Sherriff's Department at the Main Library on the first floor has proven to be successful.
- Since the program there has been a 10% decrease in serious incidents, 9 arrests have been made, and 11 citations have been issued.

Security and Safety Report – Omar Castillo

- Omar has over 20 years of experience in local law enforcement, and has been SFPL's Security and Safety Supervisor for a little over a year.
- He has prioritized the following:
 - Raise the level of training for security staff.
 - Have fixed security staff at the top three branches with the highest number of incidents. Five new FTEs have already been approved.
 - Increase the number of mobile units, and assigning them by district in order to better their response time.
 - Have security cameras at the branches. Quotes have already been requested for five security cameras. Plans for security cameras have also been integrated into the projects of the branches scheduled for renovation.

Adjournment: 5:30 pm

Respectfully Submitted by Florinda Battad