



San Francisco Public Library

SAN FRANCISCO PUBLIC LIBRARY COMMISSION

Minutes of the Regular Meeting of February 6, 2014

(Approved as amended at the regular meeting of April 17, 2014)

The San Francisco Public Library Commission held a regular meeting on Thursday, February 6, 2014 in the Koret Auditorium Main Library.

The meeting was called to order at 4:35 pm.

Commissioners present: Gomez, Lee, Mall, Munson and Randlett.

Commissioner Nguyen arrived at 4:37 pm.

Commissioner Ono arrived at 5:12 pm.

President Gomez said that public comment will be limited to two minutes in anticipation of a long meeting and her concern about losing a quorum.

AGENDA ITEM NO. 1 GENERAL PUBLIC COMMENT

Peter Warfield, Executive Director, Library Users Association, said he is sorry that once again the President of the Library Commission is unlawfully limiting public comment, which is provided as three minutes in the Sunshine Ordinance explicitly. He said the two minutes per person has been done without any regard for how many people want to comment, how long they might want to speak or anything else and the fact that you are going to lose a quorum is perhaps a problem of the Commission and shouldn't be a problem of the public. He said these are important and complicated issues that are before us. He said as background, this library is tremendously wealthy. He said the American Library Association subgroup has shown that our library has three times as much funding per capita as the average in its category of population served. He said we should be having the best of everything and afforded with ease. He said it is a pretty bad state when the library itself has become a wholesale lawbreaker. He said the City Librarian was found on a complaint by a whistleblower to have unlawfully filled out a form saying he had received no gifts from anybody. He said the Fair Political Practices Committee found him in violation. He said the Library Commission also has been found in violation multiple times including the President. He said

the Ethics Commission sent two letters to the Mayor's Office saying the President should be sacked. He said all of these folks are appointed by the Mayor.

Brent Paradise said he is a citizen of San Francisco and last night on the Fifth Floor where the Government section is there are nine computers and five not being used. He said a student asked if he could have more time on the computer because he hadn't finished his work and the librarian said people are not given extra time. He said since five of the computers were not being used at 6:30 pm. perhaps an exception could have been made. He said he would hope that you would reexamine this issue.

Ray Hartz, Director, San Francisco Open Government, said he was seriously concerned that the last Library Commission meeting was opened by reading the Mayor's policy on discriminatory or harassing remarks made at public meetings. He said that dog won't hunt. He said his comments are made solely on the negligence, unlawful behavior and deception exhibited by the City Librarian and the President and Vice President of this Commission on matters relating to the Friends. He said any attempt to restrict his public comment with an assertion that the comments are based on any personal characteristic of any individual are nothing more than another attempt to evade accountability. He said the President of this Commission has openly shown her bad faith by previously filing a false police report alleging his threatening behavior. He said these are three individuals who will do anything to avoid having an open public discussion of the financial dealings between the San Francisco Public Library and the Friends. He then read from the San Francisco Administrative Code Section 67.15(d) Public Testimony. He said the Commission has tried so hard to shut the critics up and you have no shame at all. He said you don't mind violating the law and the City Librarian is a lawbreaker.

The following written summary was provided by the speaker, Ray Hartz. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

I was seriously concerned that the last LC meeting was opened by reading the "Mayor's policy on discriminatory or harassing remarks made at public meetings." That dog won't hunt! My comments are based solely on the negligence, unlawful behavior and deception exhibited by the City Librarian and the President and Vice President of this LC in matters concerning "The Friends." Any attempt to restrict my public comment with an assertion that the comments are based on any personal characteristic of any individual are nothing more than another attempt to evade accountability. The President of this LC has shown openly her "bad faith" by previously filing a false police report alleging my "threatening behavior." These three individuals will do anything to avoid having an open public discussion of the financial dealings between the SFPL and "The Friends!" I will now read from the San

Francisco administrative code section 67.15(d) PUBLIC TESTIMONY.

Steven Krolik, Coordinator Presidio Heights Residents for Public Safety, said thank you Commissioners for the 120 seconds of democracy. He said our time is shrinking and our voices are becoming mute. He said you are all fired because you are not paying attention to my request. He said he has come before the Commission six times talking about the Presidio Branch and the noise from the fans on your security system. He said that was never there before these security systems were installed. He said in your agenda here it says that any electronics that make noises like pagers, telephones or whatever is prohibited. He asked why would you permit electronic noise in the library. He said that is the place you go to focus. He said many people are complaining about this. He said he takes his city and responsibility in Presidio Heights seriously. He said you are not serious about my request. He said he has served this city since 1955. He said he does not understand why you are mute, indifferent, and apathetic and you are not making any gesture to communicate with me. He said he has left his card with you with his telephone number and contact information. He said you are not paying attention. He said he does not understand the Commission's apathy.

Luis Herrera, City Librarian, said he was going to ask Edward Melton to address this situation.

President Gomez said this is the second time we have looked into the noise issue.

Edward Melton, Chief of Branches, said in terms of the fans on the 3M security system at the Presidio Branch we have requested someone from 3M to come out a second time. He said that person came out today and replaced a fan and is going to give us a follow up report on the noise level of the fans.

President Gomez said the staff will be following up on this.

Robert Livingston said he wanted to endorse some of the things already said. He said it seems like a provocation to reduce the public speaking time to two minutes from the previous three. He does sense that this Commission is not interested in the public as much as it is protecting itself. He said he does not like coming here because of all the noise from the computers and he does not like being followed around by security. He said he wonders whether that red paint smear in one of the elevators has ever been cleaned. He said that seems like it would be a simple one to take care of.

AGENDA ITEM 2. CONTROLLER'S STUDY – PRELIMINARY SECURITY RESOURCES ANALYSIS

Luis Herrera, City Librarian, said we have engaged the Controller's Office Performance Audit Unit to engage in a study of our security operations and they are here to provide some preliminary observations and update.

Randle McClure, Controller's Office, said last year the Controller's Office engaged with the public library to do some open hours analysis work and this is some follow up work on security staffing and analysis. He said they have made some preliminary findings and recommendations. He explained the Project Overview, the library's current initiatives, and stakeholder outreach. He said there are three major preliminary findings. He said the first is the Library can enhance its incident tracking methodology.

Celeste Berg, Controller's Office said the first thing they looked at was historical incident trends. She said one of the things they identified are that serious incidents are concentrated in the afternoon. She explained what serious incidents are. She said incidents are concentrated mostly between 2 and 5 pm. She said at the Main Library 53% of serious incidents occur between 2 and 5 pm and at the Branches 40% of incidents are concentrated between 2 and 5 pm. She said their second finding was to show how daily security staffing patterns could better match incident concentration. She said the next component of their analysis after looking at the relationship between staffing levels and incident levels was to look at security guard availability across the year. She explained the average staffing and incident levels by hours.

Randle McClure, Controller's Office, said the third recommendation is that the Library requires additional security staff to meet coverage needs. He said they came up with four scenarios that could help address these needs. He said scenario number three is the strategic coverage concept and the one they are recommending. He said there are further strategic initiatives. He said the summary of findings includes 1) the Library can enhance its incident tracking methodology; 2) Daily security staffing patterns could better match serious incident concentration and 3) The library requires additional security staff to meet coverage needs.

Explanatory Documents: [San Francisco Public Library: Preliminary Security Resources Analysis Presentation.](#)

Public Comment

Peter Warfield, Executive Director, Library Users Association, said certainly we all want a safe and secure library but we also want one that is welcoming and fair and one that does not look like an armed camp. He said one of the things about this whole study, is that while it may have some useful analysis, it simply has jumped to conclusions. It looks like the concept was let's run the number and militarize the library. He said when you have a problem, the first thing you need to do is identify the problem and that would be called a diagnosis. He said he doesn't see that there has been the slightest effort to look into what has happened with the years long efforts that the library has put in with other measures such as the Homeless Outreach Team, the social worker, and the police officer. He said these have been in effect for years. He said there is no analysis

of the library's previous performance, good or bad. He asked where is the contact with homeless organizations or with patrons of the library.

Lisa Marie said she is with the Coalition on Homelessness. She said they heard about this meeting at the last minute and were incredibly dismayed and disappointed in any of the pre conversations leading up to this or any of their allies or colleagues. She said listening to this presentation offers another level of total dismay and disappointed from their perspective on how this issue is being addressed. She said the only approach appears to be a criminalization approach. She said there is no conversation about outreach workers, it is all about security. She said a 21 – 23 security member team is like a library gestapo. She said we are looking at people who are there to shame and criminalize people. She said this is not the role of the library and it never has been. She said a logical approach seems to be matching staffing levels with patron and library needs including looking at what are the full needs of library patrons. She said folks choose to come to the library because drop in places are not appropriate for them given their many needs and the library does provide that calm space for folks to start thinking through the need for self-sustainability and connecting people with resources and community networks. She said we have international examples of how libraries have responded to these needs. She said she would encourage the Commission to look specifically at Edmonton, Canada.

Ray Hartz, Director, San Francisco Open Government, said he would like to concur with previous speakers. He said his experience with this Library Commission is that you decide what you want to do and then you go out and build a case to do it. He said you do not do a real study and in this study you didn't talk to any patrons of the library. He said you didn't talk to those affected by this. He said all you did was look at what the library wanted and what the staff wanted and that was the end of the story. He said his experience teaches him that you are lawbreakers and basically don't care what the law says and you will develop a policy out of the sight of the public with private discussions like you did when you wanted to support the Librarian and you issued a letter unlawfully telling the public that his admissions of perjury were no big deal. He said you do these things sneakily because you know that what you are doing in many cases is not lawful. He said the question is are you going to even attempt to look at these policies and procedures in a lawful manner or are you simply going to pick on a very serious group of people who are exposed to your unlawful activity. He said are you going to simply tell them we are going to put you out of the library even though you are a citizen of this city and even though you pay taxes we are going to deny you the access but we are not going to give you due process.

Robert Livingston said he does think there is a diversion here when there have been illegal activities from the administration from this library and then to have the press and everybody else make a huge issue of security at the library. He said the report was quite interesting and he is sure it did not come cheap. He said he didn't interpret the data the same way they did at the staffing level. He asked how can you say it's overstaffed or

understaffed because he doesn't know what the criteria for that is. He said it is simple to him to see why you have problems at those particular times of day. He said maybe it is the staff which is highest in the midday. He said that is a joke but the reality is there are poor people and more poor people coming to San Francisco and there are the homeless who can't leave their shelters until after breakfast. He said this whole report reminds him of going to war, where you make the data adhere to the policy to pursue. He said as to the hot spots, why don't you address the needs of the people who come here. He said how about more toilets for people. How about more express computers.

Will Daley, Community Housing Partnership, said the reality is a lot of folks come to the Main Library in crises. He said there are very few places for people to go. He said it is one of the very few places that people can go to look for a job and to get a little bit of respite from the street. He said the shelter system only has a capacity of 1339 adult beds and we know that there are at least 7000 single homeless folks in the city. He said he is concerned about the punitive nature of these recommendations. He said apparently there is a system already for banning people from the library. He said these recommendations drastically increase the penalties. He said that is ridiculous. He said you have a recommendation that you have a full time data analysis to do this stuff and he said he could do it in about a half hour every day, so that is ridiculous. He said if you are going to spend more money, spend more money on outreach workers. He said there aren't enough services available. He said to penalize people who have nowhere else to go for doing something relatively minor and you can't come back for an entire year is absolutely absurd. He said we are the wealthiest country in the world and all the wealth is going to the top and we can't take care of the folks on the bottom. He said don't criminalize people because they don't have any help.

Andrew Mendez said he is a library patron and he thinks there are only two types of Americans and they are people who are born with access to health care and education because of their parents' economic status and people who do not have access. He said you should ask yourselves which class you come from and which class is the security breach. He said class divisions are hard to understand each other but when we see things only from our point of view, our viewpoint is limited. He said you have the power to really hurt people. He said he thinks you should acknowledge this fact and after looking within see what is actually going on and try to move forward in that direction with community voices. He said he knows the Mayor is not responding to this huge problem that is affecting the whole country and is rolling onto you through media coverage but you have the opportunity to take a stand and do the right thing.

Nick said he is a San Francisco citizen and he just wants to reiterate what everyone else has said and they are making some real concise points. He said adding security, adding police officers, adding check points and all these things aren't necessarily proven to create a better environment and if anything it will be a more hostile environment. He said a lot of people

have a prejudice against homeless people in this city and country. He said it would be nice if this library could buck that trend and not actually continue that prejudice and stereotyping and create a system against them. He said he cannot stay for Item No. 5 but he does think the rule changes are excessive. He said punishment is not a deterrent and that it is obvious in the criminal justice system and the shelter system. He said he thinks there could be a lot better ideas than kicking people out for a year for something fairly minor.

Commission Discussion

President Gomez said we really appreciate the people that came to talk about the issue and this is a great place to get feedback. She said this is an issue we have been studying for years. She said you will notice the report says preliminary and it is on security. She said we did not even touch on the work that the library does around outreach, placement, etc. and that is another separate aspect of a lot of the work that the library is already doing. She said if you come to other meetings you will know that this is in fact true and this is not our only approach to how we work with the less fortunate in this library. She said she feels incredibly proud the library has been working with people who are indigent since the library opened. She said she takes issue with the fact that suddenly we are the gestapo because that has nothing to do with the way this Library Commission and staff have approached these issues.

Commissioner Lee said under outreach to stakeholders he does echo the comments that the library patrons should be part of the stakeholders. He said the pattern of incidents is really looking at the patrons and their verbal abuse and verbal assault. He said he is glad to see the study but we should have elements of a bigger picture. He said there are at least a half dozen advocates here.

Luis Herrera, City Librarian, said we will continue to work with the Controller's Office on additional input gathering and he said he welcomes a conversation with any of the folks from the Homeless Coalition and he appreciates the comments. He said it is not about a homeless issue, but if it has an impact we definitely want to work with you.

Commissioner Randlett said she wanted to clarify the stakeholder aspect of the study within the focus group of the Council of Neighborhood Libraries whether or not those individuals are patrons of the library.

Randle McClure, Controller's Office said we had one focus group with the Council of Neighborhood Libraries with about 25 people and his understanding is that those people are patrons of the branches and the main library.

Commissioner Randlett said she wants to echo the statements of the President and the City Librarian in that we wanted to put a stake in the ground and get some data and information associated with what we were talking about in terms of the need for staffing. She said she does not think

it is supposed to be an end all solution but rather is meant to be a place to open dialogue.

Commissioner Mall said we were mixing up two different issues. She said one is the study, which is empirical data about when the incidents happen. She said we have not yet discussed other than staffing changes, any implications of this. She said of course it makes sense to have people on staff doing what they need to do when they need to do it, not when they don't need to do it whatever the job is. She said if there is a higher number of incidents in the afternoon for whatever reason it would make sense to have more security. She said everyone that uses the library wants a safe place so that they know when they come to the library that it will be welcoming and safe and she said that is one of our goals. She said she does have a question about the full time data entry person.

President Gomez said the study of FTEs includes things like sick leave and vacation.

President Gomez said she wondered if in the data there is any way for the incidents to be broken up between serious and highly serious data.

Randle McClure, Controller's Office, said it is difficult to discern those differences, however with the new data tracking system there are ways to do that and classify various incidents.

Commissioner Ono said since it is a preliminary report, she asked about the next steps.

Randle McClure, Controller's Office, said they appreciate all of the feedback from this meeting and will take that back and see if there is any downstream analysis that needs to be done. He said this is definitely an empirical study. He said the new tracking system is probably too new to include other than a snapshot in the study.

President Gomez said what is the communication between staff on reporting and knowing how to deal with issues.

Randle McClure, Controller's Office, said there are some staff who handle things themselves and others that are quick to report so one of our recommendations is for more training for staff to report consistently.

Luis Herrera, City Librarian, said there are opportunities to establishing a staff working team to look at the security issues and the communication. He said we have already appointed a group to do that and we would like to continue that dialogue. He said this is an important step to understand our resource capacity.

President Gomez said if anyone wants to discuss this further please let our secretary know your contact information.

Commissioner Randlett said it would be good to study other locations in which this challenge has arisen and how they have constructively dealt with these situations. She said if there are solutions that have worked at other places it would be good for us to be educated about that and for that to be included in the next round of analysis. She said it seems that there are both national and international examples that we could review.

President Gomez said in looking at the raw figures showing that incidents rose between 2 pm and 5 pm that that could lead to blaming students. She said she thinks it would be interesting to get a better sense of who are the creators of the incidents. She said it is not all homeless or all students that we are talking about.

Commissioner Mall asked if that data is available.

Roberto Lombardi, Facilities Director, said we don't profile anyone in security. He said our security unit is not the gestapo and they are very well trained to get people to services they need. He said our goal is to get people into the library not out. He said the only tracking is when someone is suspended their age is shown. He said the cases usually have to do with a mental issue. He said Leah our social worker would have a much better read on that.

Commissioner Mall asked if the shifts of security will be an action item for the Commission or is that something the library administration will just do.

Luis Herrera, City Librarian, said we definitely want to look at implementing the recommendations and that is why we will be considering the shifts and everything that is on the table.

Commissioner Nguyen said the theme that has been threaded through this conversation for him is that there is an expression of a sort of incongruous divide between the general public and the Commission and a sort of vertical power dynamic. He said he wanted to emphasize that we all come here with the best intention and we all mean our best. He said the Commission might need to tune into how we convey information that is inclusive of the public's perspective. He said what we are hearing today may be snap judgment, the fundamental feelings that are brought here are based in a feeling of exclusivity. He said he wanted the people who have spoken to know that he has heard them.

President Gomez said the Commission needs to communicate our agreement with the questions that have been raised.

AGENDA ITEM NO. 3 FY 2015/2016 PROPOSED BUDGET

Maureen Singleton, Chief Financial Officer, said she was going to walk the Commission through a couple of budget options and after discussing the options we will ask that the Commission approve one of the options and allows us to submit the budget to the Controller's Office on time. She explained the budget calendar and the budget priorities. She said they will

come back to the Commission at a later date with a supplemental budget for the Teen Center Digital Media Learning Lab, so that we can appropriate money in this fiscal year in order to meet our construction schedule. She said option 1 is the budget that was presented to the Commission on January 16, 2014. She said the estimated budget for FY 15 is \$106.71 Million with an estimated fund balance use of \$1.08 Million and an estimated fund balance of \$17.59 Million. For FY 16 the estimated budgets would be \$110.86 Million with the reserves Budget \$3.38 Million, the estimated fund balance is \$0 and the estimated Fund Balance \$20.97 Million. She explained the pie charts for option 1 and the breakdowns. She said there is more revenue than expenditures in FY 15 which leaves a reserve of \$3.38 Million for FY 16. She said option 2 is basically an adaptation of option 1 eliminating or reducing the following option 1 proposed budget investments. She said in option 2 the estimated budget for FY 15 would be \$105.67 Million a decrease of \$1.03 Million from option 1. The estimated fund balance would be \$18.62 Million. For FY 16 the estimated budget would be \$110.86 Million with an estimated reserves budget of \$4.85 Million, an increase of \$1.47 Million from option 1, the estimated fund balance use would be \$0 and the estimated fund balance would be \$23.47 Million. She explained the pie charts for option 2. She said option 3 would be an enhancement to option 1. She said one possibility would be to add an additional buildings and grounds patrol officer and an increase to the FY 15 collections budget to include scholarships for accredited online high school diplomas.

Laura Lent, Chief of Collections and Technical Services, said partnering with the scholarship program allows students to earn an accredited high school diploma taking online classes plus a career certificate. She said with this level of funding it would be 125 scholarships. She said that would be 100 that we purchase and 25 donated by the Clinton Global Initiative. She said the new Learning and Literacy Center would support the program. She said we think it would expand the Library's role as an educational center.

Maureen Singleton, Chief Financial Officer, said the other proposed enhancement under option 3 would be to increase the FY 16 collections from 7.4% to 10%. She said this would be on top of the increase for FY 15 and this would be a revised proposed Collections budget of \$12.83 Million. She said the option 3 FY 15 estimated budget would be \$106.93 Million with an estimated fund balance use of \$1.31 Million, an increase of \$.22 Million from option 1. She said the estimated fund balance would be \$17.37 Million. She said for FY 16 the estimated budget would be \$110.86 Million. She said estimated reserves budget would be \$2.82 Million, a decrease of \$.56 Million from option 1. She said the estimated fund balance use would be \$0 and the estimated fund balance would be \$20.20 Million. She explained the pie charts for option 3. She said the labor negotiations are just starting with the city and it is highly likely that the salary costs are going to increase. She said fringe benefit costs often change between now and the final budget that goes to the Board of Supervisors. She said other things that can happen are changes to our work orders. She said the Teen Center Supplemental Appropriation will

be coming back before the Commission in the near term. She said the next steps are for the Commission to approve one of the options or pick and choose any one of the components of the options. She said the budget will be submitted to the Controller's Office on February 21, 2014.

Luis Herrera, City Librarian, said this is a little bit of a departure from other budgets in that we are providing you with some options
Explanatory document: [FY 2015/2016 Budget](#) Presentation; FY2015-2016 Details - [Attachment 1](#)

Public Comment

Ray Hartz, Director, San Francisco Open Government, said as some of you know, I have been coming to these meetings for approximately six years and the first two or three years the administration came here in February and said here is the budget you need to approve it now. He said this is done in the public for the purpose of not just the Commission getting the information but for the public to get the information. He said he has very seldom questioned your decisions on the budget itself. He said what he questioned was how you did the budget and he said what you should be doing is coming forward with a proposal in the beginning of January so that the Commissioners and the public have a chance to review the budget, come up with reasonable questions and reasonable answers. He said he knows you think that we are only here to cause problems. He said no, he comes here because as a citizen of this city and a person who grew up loving libraries, he felt that there were certain things about the way in which this Library Commission did its business that were not proper. He said it is his God given and constitutional right to do that. He said this process is much better and he would like to attribute a lot of that to your Financial Office, Maureen Singleton, who everything I have seen from her has been extremely professional and easy for not only you but the public to understand.

Peter Warfield, Executive Director, Library Users Association, said there are a number of options before you and he wanted to say that in a previous presentation you stated that you have two security officers outside the building. He said that is just shocking to him. He said he doesn't see that you need that kind of coverage. He asked about the availability of police officers. He asked what the Library gets out of the Community Benefit District, which was supposed to have people outside and in the Civic Center area. He said the kiosks are a joke and you have had no analysis on why they are needed and he has done an analysis of the self-checkout numbers and it looks like about six per branch per day of those PCs. He said there is no evidence that the staff can't handle it. He said maybe if you had more staff instead of machinery maybe some of your "so called" problems would diminish. He said you need to do some collection maintenance and you are obviously not doing any sort of missing book review. He said he looked for a new book in October and one book was ordered and had never been borrowed and was never reordered and was missing. He said there was something mentioned that causes a lot of friction and that is how you manage computer time. He

suggested you get hour glasses for the 15 minute computers so that everyone can see how much time is used.

Robert Livingston said there are some things that worry him a bit. He said there seems to be such an eagerness to embrace public private partnerships in every aspect of our lives. He said strategic partnerships seems to be the word of the day. He said he is old fashioned. He said that libraries should be for collections of books and service and he knows there is room for other things, but it seems like there are other ways to educate, get scholarships, GEDs etc. He said what about schools. He asked why you don't spend money on having a room for magazines. He said policy is already fixed where security guards seem to pop up all over the place.

Melissa Riley said she is a Librarian and with the labor union. She said since we are now talking about possible tradeoffs and different options, in option 2 the estimated labor saving cost of not getting the new buildings and grounds patrol officers, the 2 new custodians and 1 new custodial assistants is \$.052 Million and eliminating the kiosks expansions is an estimated \$0.42 Million per year. She said the kiosks are working well, she had no idea how expensive they were. She said if you are going to make some type of trade off, she would get rid of the kiosks and keep the additional staff for custodian and security. She said she thinks there was some mention of how much the sorting equipment costs and that is possibly very expensive and maybe not as useful and worth the amount of money.

Commission Discussion

Commissioner Mall said she actually asked Maureen to sit down with her and go over the budget, because she did not feel qualified to vote for a \$110 Million budget of taxpayers dollars. She said she thinks the Commissioners all take this very seriously. She said this is a better clarification of what we are doing. She said she also welcomes the comments of the last speaker on the usage of the kiosks. She asked how the budget proposals are developed.

Maureen Singleton, Chief Financial Officer, said the individual Chiefs work together with their staff and figure out what they would like to pursue in alignment with our strategic priorities and overall budget priorities. She said those ideas are submitted to the Management team as a whole and we review them before they get presented to the Commission for discussion. She said we are always thinking strategically about what we need to do and what can we do with our existing dollars

Luis Herrera, City Librarian, said a lot of the requests that are recommended are vetted early and some fall off the chart. He said we do spend quality time and based on the strategic priorities what we bring to you is based on the priorities and understanding the patrons needs and responding to community needs.

Commissioner Ono asked if we have statistics on the kiosks.

Maureen Singleton, Chief Financial Officer, said the kiosks are approximately \$418,000 and that includes the units and the equipment that goes inside of it.

Michael Liang, Chief Information Officer, said when he first arrived laptop lending was established and it was very successful. He said scalability was a concern and supporting the device was a concern. He said branches that had problems with laptop lending was because some of them were not working properly and he has a staff of seven desktop support staff and we have 27 branches. He said it is very hard to get out there. He said the kiosk was a solution to a problem of how to expand laptop lending and how you bring new technology in and also support the technology that is already there. He said the need for expanding the kiosks is there.

Commissioner Ono asked about the scholarships for accredited online diplomas and how successful that been in other cities.

Laura Lent, Chief of Collections and Technical Services, said it is a new program and Los Angeles Public Library became the first urban library to start implementing the program. She said there are a lot of people who did not graduate high school and people with a high school diploma as opposed to a GED have a higher earning potential over the course of their lifetime. She said the program allows participants to bring in existing high school credits that they already have and that can reduce the number of courses that they need to take.

Commissioner Ono asked about the cost of the program.

Laura Lent, Chief of Collections and Technical Services, said the cost is approximately \$1100 per scholarship.

Commissioner Mall said she is always in favor of scholarships, but she doesn't think we should be voting on that tonight. She said this is the first we have heard of it and she thinks maybe we should take this as a separate presentation and not part of the budget process.

Luis Herrera, City Librarian, said we are just bringing you options and things for you to explore. He said it is very consistent with what we want to do in the Literacy and Learning Center. He said we could possibly come back with a pilot program to look at in the future but we thought that the opportunity was ripe because the budget is before you.

Commissioner Lee asked if option 1 is in line with the Controller's recommendation.

Maureen Singleton, Chief Financial Officer, said Option 1 is a little bit less than what the Controller's Study recommended. She said option 1 was a placeholder. She said option 3 with the additional security officer is closer

to what the Controller's office is recommending, but is not quite what they are recommending.

Commissioner Lee asked about the collection and how the increase or decrease affects it.

Laura Lent, Chief of Collections and Technical Services, said if the Commission decided to choose one of those options, staff decided administratively how that would be handled.

Commissioner Lee said he is concerned that there will be a great attrition rate with the scholarship on line program.

Laura Lent, Chief of Collections and Technical Services said that if a student is not following up on their school work after one month, they are dropped and the library can recoup the amount and apply it to another student.

President Gomez asked about option 1 and if it would include potential rental revenue for 190 Ninth Street.

Maureen Singleton, Chief Financial Officer, said the rental revenue is estimated to be \$1.68 Million.

Commissioner Randlett said she continues to be concerned about the long term fiscal health of the library and in relation to what we do with the reserves she wondered if we have the ability to invest them in some way and grow them in a fund. She said if we have a substantial reserve we should in fact try to make our money work for us. She said she is not sure what the parameters for that would be.

Maureen Singleton, Chief Financial Officer, said her general understanding is that this is a particular type of fund category and it is classified that way by the Controller's Office. She would have to clarify and do some research on investing from that fund.

Commissioner Randlett said she would like to have this explored and she would like to know whether other libraries have a division of their reserves or fund balances which they invest.

Luis Herrera, City Librarian, said he can almost guarantee that we will not be able to manage our own reserves but we can ask the Controller's Office. He said we are one of the few libraries with a reserve because of the way the Library Preservation Fund is structured, we are in a unique position. He said we have a debt for our capital projects and we continue to access that.

President Gomez said she is very concerned that we keep our focus on the fact that we want to get our Teen Center built so she tends to not be in favor of adding things to the budget, but if there are things that people

want to swap out that would be interesting to talk about. She said she feels the original budget has everything we are looking for.

Commissioner Munson said he agrees with that and that we should make sure that we remember that the Teen Center is going to go on for a while. He said the economy is not as robust as we thought. He said you don't want to make major decisions on the ups and downs of the economy. Commissioner Mall said she would hope that if we have to vote on this today that based on the Controller's Report that we do need additional security that we can accommodate that in the budget now. She said she has been encouraging us to get more private funding for the Teen Center. She said this is an amazing opportunity to have a public private partnership.

Luis Herrera, City Librarian, said we have an opportunity to approve the budget as you desire as recommended and then come back and have further discussions on the security issue and entertaining more conversations with the Mayor's Office because it is still a process.

Motion: By Commissioner Mall, seconded by Commissioner Ono, to approve Budget Option No. 1 with the proviso that the Commission can revisit the need for additional security personnel and the online scholarship program.

Action: AYES 7-0: (Lee, Gomez, Mall, Munson, Nguyen, Ono and Randlett).

Commissioner Lee left the meeting at 6:38 pm.

AGENDA ITEM NO. 4 BERNAL HEIGHTS BRANCH LIBRARY PUBLIC ART PROJECT

Roberto Lombardi, Facilities Director, said in 2009 the Library Commission approved the installation of the murals at the Bernal Branch Library. He said Gia Grant the Project Manager for the art work is here to tell you about the artwork that is proposed for the back wall of the Library.

President Gomez said she wanted to update the new Commissioners on the very extensive process in the public to establish the artwork on the library. She said it was an extensive community process. She said the Arts Commission gives final approval for the artwork that goes on public buildings. She said the Arts Commission prefers to know that the Library Commission is endorsing the recommendation.

Gia Grant, Project Manager, said the process was a community mediation that was led by Supervisor Campos who hired a professional mediator, Beth Roy. She said they went through a process to establish a Task Force which formed the Bernal Heights Library Art Project Task Force (BLAP). She said the Cortland and Moultrie sides of the Library have been completed and this is phase two of the playground side wall. She said there were two more community meetings. She showed the

proposed design and said they are asking the Commission for support for this design and then it will be taken to the Visual Arts Committee and then to the full Arts Commission for approval. She said this design has been out before the public for the last four or five weeks and was shown to the Commission at the last meeting. She said the comment period was closed yesterday and they will be preparing those comments for the presentation at the Arts Commission. She said the artwork is a series of tiles that have within them images of small and larger varieties divided into categories of photographs to represent things like the history of Bernal and the culture of Bernal. She said they went out into the community and asked for photos. She said there are about 50 images that were chosen and the artist will be choosing the ones she wants to use artistically. She introduced the Committee members who were present at the meeting. She said they are working with Park and Rec to install a permanent binocular for viewing the images. She said the kids in the playground would then be able to engage with the artwork.

Explanatory Documents: [Draft Resolution Bernal Heights Branch Library Public Art Project](#) and [Bernal Heights Branch Library Public Art Project Presentation](#).

Public Comment

Ray Hartz, Director San Francisco Open Government, said there is an old expression “those who do not learn from their mistakes are condemned to repeat them.” He said the Resolution on page three says “Whereas, the Library Commission is not obligated to incur costs associated with ongoing maintenance of the Bernal Art Work. He said the reason the Victor Jara murals got into the condition they were in was because nobody did anything to maintain them and they deteriorated over decades. He said now you are going to put up more art work without a clear understanding of who is responsible for the maintenance of that art work. He said what if there was a storm and part of it gets damaged or what if some of the tiles start to fall off, are you going to do the same thing you did with the other murals and let them deteriorate and put up some other piece of work. He said he thinks you deliberately kept this process hidden from the public. He said the public could not find out when the meetings were. He said you have nothing in front of you on who will maintain the murals.

Peter Warfield, Library Users Association, said this process and this product is what he would call a cultural crime. He said this represents the destruction of history and a complete wipeout of every side of the three sides of the original mural which was put up around 1980. He said the original mural had Victor Jara and it had Holly Near and other singers on the front. He said it was musical and bilingual. He said the back side was a history of the Bernal Heights neighborhood starting with Native Americans. He said this has none of that in evidence and of course the destruction of the existing mural rather than the refreshment is very bad. He said the process was completely secret. He said one person was selected who chose all of the people who worked on the committee and they met, not in public or with public participation. He said he went to two meetings that they originally held and they said help us decide what is

going to be on the new mural. He said the key decision had already been made. He said we are getting nothing that shows the details of what the content represents. He said there is nothing that shows what the images are going to be.

Ellen Egbert, Bernal Heights, said that this whole mural thing has been very controversial in the community. She said the library has been completed and open to the public for the last four years. She said it is time to move ahead and finish the outside of the building. She said hopefully the community will have the opportunity to look at the pictures that are going to be put up and have a say in what will be represented up there. She said she hopes you will approve the concept so that we can call it quits and get it over with. She said she would hope it would represent the history of Bernal rather than specific individuals.

Robert Livingston said everything Peter Warfield said about the transparency of the process and the destruction of the old mural being a cultural crime is absolutely true. He said there were people in that neighborhood who had no concern for the past history and there was no search for the artist to make sure they had a say. He said there were so many problems with it and even so-called progressives like Campos got into it because he saw what side his bread was buttered and that was the more affluent people moving into that neighborhood and not the working class people that created that neighborhood. He said the original mural had soul power and it was beautiful. He said they allowed it to wear away so that they would have an opportunity to have a building that would fit in the neighborhood and raise real estate prices. He said so what are they doing now, compromise, that is the magic solution. He asked about the pictures going up and said it wants to be all things to all people but it is working toward a definite policy that is working against the will and the needs of the people of San Francisco.

Brandon Powell, said he was a member of the BLAP, he said one of the key elements is one of these new pieces of art work is the use of durable materials and or processes that will address the issue of upkeep. He said the artists are contractually responsible for providing a product that is in keeping with the task that has been sent for them. He said people participated in the community process and he felt like people had their say. He said this second phase reflects the same principles to reflect the history of Bernal and the current neighborhood. He said that abstraction is not a bad thing and it will function at the micro level with binoculars and also will work at the macro level. He said he hopes the Commission will approve this.

Commission Discussion

President Gomez said she would like to clarify that the mural was not a Victor Jara mural as some members of the public mistakenly identified it. She said it was an Arch Williams mural and Victor Jara was pictured in the mural and we had communication with Arch Williams' sister because Arch Williams had passed away.

Gia Grant, Project Manager, said the Task Force met every two weeks to do the logistical and fund raising types of things and for many months we also held monthly meeting in the Bernal Branch Library. She said they wanted to make sure the public was able to keep up with what the Task Force was talking about. She said one of the pictures that was submitted was one of Victor Jara but again we don't know which of the pictures the artist will be choosing.

Motion: By Commissioner Ono, seconded by Commissioner Munson, to approve the Resolution endorsing phase 2 of the Bernal Heights Branch Library Artwork Project and forwarding its endorsement to the San Francisco Arts Commission for approval.

Action: AYES 5-0: (Gomez, Munson, Nguyen, Ono, and Randlett)

AGENDA ITEM NO. 5 PROPOSED REVISIONS TO SAN FRANCISCO PUBLIC LIBRARY PATRON CONDUCT POLICY #201 AND RECOMMENDATIONS FOR REVISIONS TO UNIFORM ENFORCEMENT PROCEDURES

Luis Herrera, City Librarian, said at the last meeting we shared with the Commission the Mayor's letter submitted to the Commission asking you to tighten and consider an amendment to the Library Use Policy and to also amend the policy necessary to prevent unacceptable behavior. He said he asked the Management Team to review both the Library Use Policy and the Enforcement Procedures. He said this item is for discussion only tonight and we hope to get the Commission's input to approve at a future date. He said he wanted to go over the documents before the Commission. He said the first one is the Patron Conduct Policy – Guidelines for Library Use #201, which was adopted and has been revised by the Library Commission. He said there are recommendations for the revisions to the Patron Conduct Policy #201 and there are recommendations for revisions to uniform enforcement procedures. He said at the last Commission meeting we talked about grouping the actual categories into severe, moderate and minor. He said our Deputy City Attorney, Alicia Cabrera, is here and we have been working with her to insure that we are within the correct due process and legal framework and she is here to respond to any questions.

Karen Strauss, Chief of Main, said she has been working with some of her colleagues to take a look at this document and input from staff over the years since it was last revised in 2007. She said they have looked at this as an opportunity to fine tune the document. She said they are recommending a change to the title of the document from Guidelines for Library Use to Patron Code of Conduct. She explained the recommended changes to the policy.

Edward Melton, Chief of Branches, gave the recommendations for Revisions to Uniform Enforcement Procedures. He said they have broken down the infractions into three categories: Level One for Severe

Infractions; Level Two for Moderate Infractions; and Level Three for Minor Infractions. He said the Severe Infractions may present a threat to public safety. He explained the types of infractions and the recommended changes to suspension.

Luis Herrera, City Librarian, said today's discussion is to gain your input and to continue working with the City Attorney.

Explanatory Documents: [Recommendations for Revisions](#) to the San Francisco Public Library Patron Code of Conduct; [Guidelines for Library Use](#); [Recommendations for Revisions to Uniform Enforcement Procedures Presentation](#)

Public Comment

Peter Warfield, Executive Director, Library Users Association, said this policy and particularly the draconian increases in suspensions is an outrage. He said that this should even come before you is outrageous. He said there are increases here of more than 36,000 percent in the so-called suspensions. He said last year he was approached by four separate people, who felt they had been abused by the security staff and one of them was completely falsely accused of something. He said the suspension took effect immediately and went on for several days and with this person there was no provision of any kind of due process or even a description of what this person's rights were, who would conduct the hearing, or how the hearing would be conducted. He said the patron had half of the seven day suspension run out before it could be determined that the Library had made a mistake. He said since your Deputy City Attorney is here you should know that the Library is considered a limited public forum and that means that it is very questionable whether you can impose these sorts of suspensions or indeed any sorts of suspensions for things that are so vague as "strong or pervasive odors." He said you have three years for under the influence of alcohol or non-prescribed drugs.

Ray Hartz, Director, San Francisco Open Government, said he agrees with the previous speaker, he said the first item on the agenda is getting more security guards and a couple items down is beefing up the rules. He said it is sort of like the Mayor told us to do something and we are going to do it and do it now. He said the whole document you've looked at has one document that says ability to appeal. He said what are the terms of the appeal, who do I appeal it to, and who is going to hear it. He said you can't consider these draconian increases in denying access to a public facility to the citizens of San Francisco without also considering whether or not there is a process to appeal and it is a timely process, in which they are not denied their rights, but only are told after the fact that they are denied the ability to access the library, that we made a mistake and we shouldn't have excluded you. He said you can't do these things piecemeal and do them either righteously or lawfully. He asked "what is the process?" He said if he comes in here and one of you decides it's another way to get rid of Mr. Hartz, we'll say he did this and you issue me a complaint, how am I supposed to find out what my appeal is, I can't come to the library. He said nobody else is going to know what the appeal

is but you. He said the trouble he has had getting information from you he knows that would be hell on wheels.

Kay Griffin wanted to confirm that the person who spoke was Edward Melton, Chief of Branches. She said what an incredible militarization of civilian spaces. She said it is very military language starting out with fraudulent use of library cards. She said my sister uses my library card and asked if that is fraudulent or a crime. She said this is really frightening and she completely agrees this should be in the public forum. She said she wants to say ditto on that for the Bernal Mural. She said she spends a fair amount of time in Bernal and she never saw notification of a meeting going on in the library. She said the language is incredibly unclear and she asked who is the judge and jury.

Larry Edmund said he changed his name to Juicy Colorado. He said when you have events sometimes you record it but having audio would be great. He said thank you all for making the library a great place for all of us.

Ellen Egbert, Bernal Heights, said she would suggest that language be added to the bottom to request an appeal or to request a reduction in the time of suspension. She said if you are drunk or disorderly and you go into a program, you've been sober for three months to her you shouldn't have to stay out of the library for the rest of the year. She said if you are a kid and you are bad mouthing or are abusive to our librarians and you turn your life around and you are a middle school or high school kid she doesn't think they should be kept out of the library. She said there should be a procedure where if someone's behavior has changed and they acknowledge that they were wrong and they are not going to do it again, they should have a reduction in their time and she thinks that should be part of the written document.

Will Daley, Shelter advocate, said there are a number of other homeless advocates who wanted to speak but since they did not hear about this meeting until 2:00 they were not able to make it today. He said he has some severe concerns about this and it seems to be a draconian increase in penalties as someone else has said. He said staring at or photographing with the intent, he asked who decides what the intent is. He said he works in the shelter system around the grievance policy and one of the big problems we have is that people are not informed of their rights to an appeal, so he said he is not familiar with your appeals process now. He said people should have representation and they should have documentation that they were informed of their rights. He said there are other ways to deal with this stuff. He said take a look at what Edmonton, Alberta is doing. He said these guidelines do not serve anyone. He said this is a public institution and there are much better ways than essentially kicking someone out for a year for what seems to be relatively minor infractions. He said he urges you to explore other alternatives rather than increasing the penalties dramatically.

Christopher Stennis said one of his concerns in the public library is that people treat each other with dignity and respect and judging people by their character instead of what people look like. He said he is a part of the human race too.

Phil said he was a Homeless Outreach volunteer and he wanted to thank the Commission for addressing this issue and he said all of us that use the library would like to know that we are going somewhere that is safe. He said he does want to point out that over the last few months in this city there is a pattern of targeting homeless and actually displacing and moving homeless people around. He said they are the effect of policy changes. He said this is not about driving people out of the library but the unintended consequences will actually do that. He said the Board of Supervisors have closed the parks at night driving the homeless out who sleep there. He said they have prohibited the parking of oversize vehicles on thoroughfares in the city causing those that are vehicularly housed to be displaced, instituting a homeless removal project by the Department of Public Works. He said this is the kind of thing that the powers to be in San Francisco have decided to do here. He said he is hoping that the Commission don't unwillingly buy into this.

Robert Livingston said this whole thing is outrageous and repugnant. He said you people said you are here to do good. He said Augusto Pinochet in Chile said everything we are doing is for the best of everybody. He said the first speaker mentioned that there has always been criminal activity and there are crimes and here again the library wants to move into another domain. He said it wants to be schools, it wants to be this and that, a flash dancing in the lobby. He said asked why it has to be the police. He said look at the things on the list. He said you could get something on everybody. He said this is ridiculous and he thinks people have lost touch with humanity. He said all the rules are like a private club.

Andrew Russo, Director and Co-Founder, of the San Francisco Family Support Network, which is comprised of 64 different member organizations including public departments, private non-profits and community organizations all supporting San Francisco families. He said the revision of this policy is needed given your own prioritization to have safe and accessible facilities. He said this is especially important for San Francisco's families to have a place they know they can access where they will be comfortable bringing their young children into and access the many wonderful resources that you have. He said at the same time this is addressing part of the problem that you face as an inner city environment with a lot of different issues on the shores of your public library every day. He said he wants to commend the library for its recognition of the need to look at the broader picture. He said your library already as an innovative and nationally recognized program to have a social worker on staff. He said yesterday the library met with the San Francisco Vision for Families Coordinating Council to look at how other departments can come together and work to address the challenges that the library faces. He said the group committed to continuing to meet on a monthly basis to continue the

conversation. He said he looks forward to working with the library to address the challenges that we face.

Glenn Ramiskey, resident of Mission Bay, said he wanted to thank the Commission for its service and secondly for taking on this issue of public safety for the patrons and the workers. He said you know the police and security workers are not librarians and librarians aren't police and security guards. He said never the twain should meet. He said the solution is somewhere in these documents. He said until we evolve into a society that has some respect as cited by this young person back here of dignity and respect. He said he appreciates it being open for discussion. He said the libraries need to be a safe place for patrons and also a safe place for workers... He said from what he has heard today he expect that the Commissioners will view this as the portal in the services.

Commissioner Nguyen left the meeting at 7:33 pm.

Commission Discussion

Commissioner Munson asked if we could put some things over until the next meeting.

Commissioner Randlett said if we carry things over, they will be carried over for a month since we are only meeting once a month.

President Gomez said we do have another meeting this month.

Commissioner Ono said this is a discussion but she would like more information about the appeal process.

Luis Herrera, City Librarian, said that what we have heard does require a more in depth discussion and information on the appeal process. He said we have been working with the Deputy City Attorney for several years to make sure we have due process and it does need some further consideration from the Commission.

Karen Strauss, Chief of Main, said what we were focusing on tonight was the Code of Conduct and the Guidelines. She said they did not bring the appeals process before you because we were not looking at revising it. She said we have a very clear appeals process that our security and front line staff are well versed in. She said nothing about the process is changing and we can bring you the details of that.

Luis Herrera, City Librarian, said I think we can make sure the public is aware of what that process is.

Karen Strauss, Chief of Main, said we have an internal process but it is not something that we post because we only give it out to patrons who commit infractions of the Guidelines.

Commissioner Ono said that one of the points someone made was that if somebody was suspended because of drinking and then they turned their life around then why should they be suspended for a year if you are now clean.

Luis Herrera, City Librarian, said that is the feedback that we welcome from the Commission.

President Gomez asked if there were any figures on how often the suspension process has been used. She said she would be really curious how often people have been suspended.

Karen Strauss, Chief of Main, said we do have that data and we also have the data on how many of the suspensions have been appealed.

President Gomez said the word "intent" is an iffy word and she doesn't know how you can clarify that. She said someone might not intend to harass you or intimidate you but that might be what they are doing regardless.

Luis Herrera, City Librarian, said there have been some youngsters waiting to report under the City Librarians Report so if it would be possible we could have that portion of the report and defer the rest.

AGENDA ITEM NO. 6 CITY LIBRARIANS REPORT

Luis Herrera, City Librarian, said Edward Melton, will be speaking about the robotics program and the rest of the items are very quick.

Edward Melton, Chief of Branches, said he wanted to present the LEGO robotics program. He said this program is funded by the San Francisco Public Library Innovation Grant and is the starting point of a comprehensive systematic robotics program to inspire and engage youth in science, technology, engineering, mathematics, language and literacy.

Valerie Reichert, Children's Services Librarian, Bernal Heights Branch Library, said robotics is rapidly becoming part of our everyday landscape and we are having a robotic revolution. She said the National Robotics Laboratory has started a robotics academy and the partner is LEGO. She said our robotics program is in three stages. She said the first stage is beginning and simple motorized mechanisms which allows kids hands on interaction with machine mechanics. She said seven libraries participated in the pilot and we had an amazing outcome and we learned a lot. She said we have also used the program for class visits and regular after school groups for at risk kids that are in extended programs to learn. She said she also uses it as an in house resource for kids with nothing to do. She said because the LEGOs have been so successful four branches combined their programming funds to buy the basic LEGOs. She said they combine them with the robotic kits and at that point satisfy all levels of learning. She said it has become wildly popular at Bernal.

Leslie Kanno, Children's Librarian, Parkside Branch Library, explained the WEDO kits, which are LEGOs that have motors, levers and pulley and they also have sensors that can be programmed. She said children use computers and they connect up the models to the computers and they can write their own programs. She showed some of the models that have been built. She said we use these kits with children as young as five all the way up to 14 years of age. She said there have been 19 of these programs at six branches. She said the WEDO kits stimulate kids' interest in computer programming. She said the software is very easy to use. She said because it is techie and about computers, it brings in new kids to the library to participate in programs. She said they have been engaging high school students to help out with the program.

Eric Hannan, Teen Services Librarian, said they hosted the LEGO Mindstorm programs, which involved children building complicated robots. He said it was a successful program for a couple of reasons. He said it addressed all the strategic priorities of the library particularly the youth engagement part. He said they had four youth workers who helped to carry out the program. He said the interns and staff had a great time and most importantly the youth who showed up for the program had a great time. He said this is the kind of program that we want to do in our new Teen Center. He introduced Cooper Brown who came to three of our LEGO robotics programs.

Cooper Brown said his favorite part about the LEGO Mindstorm program was that he could go in and build his robot and he could use it to do anything he wanted by programming it and he didn't have to pay anything to come in and play with the robots. He said the robot can follow your hand clap. He gave a brief presentation of the robot.

Eric Hannan, Teen Services Librarian, said none of this would be possible without the support of the Friends of the Library.

Edward Melton, Chief of Branches, said the program did have an impact on cross generational populations. He said there have been lots of positive comments about the program. He said the program is very scalable and sustainable.

Explanatory documents: [Ingleside Landscape Project](#); [SFPL Robotics](#) and 2012-2013 [San Francisco Public Library Annual Report](#).

Public Comment

Kay Griffin asked about the gender count. She said she would like to see some programs that include adults and not be age discriminatory.

Peter Warfield, Library Users Association, said it is always nice to have fun for the kids at the library, but he is not clear how that relates to the Library's core purposes and in particular reading. He said he didn't hear about books on robotics or social issues with robotics displacement of workers through robotics as we have at the library with self-service check in and check out machines. He said he doesn't want to be the Grinch that is against fun but there are lots of things you can do with adults and

children that would be fun and free if it were funded by the library, for example hiking trips, swimming trips, athletic things, etc. but the question is what does that have to do with the Library's core functions. He said he wishes we would hear more about making reading more exciting for folks. He said he does not see the literacy and learning tie in and particularly in reading. He said he is concerned with commercial intrusions into the library. He asked if the library will then be a venue for something to sell. He said the library should be a standalone thing.

Anton said he is a member of the Board of the Advising Youth. He said he fully supports these programs because they accomplish many things and one of them is strengthening relationships between children and the library and it gives room for intellectual and moral growth outside the library. He said he works in a social webcasting company so he knows a little bit about programming and he is looking for another job and there are plenty of jobs out there. He said the earlier kids learn about this programming and stuff the better prepared they will be to find a job when they are his age.

Ray Hartz, Director, San Francisco Open Government, said he is not going to talk about the substance of this item, he is going to talk about the style. He said rather than coming in here and reading the Mayor's policy on harassment to intimidate members of the public who choose to speak, he said he would suggest you have a reading of the Mayor's policy on attendance, because as we have noticed in the past very few of you stay for a full meeting. He said you come late you leave early and you can't finish your agenda now because people have to leave and go do other things. He said as far as he is concerned when somebody makes the commitment to serve on a board or commission part of that is meeting the Mayor's guidelines for attendance and being here. He said you can't be a full participant in the process if you are not at the meetings.

President Gomez asked Mr. Hartz to speak on the topic.

Ray Hartz, Director, San Francisco Open Government, said he is speaking on the substance of this agenda item.

President Gomez said you are not talking about the topic of this item.

Ray Hartz, Director, San Francisco Open Government, said do you want to go back to the Sunshine Ordinance Task Force?

President Gomez said I would love for you to talk about the topic.

Ray Hartz, Director, San Francisco Open Government, said he was talking about the topic if you would listen. He said he is talking about this agenda item and this agenda item is not handled properly because it isn't being completed and it isn't being done and it is being cut off at the middle because you guys can't stay and attend the meeting as you are supposed to.

President Gomez said do you have anything to say about the young people's work that was presented today.

Ray Hartz, Director, San Francisco Open Government, said you can't tell me what to say. He turned to the Deputy City Attorney and asked if she was allowed to tell him what he is allowed to speak about.

Alicia Cabrera, Deputy City Attorney, said this is public comment proceed with your public comment you only have three minutes to speak.

Ray Hartz, Director, San Francisco Open Government said they only give us two minutes they forgot to tell you that. He said now that we have that straightened out you have taken away some of my time when you know full well I have the right under the First Amendment, The Constitution of California, the Brown Act and the Sunshine Ordinance to talk about whatever I feel is appropriate for this Board to hear. He said you know that and you don't give a damn because you don't agree with the law.

Deborah Doyle said she is on the Board of the California Public Library Advocates, on the National Board of the United Public Libraries, which is the Board of Trustees for the Friends and Foundations. She said she wanted to applaud the program that we just heard about. She said it is remarkable and it is so terrific. She said there has been so much research lately about how people learn through play. She said it certainly looks like it is in full play here. She said it is wonderful and she wanted to let you know that this public library is admired all over the world for the work that it does. She said over the last twenty years it has changed so dramatically and those of us who have been here to see how much it has improved and how much it has grown are just thrilled with what it looks like now. She said every library institution can be better but this library really represents a lot of things San Francisco wants. She said it has been a long evening and you should hear many, many positive things as you do your work and sometimes you don't hear enough of those. She said remember Cooper as you leave because that is the important thing.

Ariana said she is 24 and a college student and she thinks this is great that you have something to engage kids and grab them with things like robotics and things like that. She said not everyone is as excited about reading as you would like them to be but if you can get something to spark their interest like a robot or something you can get them excited about learning and it is a really good thing. She said it is free so it is even better. She said as long as you are making people happy and engaged you are doing what you are supposed to do.

Commission Discussion

Edward Melton, Chief of Branches, said we have the capability to expand the program to any branch that is interested and that has the capacity to do the program.

Commissioner Randlett said great you should do it for every branch.

President Gomez thanked Connor for his demonstration.

Peter Warfield, Library Users Association, said he thinks it would have been appropriate to hear from the President not that there was going to be an unspecified quorum problem but when that quorum problem was expected.

Motion: By Commissioner Munson, seconded by Commissioner Ono, to move the remaining items on the agenda to the next meeting.

Action: AYES 4-0: (Gomez, Munson, Ono, and Randlett)

AGENDA ITEM NO. 9 ADJOURNMENT

Peter Warfield, Library Users Association, said he has said it before and he will say it again for those who don't think it is right it is a matter of democracy for the Commission and for the public they represent and that is that the Commission ought to insist as it has done in the past that there be as the By-laws require and as you have it in Roberts Rules that you have on the agenda your opportunity to state what you want on future agendas to discuss in the future. He said I don't think you should adjourn without insisting that at least the next meeting have New Business so that you can provide the input that you have been appointed to provide.

Motion: By Commissioner Munson, seconded by Commissioner Randlett, to adjourn the regular meeting of February 6, 2014.

Action: AYES 4-0: (Gomez, Munson, Ono, and Randlett)

The meeting adjourned at 8:06 pm.

Sue Blackman
Commission Secretary

Explanatory documents: Copies of listed explanatory documents are available as follows: (1) from the commission secretary/custodian of records, 6th floor, Main Library; (2) in the rear of Koret Auditorium immediately prior to, and during, the meeting; and (3), to the extent possible, on the Public Library's website <http://sfpl.org>. Additional materials not listed as explanatory documents on this agenda, if any, that are distributed to library commissioners prior to or during the meeting in connection with any agenda item will be available to the public for inspection and copying in accordance with Government Code Section 54954.1 and Sunshine Ordinance Sections 67.9, 67.28(b), and 67.28(d).