



San Francisco Public Library

SAN FRANCISCO PUBLIC LIBRARY COMMISSION

Minutes of the Regular Meeting of August 15, 2013

As approved at the October 3, 2013 Regular Meeting.

The San Francisco Public Library Commission held a regular meeting on Thursday, August 15, 2013 in the Koret Auditorium Main Library.

The meeting was called to order at 4:36 pm.

Commissioners present: Gomez, Lee, Mall, Munson and Randlett.

Commissioner excused Nguyen.

Commissioner Ono arrived at 4:56 pm.

AGENDA ITEM NO. 1 GENERAL PUBLIC COMMENT

An anonymous citizen said he has to admit he has a perverse admiration for the Commission. He said your lies have finally been exposed, your vanity, corruption and irresponsibly is open for all to see yet here you come anyway to attend the Library Commission meeting. He said it shows some sort of dedication for sure. He said your defense of a well-meaning incompetence was preposterously thin in 1996 and it is entirely useless now. He said you have said before that your attitude is if we don't kill you, you win. He said that attitude has been rejected by history. He said history shows that people will in fact kill you. He said we don't kill you right now because you are more valuable setting an example as a pig. He said when you think about that what it means is that speculation about your assassination is not the rhetorical device. Actually not killing you is the rhetorical device. He said that is a pretty thin thread to hang your life on. He said what we have learned from history is that we share this world and it is better to listen to people. He said the idea that you are better than people is the idea that is created by the barriers that you create. He said it is better to lower those barriers voluntarily because the ultimate analysis is people will tear them down. He said the people will always prevail. He said the lies cost more than the money.

The following written summary was provided by the speaker, anonymous citizen. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

Stop the Hate, Stop the Ignorance – Don't give money to, or accept money from the Friends of the Library. "Maybe what you should do is what they used to do in the old Roman Republic – elect Ms. Gomez for the position of dictator for life and then at least the rest of us would have the hope an assassination might result in a change of leadership." I admire that your lies and corruption are exposed, but your attendance continues. The defense of well-meaning incompetence, thin in 1996, is useless now. History rejects your premise that if we don't kill you, you win. You are more valuable as an example of a pig, but that is a thin thread to hang your life on. History teaches we share this world. Your superiority is an illusion from the barriers you create – unless lowered voluntarily people will tear them down. The people always prevail.

Carol Dimmick said she would like to talk about something that she thinks is under Maintenance and Operations. She said she sent a couple of emails through Sue Blackman and she wanted to make sure the Commission received those emails.

President Gomez said they had received those emails.

Peter Warfield, Executive Director, Library Users Association, said retired librarian known as the legendary Sandy Berman has a new book out and it is called Not in My Library. He said he hopes that the Library will get a copy as Mr. Berman has five prior books in the collection. He said he would like to talk about the wealth of the San Francisco Public Library (SFPL). He said he didn't have as much specific information as he would like because of the obstruction by the library of him getting information. He said the Public Library Association has published for many decades the statistical report based on information provided by libraries in North America. He said in the category that is serving 500,000 to 1,000,000 the mean budget is \$30 Million. He said the medium budget is \$28 Million. He said SFPL's budget for that year was \$92.5 Million. He said that is well over triple the average for other libraries in the bracket. He said SFPL is rich beyond belief. He said SFPL is the richest in that group and probably on a per capita basis of all the libraries up to 1,000,000. He said the hours implementation is a disaster. He said you have cut the evening hours from four evenings until three where the library is open until 9:00.

Ray Hartz, Director San Francisco Open Government, read part of Administration Code Section 67.17 public comment by members of policy bodies. He said the section of the Sunshine Ordinance he just read entitles each and every member of this commission to respond to public comment. He said by responding he does not mean complaining about what is said or how it is said or that you are not constantly praised. He

said what he means is the Commission proving us wrong. He said the Commission should present real numbers that show how much money the Friends have raised and where that money went. He said nothing presented to you ever shows how much money they raise each year and where all of the money goes. He said if you ask anyone who listens to our public comment, they will ask why the Commission always reacts to our comments, but never responds. He asked why the Commission does not produce numbers that show we are wrong. He said the answer to that question is that the Commission does not know where the money went. He said why don't the Friends produce numbers to show we are wrong. He said the answer to that question would be a public relations nightmare. He said Mr. Chaffee has accumulated documents the Friends have provided to the California Secretary of State that since the year 2000 the Friends have expended over \$53 Million and none of you can answer the simple question where is the damn money. He said we are talking about \$65 Million and the Commission doesn't have any idea and that is negligence pure and simple.

The following written summary was provided by the speaker, Ray Hartz. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

The section of the Sunshine Ordinance I have just read entitles each and every member of this commission to respond to public comment. Now, by "responding" I don't mean complaining about what we say, how we say it, or that we don't constantly praise you! What I mean is proving us wrong. Present real numbers that show how much money The Friends have raised and where that money went! I would ask anyone who listens to our public comment to ask why you always react to our comments, but never respond? Why don't you produce numbers to show we're wrong? Answer to that question: you don't know where the money went. Why don't the Friends produce numbers to show we're wrong? Answer to that question: it would be a public relations nightmare! \$53 million and more, and none of you can answer the simple question:

Where's the damn money?

Scott Staub, Executive Director Friends of the San Francisco Public Library, said he wanted to briefly respond to what he believes is some erroneous information. He said the Friends are evaluated by Charity Navigator, an independent resource that evaluates charities across the country. He said the Friends have a four star rating for being public and open and a three star rating for our financials. He said according to this very independent outside agency, the Friends are providing good stewardship of our funds. He said we provide our audited financial statements on our website, to the Library and to Charity Navigator.

AGENDA ITEM 2. USE OF AUDIO VISUAL EQUIPMENT BY THE PUBLIC

Luis Herrera, City Librarian, referred to a memo in the Commissioner's packet and explained the background of the item. He said there is also a letter to Mr. Ray Hartz dated March 5, 2013 and a copy of Section 67.15 Public Testimony of the Sunshine Ordinance. He said Mr. Hartz had requested that members of the public be able to use audio visual aids to support public comment. His request was declined by the library and he subsequently filed a complaint with the Sunshine Ordinance Task Force (SOTF). He said Mr. Hartz asserts that the Library denies public access to audiovisual aids to abridge public criticism and he also asserts that such action violates San Francisco Administrative Code Section 67.15. He said the Library did explore options to accommodate his request including providing the public with a basic transparency device that uses an overhead projector. He said this option was not feasible as the projector could not project the image on the auditorium screen to allow the public and commission to view. He said the only option available for audio visual presentations at the Library Commission meeting would require reconfiguring the Library's information technology set up to allow the public to download their presentations from a laptop. He said this option would require expenditure of additional expenses and resources. He said engineering staff and a construction contractor would need to modify the cable set up, including running cables under the stage podium and into the projection room. He said we conferred with the Department of Public Works to ensure proper ADA setup and the preliminary cost estimate range was up to \$40,000 which is not included in this year's budget. He said the Library Commission only allows SFPL staff and individuals or organizations invited to make presentations to the Commission to use the Library's computers to connect to its audio visual equipment. He said for these reasons Mr. Hartz' request was declined. He said the SOTF heard the complaint on July 9 and found the Library in violation of Administrative Code Section 67.15 for abridging public comment by not providing access to the audiovisual equipment. He said they referred the matter to the SOTF Compliance and Amendments Committee. He said the item before you will give the Commission the opportunity to discuss and possibly take action on this matter. The Commission may choose to allow members of the public to use audio visuals during public comment by supporting additional expenses and resources. He said the City Attorney has opined that whether the Library provides the public with access to the audio visual equipment is a policy call because neither the Brown Act nor the Sunshine Ordinance prescribes the method, means, or mode of technology that SFPL must use to allow the public to use during public comment.

Explanatory documents: [Memo from City Librarian dated August 12, 2013](#); [Administrative Code Section 67.15](#); and [March 5, 2013 letter](#) from City Librarian to Ray Hartz.

Public Comment

An anonymous citizen said this is a situation where Stacey Aldrich the State Librarian appeared before you last February and she described how communication is becoming more digital and visual and it is necessary in order to allow full discourse. He said you have in front of you a copy of the law and two letters from the City Librarian. He asked where are the

letters from Ray Hartz, where is the complaint, where are the deliberations from the Sunshine Ordinance Task Force or the SOTF's Order of Determination. He said you have none of that in front of you nor do you have anything from the City Attorney that supports Luis Herrera's characterization of their opinion. He said this is a basic right. He said the law doesn't say that you have to provide visual access. He said what the law says is that you have to provide equality and equal treatment in a public forum. He said this is a situation where this Library Commission can just say no. He said you have not been given a draft resolution so that you can see what it would look like to approve or reject. He said you have not been given any of the real information about why this is not only good policy but the law and why the SOTF approved it. He said the Commission should simply say that you are going to reject this one-sided abuse of the Commission's intelligence and approve the citizen's access to the graphics.

The following written summary was provided by the speaker, anonymous citizen. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

Stop the Hate, Stop the Ignorance – Don't give money to, or accept money from the Friends of the Library. The mot de Coulter is wonderfully appropriate now. The State Librarian Stacey Aldrich appeared before you in February, 2012, and described how communication is becoming more digital and visual, and that is necessary to modern discourse. You have two letters from the City Librarian. Where are the letters from Mr. Hartz, the Sunshine complaint, the Sunshine Ordinance Task Force's deliberations and determination, or confirmation of the City Attorney's opinion? The law doesn't say you have to provide visual access. It says you have to provide equal treatment in a public forum. You have not even been given a draft resolution to approve. You have no information on why the Sunshine Task Force approved it. Just say, No. You can reject this one-sided abuse of your intelligence and approve the citizen's access to graphics.

Ray Hartz, Director San Francisco Open Government, said he knows what to expect because there will be claims that you need to spend more than \$40,000 to comply, that there are security risks, that the law does not require you to allow access, ad nauseam. He said what he submitted was two PowerPoint slides and you will see in your packets that there are two or three presentations all done in the same format and that is all it takes to include his input. He said you don't have to spend \$40,000, if you have a security risk print the documents out and scan them with your own equipment. He said these are two quotes from the authors Frank Herbert and Upton Sinclair. He said if that isn't censorship, I don't know what is. He said as he said at the SOTF hearing, all he is asking for is equal treatment. He said include his Microsoft PowerPoint slides just as you do for those of whom you approve. He said perhaps it would be more accurate to say for those who approve of you. He said it is bad enough that you have to let us speak and you can't censor what we say. He said

your fear is that we would be even more effective. He said he knows there is one question that will not be asked or if it is asked it will not be answered. He said why do you want so badly to restrict what we have to say. He said the Commission is afraid we will show charts with real numbers showing that out of \$53 Million what the library got was 6% or 8% of the money. He said we have a group that raises money for the library but really raised the money to spend on themselves.

The following written summary was provided by the speaker, Ray Hartz. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

How I expect this “discussion” to go: claims that you need to spend more than \$40,000 to comply, that there are security risks, that the law does not require you to allow access, ad nauseam. “Straw men” set up to allow you to “pretend to discuss” restrictions on public comment. As I said at the SOTF hearing: all I’m asking for is equal treatment! Include my Microsoft PowerPoint slides just as you do for those who you approve. Perhaps it would be more accurate to say for those who approve of you? It’s bad enough that you have to let us speak and you can’t censor what we say! Your fear is that we would be even more effective! I know there is one question that will not be asked, or if it is will not be answered: why do you want so badly to restrict what we say?

Peter Warfield, Library Users Association, said this is both a sad moment and an opportunity for this Library Commission to show some level of responsibility and of legal behavior. He said he expects no action and very little real discussion. He said the SOTF heard Mr. Hartz’ complaint and the Library’s defense of its actions refusing to provide PowerPoint displays for the public. He said the Library brought their head of Facilities and the Library was practically laughed out of the room. He said the Task Force members were openly skeptical and scoffing and counting reasons given by the Library. He said the request Mr. Hartz has made is for the same treatment as other people that you have presenting including others like the Friends that have no connection with the Library. He said there would be no requirement whatsoever for any change of equipment. He said Mr. Hartz pointed out that if you are worried about security issues you can simply print out the document, scan it and include it in what you present to the public when the public speaks. He said even if what he thinks is a preposterously inflated number of \$40,000, what is equal access worth for democracy. He said you spend money on ADA requirements and you spend money on these microphones. He said \$40,000 is a speck of dust compared to your \$100 Million budget this year. He said the City Librarian could foot the bill himself with just his own discretionary fund that he gets from the Friends.

Robert B. Livingston said he has a lot of problems with this Library and there are three things he would like to ask for. He said first thing is anybody that comes to this Library gets on the elevator and they discover the buttons aren’t lit so they have to guess which one is opening for them.

He said fix the buttons in the elevator. He said second when you get out on the third floor you look out the window and you see a ledge out there with a crushed can and wet newspaper that have been there for God knows how long and it seems like people working in this environment would notice something like that and have it cleaned off. He said the last thing is if you go into any Department Store multi-level you find a menu on the inside of the elevator that directs you to what is on each floor and the library should have the same thing.

Commission Discussion

President Gomez said thank you to staff for framing our discussion and giving us the information that we are able to consider. She said she would make a correction to one thing that was said by a member of the public that these particular three people who are lobbying for this audiovisual access indicate that everyone else from the public has the opportunity, including the Friends who do not have a direct connection to the Library and she thinks that is not actually true. She said the only people we have using audiovisual equipment to make presentations are those with whom we do have a direct connection, which does not include people of the general public who just want to make comments. She said while the SOTF seemed to indicate that this was an abridgement of rights, she said she does not think the Sunshine Ordinance or the Brown Act directs us that we are required to have that access to the general public. She said she does not feel like we are losing people's comments. She said they get plenty of comments that are articulated well enough for us to understand without the addition of audiovisual presentations. She said she does not feel suspicious that our City Librarian is not giving us full information from our City Attorney. She said she feels that this policy is a policy of the San Francisco Public Library Commission and no other commission is in a place to see how our policies are enacted. She said that is her understanding.

Commissioner Mall asked what other Commissions do.

Luis Herrera, City Librarian, said that Commissions that meet at City Hall that have the set up for this do allow this. He said there are others that do not.

Sue Blackman, Library Commission Secretary, said there are a couple of Commissions that do not meet at City Hall that do not allow use of the audio visual equipment and there are others that do. She said it is just a policy of each Commission.

Commissioner Mall asked if the three minute allotment that we allow for public comment includes the time for the audiovisual set up.

President Gomez said the three minutes would include that during the course of the meeting, but she said any set up would have to happen with staff prior to the meeting.

Luis Herrera, City Librarian, read Administrative Code Section 67.15 (c) “. . . Each policy body shall adopt a rule providing that each person wishing to speak on an item before the body at a regular or special meeting shall be permitted to be heard once for up to three minutes. Time limits shall be applied uniformly to members of the public wishing to testify.” He said it does not speak specifically to any other permeation to that but it does specify upwards to three minutes.

Commissioner Ono asked what is involved in the \$40,000 set up.

Luis Herrera, City Librarian, said the AV laptop is currently set up on the lectern on the stage and in order to connect it to the public lectern we would have to run cables underneath the auditorium to hook it up there. He said in addition it would require modifications to allow for the laptop to be accessible to anyone with physical disabilities. He said DPW did the estimate of the costs.

Commissioner Lee said there is a comment about the two slides and that they would be missed if they did not have the slides. He said he observed that when public comment was given the copies could be given to the Secretary and they could be included in the Minutes. He said if they are included in the Minutes they would be available on the website and there would be nothing hidden and we would not need to spend the \$40,000.

President Gomez asked about the 150 word summaries.

Sue Blackman, Library Commission Secretary, said the documents brought in by the public would be referred to in the Minutes but they would not be incorporated into the Minutes like the 150 word statements are.

Commissioner Randlett asked if there is anything that prevents printed materials being available by the public in the back of the auditorium.

Sue Blackman, Library Commission Secretary, said there is nothing to prevent the public from bringing copies of printed materials and placing them at the back of the auditorium.

Commissioner Randlett said this would be a low-tech solution that if somebody had a PowerPoint they wanted everyone in the forum to see that they could print it and leave it at the back of the auditorium and advise people that if they wanted to see it, it was available and copies could be made available to the Commissioners.

Commissioner Munson said when we have an audiovisual presentation it is at the request of the Commission or City Librarian and it is part of a program that is planned to inform the public. He said this is one of the ways we communicate about the basic business of the Commission. He said that the presenters have a contract with the Library. He said if

members of the audience want to make comments they have their three minutes to do so. He said the Commission spends a lot of time listening to public comment and some of it is helpful and some of it is not helpful. He said there can be different opinions about what is being said. He said if the Commission wants to reserve this means of communication that is reasonable. He said if the public presents all kinds of stuff, the meetings could get very long and could be confusing to the public. He said a person that disagrees can provide written material at the back of the room and talk at the podium for three minutes. He said we are trying to get the job done.

Motion: By Commissioner Randlett, seconded by Commissioner Mall given the concern that is being raised by the public that they do not have the ability to present materials to all those at the meeting in some type of presentation form that they do have the ability to bring materials in a printed form and that they use their time in public comment to be able to go through the materials and that if other people have questions they can ask the speakers at the end of the meeting in the back of the room.

Action: AYES 6-0: (Lee, Gomez, Mall, Munson, Ono, and Randlett.)

AGENDA ITEM NO. 3 MAINTENANCE AND OPERATIONS AT MAIN LIBRARY

Roberto Lombardi, Facilities Director, gave the presentation on the Maintenance and Operations at the Main Library. He said there have been some expressions of concern recently about the environment in the Main Library especially the security environment. He said the Library values free and open access, equity of service for all users and addressing maintenance and security issues with 5,700 visitors daily. He said the Library faces many challenges facing urban libraries. He said the Library has a Public Safety Strategy with our partners at the Department of Public Health, the Police Department and the Department of Public Works. He said some of the actions the Library has to insure to obtain a positive library environment include, training, proactive deployment of security and custodial staff, Uniform Guidelines for Library Use, custodial goals and custodial initiatives. He said we are committed to filling the custodial vacancies as soon as possible within the City structure. He said an interesting challenge has been an air quality issue on the first floor of the Main. He said there is an air quality Issue related to seismic design of the building. He said there have been persistent foul orders from outside and it has created an unpleasant work environment for the first floor staff. He said the short term strategy is a contingency plan for staff relocation, flushing the seismic moat daily with water and removing moat covers and clean moat drainage areas. He said they are working with DPW engineers to find a long term solution that will include eventual replacement of seismic joint components including air seals. Explanatory documents: [Maintenance and Operations](#) at Main Library presentation.

Public Comment

An anonymous citizen said the City Librarian now has some credibility when he goes back to the Sunshine Task Force and says it is not his fault because the Commissioners are complete idiots. He said he is grateful for Roberto Lombardi giving such a graphic presentation. He asked how much less effective he would have been if he had left his PowerPoint slides in the back of the room and spoke without them. He said obviously it would not be what he expects and you got a graphic illustration of that. He said there used to be a principle called enlightened self-interest. He said this was supposed to differentiate between apparent self-interest or immediate self-interest or shortsighted self-interest. He said now no one understands that and everyone says he's greedy, he's selfish, and he's stupid. He said people say you want to sell him enlightenment, well lots of luck. He said self-interest should take the long view and the long view is that we do want our poorest citizens to be able to come into this institution as the people's university. He said this institution is a bridge to including those people in our society. He said if you look out at society and he is the most unwashed, uneducated and ill mannered person you have ever encountered you are living too sheltered a life. He said not only should the Commission have been listening to him all this time; you should listen to those people no matter what their condition is. He said the overwhelming principle is that we share this society and we have to build a society that works for everyone. He said the Commission thinks that if it can get people out of its sight or hearing we don't exist. He said that is the unenlightened view.

The following written summary was provided by the speaker, anonymous citizen. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

Stop the Hate, Stop the Ignorance – Don't give money to, or accept money from the Friends of the Library. Wouldn't it be nice if the citizens had access to the graphics. Now the City Librarian can go back to the Sunshine Task Force and say the Library Commissioners are complete idiots and it's not his fault. Roberto Lombardi gave a graphic demonstration of being effective by not leaving his PowerPoint slides in the back. The term "enlightened self-interest" formerly was used to differentiate from superficial self-interest. Now everyone says, I'm selfish and greedy. What "enlightenment"? We do want our poorest citizens to be able to come to this institution as the people's university. This institution is a bridge to including those people in society. If I'm the most ill-mannered and uneducated person you've ever seen, you are too sheltered. Society must work for everyone and making people disappear is the unenlightened view.

Carol Dimmick said the public restrooms here are a health hazard. She said her concern is not that homeless people are welcome here, but her concern is safety and health. She said the Library is doing a wonderful job in many respects, but this is a basic issue that has just gone by the boards while you are busy with other things. She said she would like you

to turn your attention to some very basic things. She said she can't use the bathrooms here and she doesn't think the Commissioners will. She said you will not want to read books in many of the areas here because you are harassed whether by body order or by people who are on drugs and are incoherent. She said she has talked about this with the staff and she finally went into see the City Librarian just recently after several years. She said she does not want the Commission to be misled because there are all these people working together that this is solving the problem because it isn't.

Peter Warfield, Library Users Association, said welcome to the best in slum living. He said the Library is basically pretty good in its public areas with the appearance of cleanliness, but he has been talking to you for years about the bathrooms and they are disgusting. He said they are filthy, the urinals are surrounded with wetness and the bathrooms are routinely broken. He said he would like to ask Mr. Lombardi what date the picture of the clean bathroom was taken because he has pictures showing three urinals broken at one time. He said recently there has been an overflow situation and it didn't see anybody was doing anything about it. He said the whole impression is of slum and of neglect. He said today there was a brand new form but there was nothing on the new form. He said it doesn't seem like Mr. Lombardi over the years has been able to get his employees to fill that out. He said we hear how much the Library is used but whatever percentage uses the bathroom has the right to use a decent bathroom. He said the elevator buttons are not maintained, and the ledge the previous speaker spoke about is filthy with dust and objects that are visible and should have been removed. He said he is very alarmed about pepper spray and would like to know what the library security people are doing with pepper spray.

Ray Hartz, Director San Francisco Open Government, said he respects Mr. Lombardi and he thinks he does a very good job in very trying circumstances. He said he recently walked into the bathroom at the Library and walked into see a man completely naked and taking a bath in the sink. He said he understands how difficult it is and he understands Mr. Lombardi's comment about the Community Benefit District's (CBD) helping with graffiti. He said he has raised the issue about what the CBD does for the Library and this is the first time he has heard anybody say anything about what the CBD does for this Library. He said he wants to thank Ms. Dimmick and he is sorry she had to leave, but the bottom line is I don't think this would have been on the agenda had it not been for her efforts. He said having the public participate in these issues is crucial. He said in the crowds around the building before the Library opens in the morning there are 50 or 60 homeless people with all of their baggage and carts waiting outside the door. He said he has had people tell him they are afraid to come into that entrance at opening or closing and they are afraid to use the public restrooms. He said that he assumes that all of your staff have nice clean restrooms available to them and that is why they are not particularly concerned with what the public has to do to use the facilities.

Robert Livingston said in a complex city environment it is hard to get things done. He said it would be nice if you could just bring in a Master Sergeant to get people to do their jobs. He said he will fight for libraries no matter what. He said he does not like the idea of pepper spray and partnering with the police but he guessed it has to be done nowadays. He asked what is next tasers, guns and who knows what else. He said we are living in a growing police state. He said he feels more secure in a place where there doesn't seem to be an obvious outward show of security. He said he feels safer in a place with smiling librarians who want to help me. He said maybe the librarians should have some training on how to deal with people. He said he doesn't like to see machines but they are everywhere. He said it would be helpful to have paper to dry your hands in the restroom. He said there is a red smear in the elevator and it is time to clean that thing off.

Commission Discussion

Commissioner Mall asked several questions regarding the restrooms in the Main.

Roberto Lombardi, Facilities Director, said there are staff restrooms on each floor and those are mandated by OCEA. He said the staff restrooms are small. He said the children's center has a boys and a girls restroom and those are only for users of the children's center. He said he has not had complaints about the restroom in the children's center. He said the public restrooms are located on the lower level and on the first floor.

Commissioner Mall asked about the possibility of having an attendant in the restroom.

Luis Herrera, City Librarian, said part of the concept with the Health and Safety Associates is to spend some time monitoring restrooms and call custodial or security if there is an issue. He said they do make the rounds and check the restrooms. He said this is an ongoing project and a real partnership with every single staff member to bring to our attention when they need cleaning. He said the last couple of weeks he has been monitoring the restrooms. He said you can be there on a given hour and everything is perfectly fine and 20 minutes later you go back and it needs maintenance. He said part of the assessment is to see whether we need more capacity and we do have vacancies. He said we may come back and ask for additional resources if we need to do that.

Roberto Lombardi, Facilities Director, said he wanted to address one of Mr. Warfield's comments and said when these plumbing stoppages happen you can literally go in and it is fine and 10 minutes later it is a disaster. He said people are constantly putting things in the plumbing fixtures on purpose. He said when it is something in the plumbing we have to call DPW because we do not have plumbers on staff. He said five or six years ago they put in sewage grinders to help with the problem. He said he has been checking the restrooms in the morning and the night cleaning has really helped.

Commissioner Lee asked how many complaints there are per day about the bathrooms.

Roberto Lombardi, Facilities Director, said he would have to check. He said he doesn't get complaints every day about it.

Luis Herrera, City Librarian, said the new sign says in a clear statement to the public that if you notice the restroom needs attention, please let security or custodial operations know.

Commissioner Lee said he read the communication from Ms. Dimmick and it would help if there was a metric to see what effort has been put into this.

Roberto Lombardi, Facilities Director, said the Library does have a survey that includes the restrooms. He said the Controller's Survey showed a 5% increase in satisfaction with the condition of the Main Library. He said that is for the whole building.

Luis Herrera, City Librarian, said every six months or so we do a public safety update where we have statistics and there has been a reduction in drug use. He said we will continue to bring those safety updates to the Commission.

Commissioner Lee asked about the cleaning log and whether there are entries on the log or not.

Roberto Lombardi, Facilities Director, said we need to do a much better job on the log. He said they have a new form and he will review the form with the custodial supervisor every day. He said he can report back on that but it is a basic procedure and has not been utilized.

Commissioner Lee said it will help us better monitor the situation if the forms are kept up.

Commissioner Randlett said she would like to know what has been the experience in large comparable cities. She asked if they have the same type of volume and if they have the same issues. She asked if there were any exceptions to this.

Roberto Lombardi, Facilities Director, said other libraries have similar issues as ours. He said that is the reason they are doing this evaluation with the Controller which will give us benchmarks and comparisons and recommendations. He said last year Chicago moved to a privatization model and the majority of libraries have done so as well. He said that lets libraries ramp up very quickly and they don't face the hiring challenges that we do.

Commissioner Randlett said there are two dynamics that could be happening. She said one is there is just a huge amount of public use that

exceeds the resources that have been given to handle the task. She said secondly it can be demoralizing for the staff if they clean the bathroom and ten minutes later it is ruined. She said this is a constant hamster wheel of failure. She said we might be able to understand and look at it a different way.

Roberto Lombardi, Facilities Director, said he appreciates Commissioner Randlett's compassion for the staff. He said he is very excited about this study because this needs to be metric driven and we need to have benchmarks and we need an evaluation in terms of where we are and what are our needs. He said the staff has a very, very difficult job.

Commissioner Mall said Ms Dimmick's letter to the Commission said that in Amsterdam they had the same issue and their solution was to charge a fee.

Luis Herrera, City Librarian, said that would be a value that we would not support or recommend to the Commission. He said the Commission might at some point take a position that might seem drastic at some point, but this is an issue that there are others ways to address this. He said other urban libraries have more serious problems than we do. He said they have had to deal with safety, drug use and assaults and in some cases they have resorted to closing public restrooms. He said we are nowhere near that. He said we have been much more attentive. He said we had a fatality six years ago because of drug use in one of our restrooms and we have not had that happen again. He said the idea of studying this to look at what remedies we may have will be good, but we are in much, much better shape than many urban libraries.

Commissioner Ono said she appreciates the report and it was very thorough. She said the staff has a thankless job and she appreciates what they do. She asked about the long term strategy for the ventilation and wanted to know if any of the cost will be borne by the Library.

Roberto Lombardi, Facilities Director, said the ventilation issue is basic maintenance in the building. She said the building is now 17 years old so some of this is wear and tear on the moat.

Luis Herrera, City Librarian, said part of this should be covered by our basic MOU with DPW through work order. He said long term fixes are much more complicated and it might require additional resources.

Commissioner Randlett said she thinks the City had a discussion in the past about public restrooms and that is when they put out the restrooms on the street where you have to pay. She said one thing we have to take into consideration is that if we are welcoming and we are public, we are free. She said if our mission is to be public and have access that we have to accept that there will be different people in different circumstances and situations.

President Gomez said she hopes the City Librarian will send Ms. Dimmick a note since she was unable to stay for the discussion to let her know that the Commission takes this very seriously and that it is something that staff has been working on. She said since she has been on the Commission, the question of the bathrooms has been an issue. She said we need to look at a strategy that will address things in a very focused and concentrated way.

AGENDA ITEM NO. 4 CITY LIBRARIANS REPORT

Luis Herrera, City Librarian, said there is good news on the Excelsior Library Beautification Project that the Library Commission endorsed. He said it has made its way through the Arts Commission for approval. He said it is a multi-phased approach. He said one is the art murals focused on the environment on the side of the Library as well as the neighborhood beautification project with benches, etc. He said on September 7 there will be a celebration from 1 – 3 pm that you are all invited to. He showed photographs of the art work that will be displayed and said this will not be permanent art work but will be displayed for approximately five years. He said we have asked Scott Staub from the Friends of the Library to make a presentation on the fiscal support the Friends will be providing for the Fiscal Year 13-14. He said we submit some priority projects to the Friends and then ask for their support.

Scott Staub, Executive Director, Friends of the San Francisco Public Library gave a presentation on the Friends support for this year. He said there is also a non financial contribution which is the Friends advocacy work on behalf of the Library. He said the Annual Support this year is a total of \$720,000 that comes from two sources. He said \$309,800 is income made available to the library for restricted sources on an annual basis. He said last month the Friends received the remainder of an annuity for the Hormel Center totaling \$324,000. He said the Annual Support of \$410,200 to the Library is unrestricted and as Luis just mentioned we reengage in a RFP which determines those priorities. He showed a chart showing the areas which this money supports. He said Children and Youth Services receive \$128,300; Community Programs and Partnerships receive \$174,400; Professional Development receives \$74,000; traditional grants to the branches is \$13,500 and innovation grants \$20,000. He said Donor Designated Funds are \$309,800 in support of a specific area. He said the Branch Library Improvement Program is coming to an end with the upcoming opening of the North Beach Branch. He said Julie Christensen is helping to lead the fundraising effort for North Beach. He said some of the benefits of using the Friends are that the Friends are able to leverage their purchasing power by buying in larger quantities. He said they have also saved staff time for both the Library and DPW. He said the Friends continue to carefully track all of the expenditures. He said the Friends Fiscal Year just ended and they are preparing an audit and they will submit the audited financial statement to the City Controller and the City Librarian per the Framework Agreement. He said numbers are always available with advance notice at the Friends.

Explanatory documents: [Friends Report](#); [Beautification Project](#)

Public Comment

An anonymous citizen said he guesses it is a good thing that you have dropped any claim to being decent or reasonable. He said wouldn't it be nice if the citizens had access to the graphics. He said if the Commission believes in equal access, Mr. Herrera would have been equally satisfied to put his graphics in the back of the room. He said isn't it interesting the City Librarian is now giving the Friends Report. He said one of the requirements of your administration providing an item is that the explanatory documents relative to that report have to be listed on the agenda. He said neither the Excelsior Report nor the Friends report had explanatory documents listed on the agenda. He said this is a report that is for Fiscal Year 2013-14. He said we are only six weeks into that year, so they have a pretty good explanation for why the figures they presented to you are not reflected in any of the required reporting that has to be on the Friends' website or reported to the State Attorney General. He said if you look on Luis Herrera's website under gifts it doesn't reflect anything close to this. He said we have seen over and over again that they make up figures and none of this makes sense. He said what you should do is if Mr. Herrera is making this report ask Mr. Herrera to provide the documents that support it.

The following written summary was provided by the speaker, anonymous citizen. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

Stop the Hate, Stop the Ignorance – Don't give money to, or accept money from the Friends of the Library. You have dropped any claim to decency and reason. Wouldn't it be nice if the citizens had access to the graphics. If you believe in equal access, the City Librarian should have been content to put his graphics in the back of the room. The City Librarian gives a report from the Friends and there are no explanatory documents listed on the agenda as legally required. This is a Friends report for Fiscal Year 2013-14. We are only 6 weeks into that year, so it does not reflect any of the required reporting to the state Attorney General and on your website. Over and over we have seen them make up figures. If the City Librarian is making this report, require him to provide the documentation that supports it.

Ray Hartz, Director, San Francisco Open Government, said the Commissioners have all signed the Sunshine Ordinance Task Force training. He said no member of the public is required to identify themselves and you are required to tell them that before you ask for their name. He said he had a telephone conversation with Library Commission Secretary Sue Blackman this morning and he asked why there was no documentation regarding the Friends funding support. He said she claimed that she had just received the documentation this morning. He

said she also claimed that because it was not an action item, it did not have to be presented in advance. He said that is plainly a pile of manure. He said it was not provided in order to restrict our ability to comment on it effectively. He said the Commission wants to be able to provide propaganda while limiting our ability to question the presentation. He said you also want to restrict what we are able to get into the official record. He said eventually other members of the public are going to ask why you work so hard to restrict what we have to say. He said you and I know the answer to that question already. He said one of the things he has noticed is that the Friends don't come to the Commission meetings any more. He said the Friends Executive Director sneaks in under public comment, but they don't come to the Commission and make presentations and they didn't even do this presentation, it is listed in the City Librarian's report. He said this Commission has no idea where all these millions of dollars actually went. He asked what percentage of what they raised is what they are giving to the library.

The following written summary was provided by the speaker, Ray Hartz. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

I had a telephone discussion with LC Sec. Sue Blackman this morning about this agenda item. I asked why there was no documentation regarding The Friends funding support? She claimed that she just received the documentation this morning. She also claimed that, because it was not an action item, it did not have to be provided in advance. That's just plainly a pile of manure! It was not provided in order to restrict our ability to comment on it effectively. You want to be able to provide "propaganda" while limiting our ability to question the presentation! You also want to restrict what we are able to get into the official record without you having the ability to censor our comments. Eventually, other members of the public are going to ask why you work so hard to restrict what we have to say? You and I already know, don't we?

Peter Warfield, Executive Director, Library Users Association, said item 2 audiovisual use by the public had a defective letter from the City Librarian and item 4 City Librarian's Report does not list any documents whatsoever and we typically don't get any documents discussed at the meeting in the Minutes. He said these documents disappear from the public documents and the public awareness but they don't ever appear to disappear. He said on Item 4 with respect to a hugely important financial relationship there is an entire document that hasn't been mentioned and was not provided in advance. He said the folks providing this information presumably have accountants and a very large payroll. He said they can't get you this information in time to be included in your agenda packet as an explanatory document. He said that really does a disservice to the Commission's ability to consider these things seriously and to the public. He said there is in this report nothing written about what the Friends have taken in. He said the first year he started to take some interest on what

was going on with the Friends, their 990 Report showed that they took in \$5,500,000 and spent \$6,500,000 and the library's website showed that they gave the library \$498,000 well under 10%. He said we have no idea of what percentage the Friends are giving related to the amount they raise. He said on the last page he is very troubled to read that the indirect fundraising and fundraising cost is \$3,832,266 nearly \$4 Million of the \$13 Million is listed that way. He said the Friends committed \$16 Million to be donated for the Bond Program.

Commission Discussion

President Gomez said if the person she asked for his name does not want the name in the record please let the Secretary know that and it will be removed.

Commissioner Mall said she guesses the donor designated funds were raised when the Main Library was being built.

Luis Herrera, City Librarian, said some of the donor designated funds have come in since that time.

Commissioner Mall asked how much money the Friends of the Library actually raise each year.

Scott Staub, Executive Director, Friends of the Library, said their fundraising goals have changed so this year their goal is to raise \$2.1 Million with an earned income of \$1.3 Million for a total of \$3.4 Million for this fiscal year.

Commissioner Mall said she does not understand the almost \$4 Million on the fundraising costs.

Scott Staub, Executive Director, Friends of the Library, said that goes back to the beginning of the BLIP about 10 years ago so that is the total cost of fundraising. He said this campaign has been run starting with the community first and then backfilling with the bigger gifts. He said the Friends have had over 4,000 donors for this campaign but it is expensive and actually the staff has been shrinking. He said the Friends previously had a staff of 23 and we now have 17, so we are reducing our expenses.

Commissioner Mall asked about the projected costs for fundraising for the next fiscal year.

Scott Staub, Executive Director, Friends of the Library, said excluding salaries, we have a budget of about \$163,000. He said they have one Development Manager, one volunteer services/membership services manager, and a vacancy right now for another development manager, so that would be a full time staff of four and a portion of his time.

Commissioner Mall said I know it takes money to earn money. She said the Friends have a dual purpose being a membership organization and a support group.

Scott Staub, Executive Director, Friends of the Library, said they recently did a membership survey of their 2500 members and the number one benefit they stated was that they loved libraries; the second was the tickets to the membership party for the Big Book Sale and the Spring Book Sale, which he hopes the Commissioners will all attend.

Commissioner Mall asked how the membership numbers for the Friends compares to their counterparts in other cities.

Scott Staub, Executive Director, Friends of the Library, said he has been taking to his counterpart in LA and they have more members but he would like to see the members number grow.

Commissioner Lee asked if the Friends' Board meetings are open to the public.

Scott Staub, Executive Director, Friends of the Library, said he would have to check with his Board members.

Commissioner Lee asked why members of the public are asking questions about the Friends here at the Commission meeting.

Scott Staub, Executive Director, Friends of the Library, said if the gentlemen from the public would like to meet with him he would be happy to do so. He said they can send him questions or we can talk. He said the Friends get audited regularly and the top five salaries have to be posted if they are over \$100,000.

Commissioner Lee said a member of the public threw out the figure of \$53 Million. He asked about what that \$53 Million refers to.

President Gomez said we do not know where the member of the public got that number.

Luis Herrera, City Librarian, said there was a cumulative number not including the BLIP program and the BLIP program stated up to \$16 Million and that will not be the case because the economy has changed and there have been some efficiencies. He said the other cumulative amount has been contributions to various campaigns on behalf of the Library.

Scott Staub, Executive Director, Friends of the Library said the campaign for the Main Library raised over \$36 Million, which was 17 years ago. He said he will look into this himself.

President Gomez said since you are a non-profit it is not required that your meetings be made open to the public.

Commissioner Randlett asked about the audit of the Friends. She asked how long the auditing process of the Friends has been in place.

Scott Staub, Executive Director, Friends of the Library, has been at least 20 years, but he will follow up on that and let the Commission know. He said they had recently changed to the Harrington Group which is an auditing firm that specializes in non-profits.

Commissioner Randlett said it would be useful to put to rest to some degree the actual information in terms of how many years the Friends have been audited, what information was provided and that it was independent and the rating received by the Friends. She said she thinks it is tiresome to hear allegations time and time again and she is satisfied that if there has been an independent audit and all the information is completely transparent with an independent firm that is something that should stand as the documentation of record.

AGENDA ITEM NO. 5 BOND PROGRAM MANAGER'S REPORT

Luis Herrera, City Librarian, said as the BLIP winds down we are going to have members of our executive team give the Bond Program Manager's Report.

Roberto Lombardi, Facilities Director, said 7 property acquisitions are complete, the Support Services Facility is in operation; 23 branches are complete and open and the North Beach Branch is under construction. He said the budget is approved at \$196.3 Million and that was approved February 16, 2012. He said expended and encumbered to date is \$181.5 Million. He said the North Beach Branch is approximately 50% complete and is scheduled for completion between December, 2013 and March, 2014. He shared some photographs of the North Beach branch construction. He also showed renderings of the completed project. Explanatory document: Current [Budget Report](#); [Manager's Report](#).

Public Comment

An anonymous citizen said he wonders if Roberto Lombardi would have been just as happy to leave his graphics in the back of the room. He said he is grateful for the report because he would not have been as effective if he was not able to point to the graphics. He said when the Commissioners ask questions they never ask the people who have the answers. He said some of us have been attending these meetings for many years. He said we pay attention and if you want information about history or about detail, you should direct your questions to those who have the answers. He said all you have to look at is publicly available documents. He said he knows it is tiresome to listen to the people who have looked at the documents when you have been assured by people who haven't that they don't know what they are talking about. He said those documents are available and the Commission can look at them too. He asked the Commission if they had asked for an explanation of what details are part of the Friends FF&E expenditures. He said what you will find if you do look closely is that the lies cost more than the money.

The following written summary was provided by the speaker, anonymous citizen. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

Stop the Hate, Stop the Ignorance – Don't give money to, or accept money from the Friends of the Library. Wouldn't it be nice if the citizens had access to the graphics. Would the presenter have been content to put his graphics in the back of the room? The presentation shows he would not have been as effective without actually pointing to his graphics. It is true with respect to all these items that the Commissioners never direct their questions to those who have the answers. There are those who have both long histories and pay close attention. All you have to do is look at publicly available documents. I know it is tiresome to listen to those who have looked at the documents. You can look at the documents yourselves. With respect to the Furniture, Fixtures and Equipment, have you asked for an explanation of the details of the Friend's expenditures?

Peter Warfield, Executive Director, Library Users Association, said the Quarterly Report has been presented by the Department of Public Works for many years and it has never been on the agenda listed as an explanatory document and he doesn't recall when or if it was ever mentioned in the Minutes. He said the Quarterly Report lists on page 3 the commitment for years that the Friends made to contribute \$16 Million for Furniture, Fixtures and Equipment not up to \$16 Million. He said he does not like to use the word in public but it is the first sound of the word library, but to hear the growing spread of an absolute and grotesque untruth about the Friends commitment is very troubling. He said if you look at your own documents here today it says on the Current Budget Report Furniture and Fixture Reserve \$15 Million, approved 10/12 \$16 Million. He said on the back of the large sheet under all budget changes to date it says on February 20, 2003 Friends commitment increased to \$16 Million. He said it does not say up to it says \$16 Million and it has said that in many, many, many other documents. He said when the Deputy City Librarian uttered this falsehood several months ago he sent an Immediate Disclosure Request on behalf of the Library Users Association and said we would like to see where the up to appears. He said the Deputy City Librarian sent me one document that was related to legislation that related to the Library's receiving donations.

Ray Hartz, Director San Francisco Open Government, said he would like to thank Commissioners Lee and Mall because today was the first day we have ever had questions asked of the Friends. He said every other time they come in say whatever they want and nobody asks one single question. He said Vice President Munson always complains that we don't recognize how much the citizens of San Francisco appreciate their new branch libraries. He said while they may appreciate the new branch libraries they also need to recognize that the approved budget is more than 47% over the baseline. He said what voters approved at \$133 Million

is costing them in excess of \$196 Million. He said due to the economic downturn and your ability to renegotiate some of the contracts that is actually lower than it would have been had the economy not gone into the toilet. He said concerning footnotes 2 and 6 neither Ms. Blackman nor Mr. Herrera can provide documentation to fully support those figures He said Commissioner Lee asked why we are asking the Commission about these funds and it is because the Commission is the one who approved the Friends raising this money in the name of the Library and the name of the citizens of this City. He said they can't do it without your approval. He said for the Commission to do it and have no understanding of where the money goes is negligent. He said the Friends reported to the California Secretary of State that they expended more than \$53 Million since 2000 and you don't really know where it went! He said please don't question our comments on public records when you haven't looked at them yourselves. He said you think everything is fine because they do audits; well they did audits at Enron. He said the Friends coming before the public and presenting these numbers without supporting documentation is negligence, pure and simple. He said Thomas Aquinas teaches, "Willful ignorance of what one ought to know is a mortal sin." He said your ignorance couldn't be any more extensive or any more willful

The following written summary was provided by the speaker, Ray Hartz. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

VP Munson always complains that we don't recognize how much the citizens of San Francisco appreciate their "new branch libraries." While they may appreciate the new libraries, they need to recognize that the approved budget is more than 47% over the baseline. What voters approved at \$133 Million is costing them in excess of \$196 Million! Concerning footnotes 2 and 6, neither Ms. Blackman nor Mr. Herrera can provide documentation to fully support those figures. Nobody admits to knowing where most of those numbers come from! The Friends reported to the California Secretary of State that they expended more than \$53 Million since 2000 and you don't really know where it went! Coming before the public and presenting these numbers without supporting documentation is negligence, pure and simple! Thomas Aquinas teaches, "Willful ignorance of what one ought to know is a mortal sin." Your ignorance couldn't be any more willful!

Robert Livingston said he has been to a lot of libraries and maybe a lot more common sense is needed. He said going against the Friends of the Library is like going against grannies and little kids. He said it is very hard for him to get through his head that the Friends of the Library group could be so nefarious but these people are very concerned. He said he does not know why the press has not looked into this. He said he would like to be a member of the Friends but he does not have \$35. He said he already has \$65 he owes the Library and he is doing his best so he can check out books again. He said maybe the Friends could lower their dues. He said homeless people are coming from the all over the country.

He said he does admire the Library for the good it is doing but he does worry about the Library becoming a knee jerk security place.

Commission Discussion

There was no Commission discussion on this item.

AGENDA ITEM NO. 6 LABOR UNION REPORT

There was no Labor Union Report at this meeting.

AGENDA ITEM NO. 7 APPROVAL OF MINUTES JUNE 20, 2013

Public Comment

An anonymous citizen said he is tempted to say something parenthetically before he gets to the Minutes. He said if you look at the required reports from the Friends to the California State Attorney General except for the last two years, they always checked the box for no audited financial statement. He said there are two places where your secretary has altered my submissions. He said they are both corrections but making corrections to my submissions is problematic because what looks like a mistake may have been what I intended. He said let's look at what other citizens said, because sometimes they are not us. He said on the bottom of page 2 it says that a man from the audience said there was a bias in the survey. He said what he actually said was there was a bias in the librarians. He said there is no mention of this man's concern for the hours from 8:00 p.m. to 9:00 p.m. He said the man said he had been to the branch library every day since it opened in 2007 and he never received a report. He said the man also said he had had two altercations with librarians who close early and none of that was included. He said Bradley Weidmeyer's statement on page 4 says the architects were requested to mitigate the view corridor position and that should be "view corridor imposition."

The following written summary was provided by the speaker, anonymous citizen. The content is neither generated by, nor subject to approval or verification of accuracy by the Library Commission.

Stop the Hate, Stop the Ignorance – Don't give money to, or accept money from the Friends of the Library. Parenthetically, on the Friends' submissions to the state Attorney General, except for the last two years, they always checked the box, No Audited Financial Statement. There are two places where your secretary altered my citizen summaries. They are both corrections but making corrections to my submissions is problematic because what looks like a mistake may have been what I intended. On page 2, the minutes have a citizen stating there was a "bias in the survey." What he actually said was there was a "bias in the librarians." There is no mention of his concern for hours 8:00 p.m. to 9:00 p.m. He reported going to his branch every day, never

seeing a survey and having altercations with librarians who close early. On page 4, Bradley Weidmeyer spoke of the view corridor "imposition," not position.

Ray Hartz, Director San Francisco Open Government, said he would like to talk about these Minutes in a more general sense. He said for a long time we would come here and make comments and what would appear in the Minutes would be some bastardization of what we said. He said sometimes the Minutes would reflect exactly the opposite of what he said. He said many of the comments that members of this Commission have made do not make any secret that they do not like what we say. He said Ms. Blackman doesn't feel she was changing it but bottom line is when you change what someone has to say under their First Amendment rights to free speech and political speech it is censorship. He said we have fought with you for years to get you to follow the Sunshine Ordinance, which is if a person provides a written statement of 150 words or less summary that it should be included in the Minutes. He said he fought you for two years to win that right under the law. He said now we are having the same argument over the right to have access to the graphics. He said you are asking members of the public to pay for producing documents rather than doing what you allow the Friends to do. He said there were three PowerPoint presentations at this meeting and he would like to know what it would take to add his two slides in that format and add them to your screen. He said it would not take \$40,000 or a security policy, the bottom line is you do not like what we have to say. He said you cannot discriminate based on viewpoint. He said the Commissioners took an oath to uphold and support the Constitutions of the State and the United States and you violated the oath repeatedly.

Peter Warfield, Library Users Association, said the Vice President might have an easier time understanding what was said by the public if the extremely short microphone were higher and available in a professional way. He said you might want to ask someone from Facilities to correct this problem. He said he is appreciative and glad that the Commission discussion of the proposed library service hours on page 8 is as informative as it is. He said that should be important to everybody and in particular the Commissioners themselves. He said in February the Commission approved a \$1 Million expenditure so that the Library could add 56 hours of open time for the public. He said it is clear that you were had and if you weren't had then maybe you were in on a trick to fool the public. He said Commissioner Mall asked about the recently added hours and Luis Herrera responded that the 20 hours are separate from the 36 hours. He said Commissioner Mall asked when the additional 20 hours was approved and Luis Herrera, City Librarian responded that the 20 hours were added for this year's budget a year ago. He said he appreciates the question and he appreciates the transcription and the revelation to compare what you approved in February and that you were cheated of a very substantive portion of what the Commission voted for. He said his comments on page 6 are not very clear. He said the library is cutting evening hours and that is what distressed him very much.

Commission Discussion

Motion: By Commissioner Munson, seconded by Commissioner Ono to approve the [Minutes of June 20, 2013](#) with a correction to page 5 under the statement by Luis Herrera where it reads “He said he has been serving” to “He said **she** has been serving.”

Action: AYES 6-0: (Lee, Gomez, Mall, Munson, Ono and Randlett).

AGENDA ITEM NO. 8 ADJOURNMENT

There was no public comment on this item.

Motion: By Commissioner Munson, seconded by Commissioner Lee, to adjourn the regular meeting of August 15, 2013.

Action: AYES 6-0: (Lee, Gomez, Mall, Munson, Ono, and Randlett)

The meeting adjourned at 7:19 pm.

Sue Blackman
Commission Secretary

Explanatory documents: Copies of listed explanatory documents are available as follows: (1) from the commission secretary/custodian of records, 6th floor, Main Library; (2) in the rear of Koret Auditorium immediately prior to, and during, the meeting; and (3), to the extent possible, on the Public Library’s website <http://sfpl.org>. Additional materials not listed as explanatory documents on this agenda, if any, that are distributed to library commissioners prior to or during the meeting in connection with any agenda item will be available to the public for inspection and copying in accordance with Government Code Section 54954.1 and Sunshine Ordinance Sections 67.9, 67.28(b), and 67.28(d).