Rent/Mortgage/Utilities Assistance

- <u>Direct Rental Assistance Programs</u>: The San Francisco Residential Rent Stabilization and Arbitration Board provides a list of programs providing direct rental assistance, including help with rent and security deposit payments.
- <u>The Q Foundation</u>: Provides rent subsidy funds for San Francisco residents paying 70% or more of their income toward rent. You can also contact them by calling 415-552-3242.
- Property Tax deadline extended to May 4, 2020. More info: https://sftreasurer.org/property-tax-deadline-statement
- San Francisco Property Tax penalty waiver/refund request:
 https://sftreasurer.org/business/manage-your-business/penalty-waiver-refund-request
- <u>Eviction Moratoriums due to COVID-19</u>. You automatically receive more time to pay the rent if
 you let your landlord know that you missed your rent payment due to financial impacts of
 COVID-19 and provide documentation.
- <u>Eviction Defense Collaborative</u>. If you are behind in your rent, you may be able to avoid having an eviction filed against you. Our Rental Assistance Disbursement Component (RADCo) provides interest-free loans and grants to tenants residing in the City and County of San Francisco who have fallen behind in their rent due to a temporary financial setback.
- San Francisco Apartment Association. Assistance information for both owners and renters.
- San Francisco Tenants Union. FAQs for Shelter in Place.
- San Francisco Rent Board.
 - Phone counseling for tenants on subjects that are covered by the Rent Ordinance. Calls are typically limited to 5 minutes each.
 - Call 415-252-4631 on Monday through Friday between 9:00am-12:00pm and 1:00pm-4:00pm to receive counseling. The Rent Board recommends that you have your questions ready before you speak to a counselor.
- Housing Rights Committee of San Francisco. Offers information on COVID-19 assistance.
- Rental assistance information for other Bay Area cities:
 https://sf.curbed.com/2020/3/31/21198571/bay-area-eviction-rent-help-oakland-coronavirus
- Relief for Energy Assistance through Community Help (REACH). A program for low-income customers who experience severe, uncontrollable or unplanned hardships and are unable to pay

for their PG&E energy needs.

- PG&E <u>Budget Billing</u> program allows you to pay the same amount every month by averaging your household energy costs for the last 12 months.
- PG&E Emergency Assistance phone number: 800-933-9677
- Statewide Resources list: https://www.labor.ca.gov/coronavirus2019/