Rent/Mortgage/Utilities Assistance

- **Direct Rental Assistance Programs**: The San Francisco Residential Rent Stabilization and Arbitration Board provides a list of programs providing direct rental assistance, including help with rent and security deposit payments.

- **The Q Foundation**: Provides rent subsidy funds for San Francisco residents paying 70% or more of their income toward rent. You can also contact them by calling 415-552-3242.


- San Francisco Property Tax penalty waiver/refund request: [https://sftreasurer.org/business/manage-your-business/penalty-waiver-refund-request](https://sftreasurer.org/business/manage-your-business/penalty-waiver-refund-request)

- **Eviction Moratoriums due to COVID-19**: You automatically receive more time to pay the rent if you let your landlord know that you missed your rent payment due to financial impacts of COVID-19 and provide documentation.

- **Eviction Defense Collaborative**: If you are behind in your rent, you may be able to avoid having an eviction filed against you. Our Rental Assistance Disbursement Component (RADCo) provides interest-free loans and grants to tenants residing in the City and County of San Francisco who have fallen behind in their rent due to a temporary financial setback.

- **San Francisco Apartment Association**: Assistance information for both owners and renters.

- **San Francisco Tenants Union**: FAQs for Shelter in Place.

- **San Francisco Rent Board**.
  - Phone counseling for tenants on subjects that are covered by the Rent Ordinance. Calls are typically limited to 5 minutes each.
  - Call 415-252-4631 on Monday through Friday between 9:00am-12:00pm and 1:00pm-4:00pm to receive counseling. The Rent Board recommends that you have your questions ready before you speak to a counselor.

- **Housing Rights Committee of San Francisco**: Offers information on COVID-19 assistance.


- **Relief for Energy Assistance through Community Help (REACH)**: A program for low-income customers who experience severe, uncontrollable or unplanned hardships and are unable to pay
for their PG&E energy needs.

- PG&E Budget Billing program allows you to pay the same amount every month by averaging your household energy costs for the last 12 months.

- PG&E Emergency Assistance phone number: 800-933-9677

- Statewide Resources list: [https://www.labor.ca.gov/coronavirus2019/](https://www.labor.ca.gov/coronavirus2019/)