



San Francisco Public Library

A Message from the City Librarian: SFPL's Reopening



June 19, 2020

Dear Library Patrons,

Many of you have asked about our current library closures due to COVID-19 and I want to provide an update.

Right now, we are following the latest San Francisco public health guidance to develop safe protocols for contact-free library services in the near term, that will protect our library users and staff. We also are working to develop a carefully phased approach that will eventually get us back to full library service at the appropriate time. As soon as we have an approved date for resuming library services we will spread the word.

In the meantime, we are proud our personnel can contribute to the City's emergency efforts to feed and shelter our most vulnerable residents, while also supporting the contact tracing investigations of the Department of Public Health.

I sincerely apologize for how long we've been closed. Our staff is anxious to get back to work providing you and our community with library services. I hope to be able to reopen the Main Library and some of our neighborhood branches in the coming weeks for our front door service, *SFPL To Go*, that will allow patrons to reserve items and pick them up safely.

In the interim, I want to let you know that all due dates for items have been extended until Sept. 30, 2020. The due dates for Interlibrary Loans and Link+ items have been extended to that date as well. All forms of library cards including temporary eCards will not expire before Sept. 30, 2020. SFPL is also fine free, meaning you will never incur overdue fees for any item you have checked out.

During the library closure, you can still reach our reference staff by telephone at (415) 557-4400, by mail at San Francisco Public Library, 100 Larkin Street, San Francisco, CA 94102, Attn: Reference Services, and by email at info@sfpl.org.

Please know that our library staff can't wait to get back to the books, just like you. Thank you for your patience and understanding, and for your loyal patronage of the San Francisco Public Library.

Michael Lambert

Michael Lambert
City Librarian