



SFPL To Go

LIMITED LIBRARY SERVICE

IT'S FABULOUS
TO SEE YOU



Dear Beloved Patron:

Library materials will be back in your loving arms very soon with the launch of SFPL To Go, our contact-free, front door pick-up service. We've spent these past months missing you and working hard to ensure that this new service follows the latest public health guidance and safety protocols aimed at protecting front-line staff and patrons.

SFPL To Go will launch on Monday, August 10 at the Main Library and Tuesday, August 11 at the Excelsior Branch. We will add service to additional neighborhood libraries as the City allows and as staffing is available. Please watch your inbox or mailbox and our website to stay informed about location start dates. And YES, bookdrops will be open at all SFPL To Go locations as soon as they are operational!

In this initial phase, Library patrons can request a book, DVD, audiobook, LP or any circulating library item for front door pick-up by going to sfpl.org and placing a hold through your library account; by emailing info@sfpl.org or by calling 415-557-4400.

We know much has happened in the last 4 months and that you might not need the items you requested anymore. If that's the case, you would do us a big favor by canceling any items you no longer want by August 7th. For items waiting on the hold shelf already, please email us at info@sfpl.org or call at 415-557-4400 to cancel. For items on your holds list, go to your library account to cancel. Then we can focus our time on the items you do want!

Materials checked out pre-closure are not due until September 30, so if you don't mind holding on to them just a little while longer, you will help our staff from being overwhelmed by returned items. As SFPL is Fabulously Fine Free, you won't incur any late fees. All returned library materials will be isolated for 96 hours and checked in after the quarantine period, so expect a slight delay before the return shows up on your record.

During this time, we ask for your continued patience. SFPL fully intends to reopen more of our neighborhood branch libraries for contact-free service, but doing so depends on the containment of COVID-19 in our community and our staff capacity. As we look ahead, Library staff will continually reevaluate our operations and develop safety protocols for the next phase of service that would allow patrons inside our buildings once again.

Thank you all for your messages of encouragement and hope during our closure. It's fabulous to welcome you back!

Michael Lambert

Michael Lambert
City Librarian



San Francisco Public Library