



SFPL To Go

LIMITED LIBRARY SERVICE



Dear Beloved Patron,

On behalf of everyone here at San Francisco Public Library, I hope this letter finds you healthy and in good spirits. We know it has been an extraordinarily challenging year, but I'm writing today to share progress in our efforts to reopen our library system.

First, books are back! I'm delighted to report that we have recently expanded our **SFPL To Go** front door pick-up service to nine, soon to be ten branches. In addition, we've also dispatched our fleet of bookmobiles to provide **SFPL To Go-Go**, a weekly pop-up pick-up service in the Mission, Bayview, Ocean View neighborhoods, as well as Treasure Island. And for all you magazine lovers, we are now lending the latest issues of popular magazines for kids, teens, and adults. Place a hold today to pick up your favorite reads through **SFPL To Go**. We hope you avail yourself of this service, which you can learn more about at sfpl.org/sfpl-to-go or by calling our TIP line at 415-557-4400.

In other news, the Library has partnered with the Department of Children, Youth & Families and the Recreation and Parks Department to implement the Community Hub Initiative, a citywide, neighborhood-based strategy to support children, youth, and families during the school year. Community Hubs provide support for students in grades K-8 who are utilizing SFUSD's Distance Learning Curriculum and prioritize children and youth with high levels of need.

The Bayview/Linda Brooks-Burton Branch Library, Bernal Heights, Ingleside, North Beach, Visitacion Valley, Western Addition, and the Richmond/Senator Milton Marks Branch Library will be dedicated to this vital program for the 2020-21 academic year. Ortega, Sunset, and the Chinatown/Him Mark Lai Branch Library may also be activated in future phases of the Community Hub Initiative. Due to public health requirements for physical distancing and space limitations, we will not be able to provide **SFPL To Go** service at all of the hub sites, but we are here to help you find the next, most convenient location to pick up your items. Please reach out to us at the number above for assistance.

As the City continues to gradually reopen, we've heard the calls for reopening our buildings for full library service. As your City Librarian, I acknowledge the hardship that the closure of the San Francisco Public Library has had in impacting our residents who depend on SFPL's programs and services. The Library will continue the gradual resumption of library services in the weeks and months ahead as our staffing capacity permits. Hundreds of library workers are currently deployed as disaster service workers to support the public health emergency response. They have stepped up in the City's time of greatest need to serve the community as contact tracers, site monitors at hotels sheltering the unhoused and at COVID testing sites, as food bank workers, communications and community outreach specialists and more. I want to acknowledge the incredible sacrifice of our Library staff who have been working on the frontlines of this pandemic from the beginning. As our staff are released from their disaster service worker duties, we will remain poised to deliver the highest possible level of service we can in accordance with the current public health order. Until then, it will be **FABULOUS TO SEE YOU** at **SFPL To Go**!

Thank you for your patience and for your loyal patronage of San Francisco Public Library.

Sincerely,

Michael Lambert

Michael Lambert
City Librarian



San Francisco Public Library