



San Francisco Public Library Social Worker's Report

Presented by:

Leah Esguerra, LMFT

San Francisco Public Library Social Service Team Supervisor

San Francisco Public Library Commission

February 2, 2023



Program Overview

LIBRARY SOCIAL WORKER

- Supervision of the Health and Safety Associates (HaSAs)
- Staff training, support and consultation
- In-reach and patron referral to community services
- Community partnerships

HEALTH AND SAFETY ASSOCIATES (HaSAs)

- Patron support, connection and referrals
- Personal and professional development
- Presence at the Main Library and branches (Eureka Valley and Mission Bay)

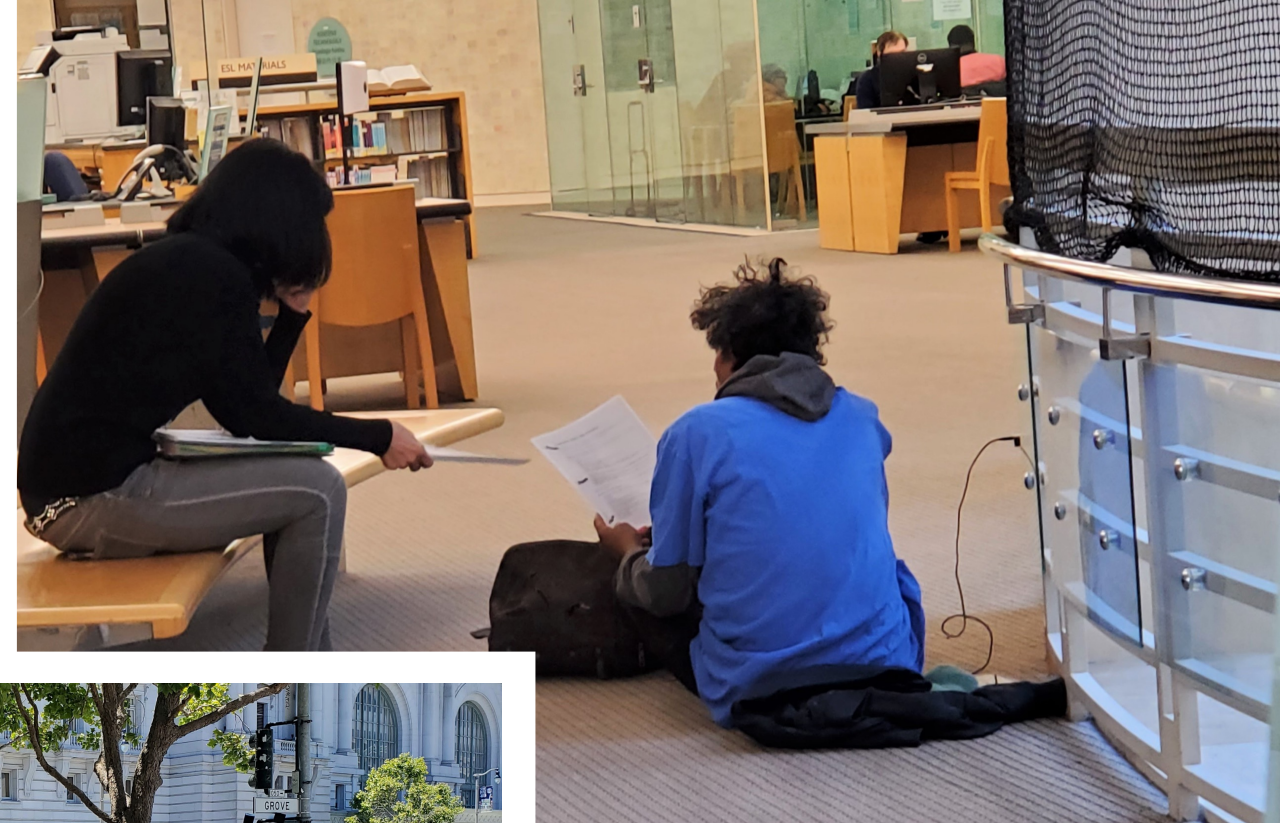


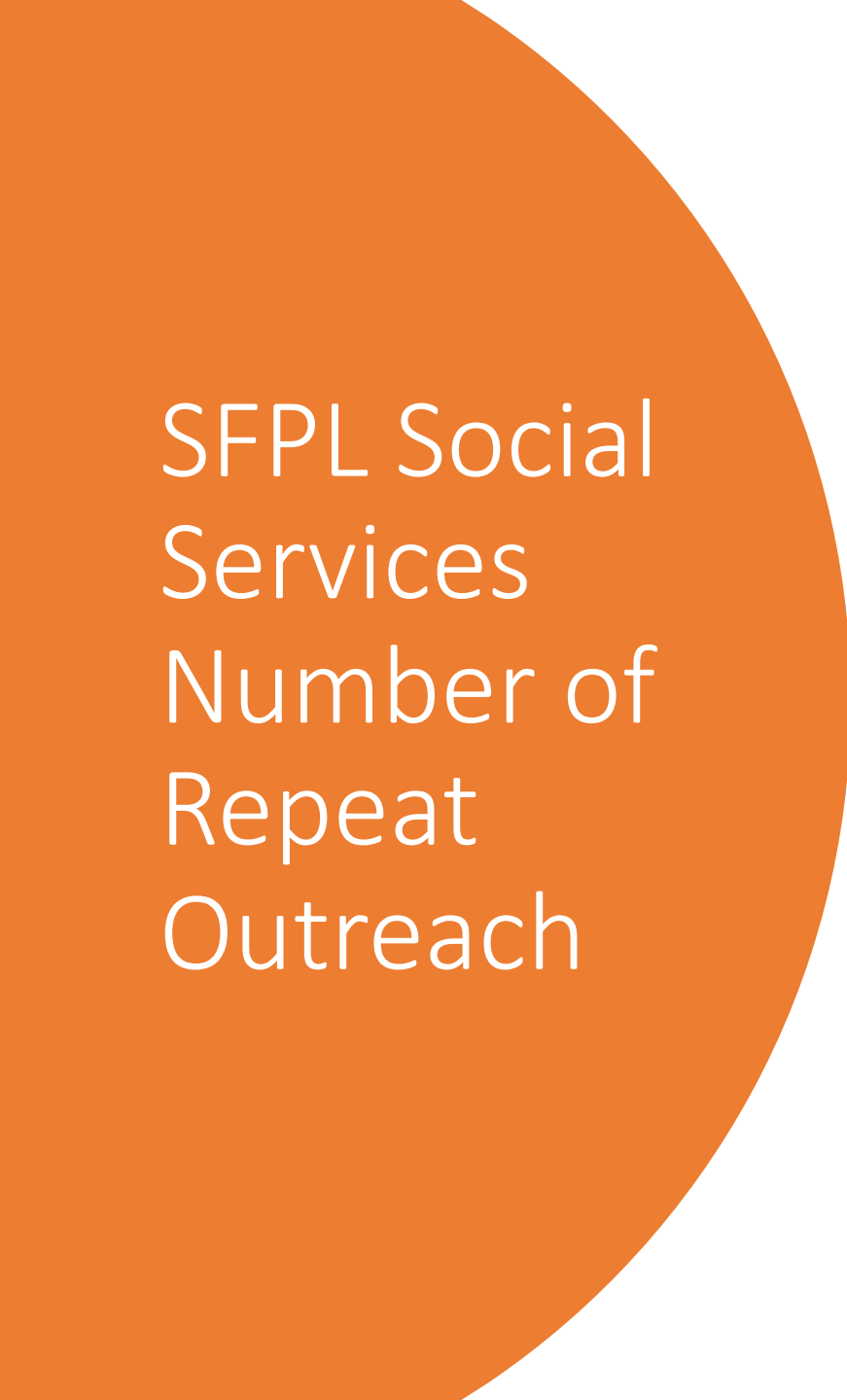
Library Social Worker

July 1, 2022: San Francisco Public Library (SFPL)

2016: Department of Homelessness and Supporting Housing (HOM)

2009: Department of Public Health (DPH)



A large orange circle is positioned on the left side of the slide, partially cut off by the edge.

SFPL Social Services Number of Repeat Outreach

Total number of outreach contacts by the social worker and Health and Safety Associates (HaSAs):

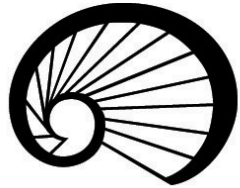
- Fiscal Year 2020 -2021: 5907
- Fiscal Year 2021-2022: 8850



Over 60 social service resources and organizations:

- Adult Coordinated Entry Family | Family Coordinated Entry | Youth Coordinated Entry
- Tenderloin Linkage Center (closed)
- Shelter | Free Eats | St Anthony's Free Clothing
- Free Storage | Free Showers (Lava Mae) | St Clare's Care & Gubbio Project (sleep site when shelters are closed)
- Project Homeless Connect | Hope Center (Domestic Violence)
- General Assistance | Cal Fresh | Social Security Benefits | Free Legal Resources (Homeless Advocacy Project/Positive Resource)
- Self- Help Centers: 6th St/Hospitality House/Tenderloin
- Maria X Martinez Clinic | Lyon Martin Clinic | San Francisco General Hospital (free medical clinics, etc.)
- San Francisco Lesbian, Gay, Bisexual and Transgender Center (SFLGBT)
- South of Market Mental Health Clinic | Behavioral Health Clinic | Health Right 360 | Needle Exchange | RAMS | DOPE Project (free mental health and substance use treatment programs)
- Department of Aging and Disability (DAS) | Curry Senior Services
- Veterans Affairs | America Works | Department of Rehabilitation (DOR)
- Larkin Youth Services
- The Bridge | St Anthony's Tech Lab | Code Tenderloin | Goodwill | Dress for Success (technology and employment)
- Peer Warm Line | Friendship Line | Healing Well (non-crisis mental health support hotlines and wellness organizations)
- Free MUNI | Free government phones
- Full Belly (free food and treatment for pets)





San Francisco Public Library

HEALTHY PROFESSIONAL BOUNDARIES AND LIMIT- SETTING

LEAH ESGUERRA, LMFT



7th International Meeting of Libraries
Santiago de Cali, Colombia
November 2-4, 2022

Thank you

Leah Esguerra, LMFT

SFPL Social Service Team Supervisor



*San Francisco
Public Library*