



# San Francisco Public Library Social Worker's Report

Presented by:

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San Francisco Public Library Social Service Team Supervisor

## San Francisco Public Library Commission

February 2, 2023



# Program Overview

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## **LIBRARY SOCIAL WORKER**

- Supervision of the Health and Safety Associates (HaSAs)
- Staff training, support and consultation
- In-reach and patron referral to community services
- Community partnerships

## **HEALTH AND SAFETY ASSOCIATES (HaSAs)**

- Patron support, connection and referrals
- Personal and professional development
- Presence at the Main Library and branches (Eureka Valley and Mission Bay)



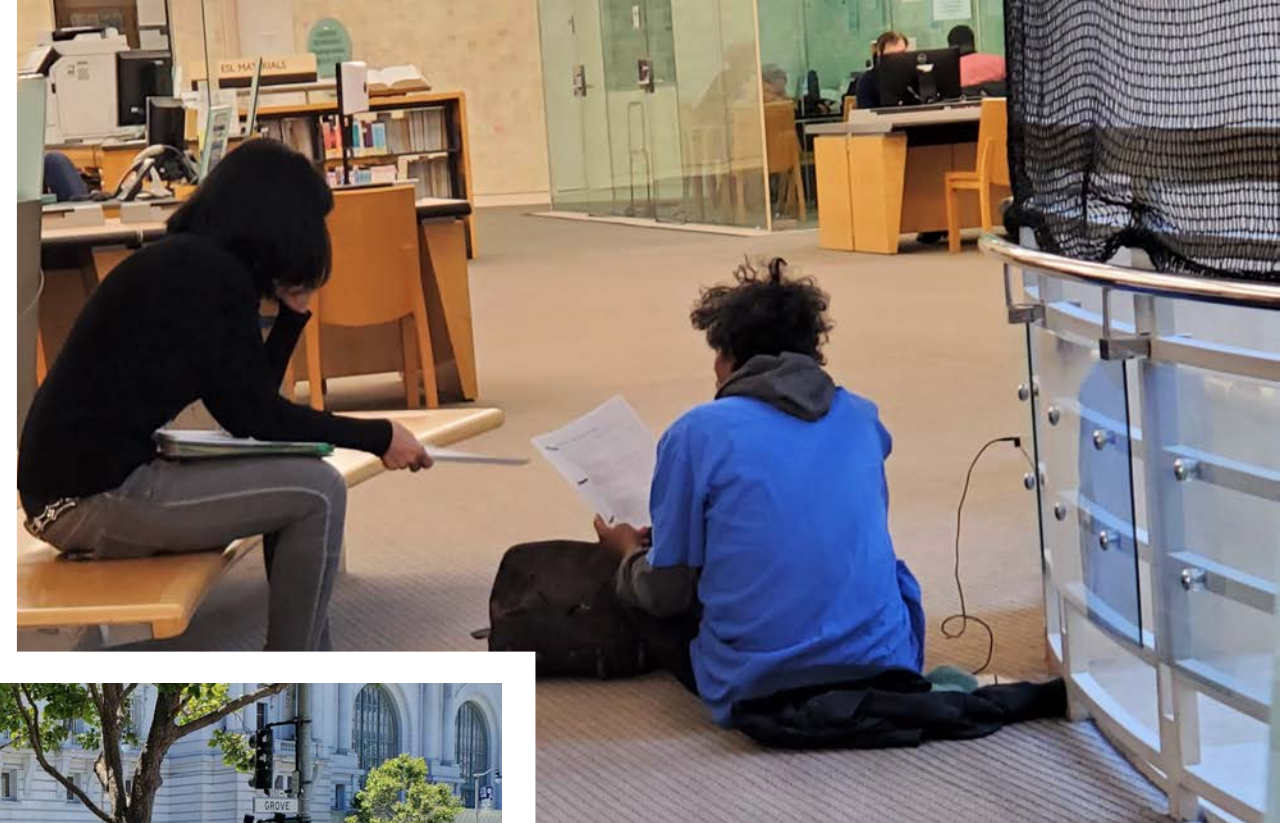
## Library Social Worker

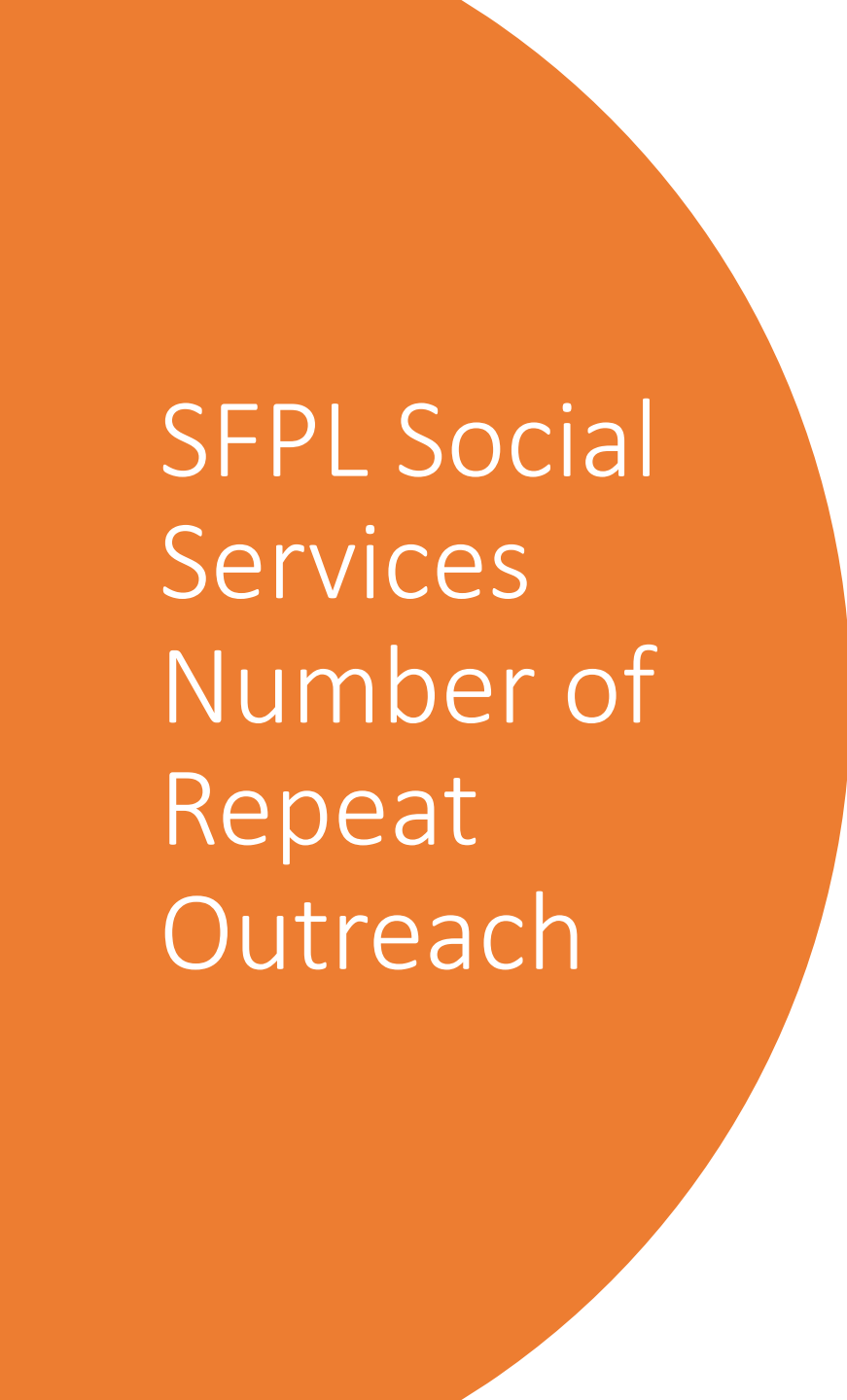
July 1, 2022: San Francisco Public Library (SFPL)

2016: Department of Homelessness and Supporting Housing (HOM)

2009: Department of Public Health (DPH)





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# SFPL Social Services Number of Repeat Outreach

Total number of outreach contacts by the social worker and Health and Safety Associates (HaSAs):

- Fiscal Year 2020 -2021: 5907
- Fiscal Year 2021-2022: 8850

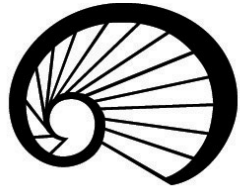




# Over 60 social service resources and organizations:

- Adult Coordinated Entry Family | Family Coordinated Entry | Youth Coordinated Entry
- Tenderloin Linkage Center (closed)
- Shelter | Free Eats | St Anthony's Free Clothing
- Free Storage | Free Showers (Lava Mae) | St Clare's Care & Gubbio Project (sleep site when shelters are closed)
- Project Homeless Connect | Hope Center (Domestic Violence)
- General Assistance | Cal Fresh | Social Security Benefits | Free Legal Resources (Homeless Advocacy Project/Positive Resource)
- Self- Help Centers: 6th St/Hospitality House/Tenderloin
- Maria X Martinez Clinic | Lyon Martin Clinic | San Francisco General Hospital (free medical clinics, etc.)
- San Francisco Lesbian, Gay, Bisexual and Transgender Center (SFLGBT)
- South of Market Mental Health Clinic | Behavioral Health Clinic | Health Right 360 | Needle Exchange | RAMS | DOPE Project (free mental health and substance use treatment programs)
- Department of Aging and Disability (DAS) | Curry Senior Services
- Veterans Affairs | America Works | Department of Rehabilitation (DOR)
- Larkin Youth Services
- The Bridge | St Anthony's Tech Lab | Code Tenderloin | Goodwill | Dress for Success (technology and employment)
- Peer Warm Line | Friendship Line | Healing Well (non-crisis mental health support hotlines and wellness organizations)
- Free MUNI | Free government phones
- Full Belly (free food and treatment for pets)





*San Francisco Public Library*

# **HEALTHY PROFESSIONAL BOUNDARIES AND LIMIT- SETTING**

**LEAH ESGUERRA, LMFT**







# Thank you

Leah Esguerra, LMFT

SFPL Social Service Team Supervisor



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