

FY 2020-21 Annual



San Francisco Public Library

	System-wide	Main	Branches
Circulation (item location)	2,173,849	578,545	1,595,304
eCirculation (items)	6,169,114		
Link+ / ILL	16,478		
Total Circulation	8,359,441		
Collection size (items)	2,513,835	1,346,729	1,167,106
eCollection size (items)	1,393,847		
Total Collection size	3,907,682		
Public Access Computers	578	111	467
Database subscriptions	252		
Database searches	9,924,861		
Events held	1,511		
Events attendees	61,775		
Hours open	1,911	412	1,499
Library visits	451,567	98,013	353,554
Newly-registered patrons	23,325	22,190	1,135
Total patrons	542,945		
Reference questions answered	58,188		

* The Library's fiscal year runs from July 1 through June 30.

* Library facilities closed after March 13, 2020 in response to the COVID-19 pandemic. City issued Stay-At-Home-Order on March 16, 2020.

* With the libraries closed, hundreds of Library staff were deployed as Disaster Service Workers (DSW) assisting the community with services in contact tracing, meal prep, etc.

* August 10 2020, SFPL to Go, front door pick-up services started at the Main, followed by Excelsior, Eurake Valley, Mission Bay and others.

* May 3, 2021 Main library opened its doors for Browse & Bounce, in-person browsing. Later in the month, Chinatown and Mission Bay also opened for Browse & Bounce.

* Hours Open represent physical spaces open to public with Browse & Bounce at the end of FY2021.