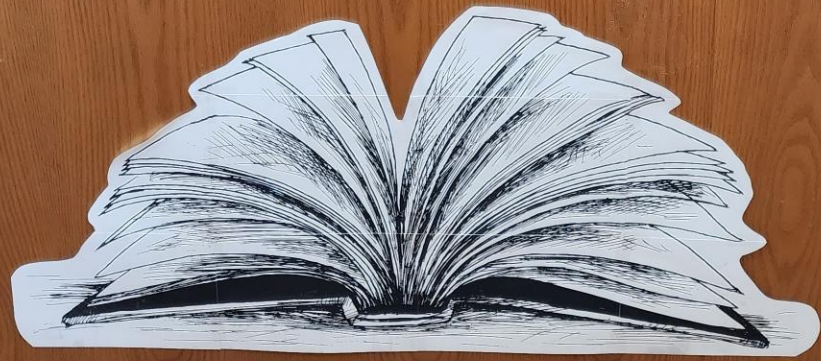


WHY I LOVE THE LIBRARY



Branch Service Hours

Rebecca Alcala-Veraflor
Chief of Branches
October 19, 2023
San Francisco Library Commission



Library Milestones

Welcome Back In Ocean View Now Open with More Hours

| | |
|-----------|------------------|
| Sunday | 1 – 5 p.m. |
| Monday | 10 a.m. – 6 p.m. |
| Tuesday | 10 a.m. – 6 p.m. |
| Wednesday | 12 – 8 p.m. |
| Thursday | 10 a.m. – 7 p.m. |
| Friday | 1 – 6 p.m. |
| Saturday | 10 a.m. – 6 p.m. |



SFPL
Browse & Bounce
EXPRESS IN-PERSON SERVICES

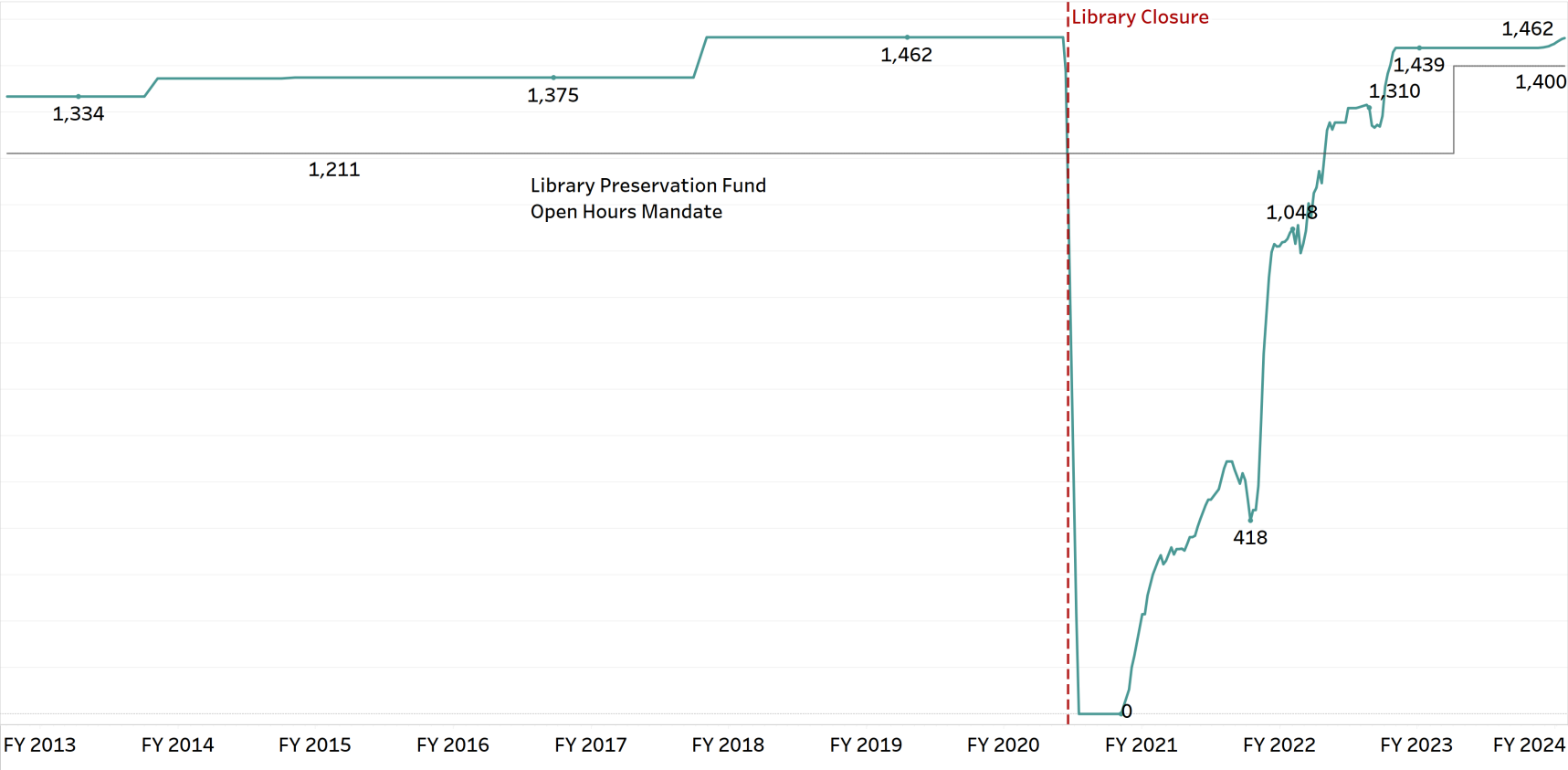


Welcome Back In
歡迎再次回來
Bienvenidos adentro de nuevo
Maligayang Pagbabalik



Public Service Hours Timeline

SFPL Weekly Hours of Operation FY13-FY24



Staff Engagement

- ✓ Discussion at June 2023 Branch Managers Meeting
- ✓ Email communication with next steps and expected outcomes
- ✓ Branch Managers discuss restored hour(s) with respective team
- ✓ Branch Manager present proposal to Chief of Branches Office leadership
- ✓ Branch teams informed of “Go Live Date” and staff schedule changes
- ✓ Approved hours and “Go Live Date” communicated with internal stakeholders:
 - Library IT
 - Public Affairs – graphics, event calendar, At the Library newsletter
 - Main Library
 - Webservices
 - Custodial
 - Engineering
 - Security
 - Research, Strategy & Analytics



Branch Libraries - Weekly Service Hours

| Weekly Service | | | | | | | | |
|--------------------|-------------|----------|----------|----------|----------|-----------|----------|----------|
| Branch | Hours | Saturday | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday |
| Anza | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 1pm-8pm | 10am-6pm | 1pm-6pm |
| Bayview | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| Bernal Heights | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-7pm | 12pm-8pm | 10am-6pm | 1pm-6pm |
| Chinatown | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| Eureka Valley | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| Excelsior | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| Glen Park | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 12pm-8pm | 10am-7pm | 1pm-6pm |
| Golden Gate Valley | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 11am-8pm | 12pm-8pm | 1pm-6pm |
| Ingleside | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 10am-8pm | 12pm-7pm | 1pm-6pm |
| Main | 62 | 10am-6pm | 12pm-6pm | 9am-6pm | 9am-8pm | 9am-8pm | 9am-8pm | 12pm-6pm |
| Marina | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 1pm-8pm | 10am-8pm | 1pm-6pm |
| Merced | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10pm-8pm | 10am-8pm | 1pm-6pm |
| Mission | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| Mission Bay | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 11am-8pm | 10am-6pm | 1pm-6pm |
| Noe Valley | 50 | 10am-6pm | 1pm-5pm | 11am-6pm | 10am-8pm | 12pm-8pm | 10am-6pm | 1pm-6pm |
| North Beach | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 1pm-8pm | 10am-6pm | 1pm-6pm |
| Ocean View | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 12pm-8pm | 10am-7pm | 1pm-6pm |
| Ortega | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 12pm-8pm | 11am-8pm | 1pm-6pm |
| Park | 50 | 10am-6pm | 1pm-5pm | 11am-6pm | 10am-8pm | 12pm-8pm | 10am-6pm | 1pm-6pm |
| Parkside | 50 | 10am-6pm | 1pm-5pm | 1pm-6pm | 10am-8pm | 10am-8pm | 10am-6pm | 1pm-6pm |
| Portola | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 12pm-8pm | 10am-7pm | 1pm-6pm |
| Potrero | 50 | 10am-6pm | 1pm-5pm | 1pm-6pm | 10am-8pm | 12pm-8pm | 10am-8pm | 1pm-6pm |
| Presidio | 50 | 10am-6pm | 1pm-5pm | 1pm-6pm | 10am-8pm | 10am-8pm | 10am-6pm | 1pm-6pm |
| Richmond | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| Sunset | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| Visitacion Valley | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| West Portal | 55 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-8pm | 10am-8pm | 10am-8pm | 1pm-6pm |
| Western Addition | 50 | 10am-6pm | 1pm-5pm | 10am-6pm | 10am-6pm | 12pm-8pm | 10am-7pm | 1pm-6pm |
| Total | 1462 | | | | | | | |



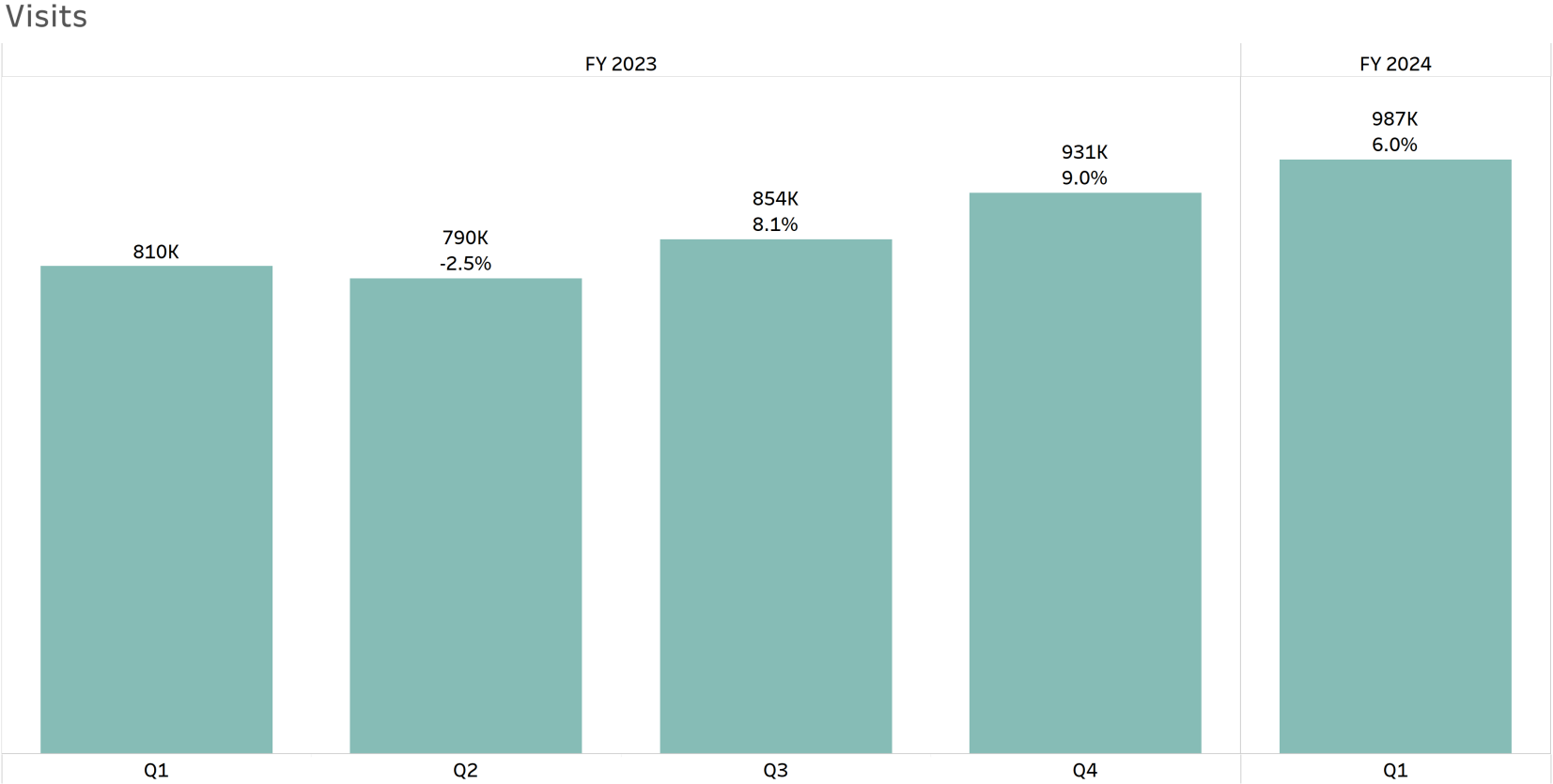
Increased Weekly Service Hours (+23)

- ✓ Chinatown Branch Library – Mondays 10 a.m. – 1 p.m. (+3 hours)
- ✓ Eureka Valley Branch Library – Thursdays 6 – 8 p.m. (+2 hours)
- ✓ Excelsior Branch Library – Mondays 10 a.m. – 1 p.m. (+3 hours)
- ✓ Golden Gate Valley Branch Library – Wednesdays 11 a.m. – 12 p.m. (+1 hour)
- ✓ Merced Branch Library – Wednesdays 10 a.m. – 12 p.m. (+2 hours)
- ✓ Noe Valley Branch Library – Mondays 11 a.m. – 12 p.m. (+1 hour)
- ✓ Park Branch Library – Mondays 11 a.m. – 12 p.m. (+1 hour)
- ✓ Parkside Branch Library – Wednesdays 10 – 11 a.m. (+1 hour)
- ✓ Potrero Branch Library – Wednesdays 12 – 1 p.m. (+1 hour)
- ✓ Presidio Branch Library – Wednesdays 10 – 11 a.m. (+1 hour)
- ✓ Richmond Branch Library – Mondays 10:00 a.m. – 1 p.m. (+3 hours)
- ✓ West Portal Branch Library – Mondays 10:00 a.m. – 1 p.m. (+3 hours)
- ✓ Western Addition Branch Library – Wednesdays 12 – 1 p.m. (+1 hour)



SFPL Trends

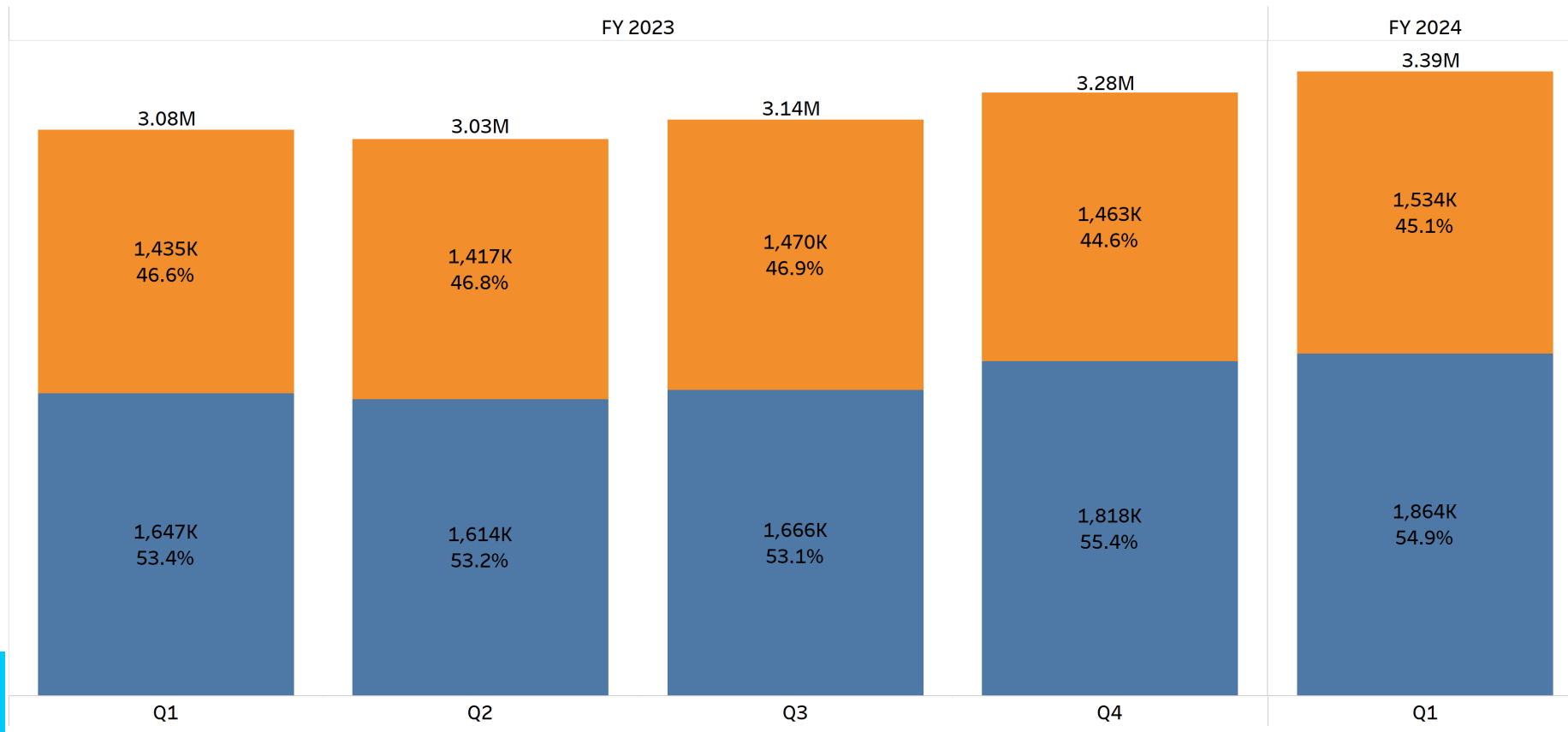
6% increase in library visits from FY23 Q4



SFPL Trends

3.5% increase in circulation
from FY23 Q4

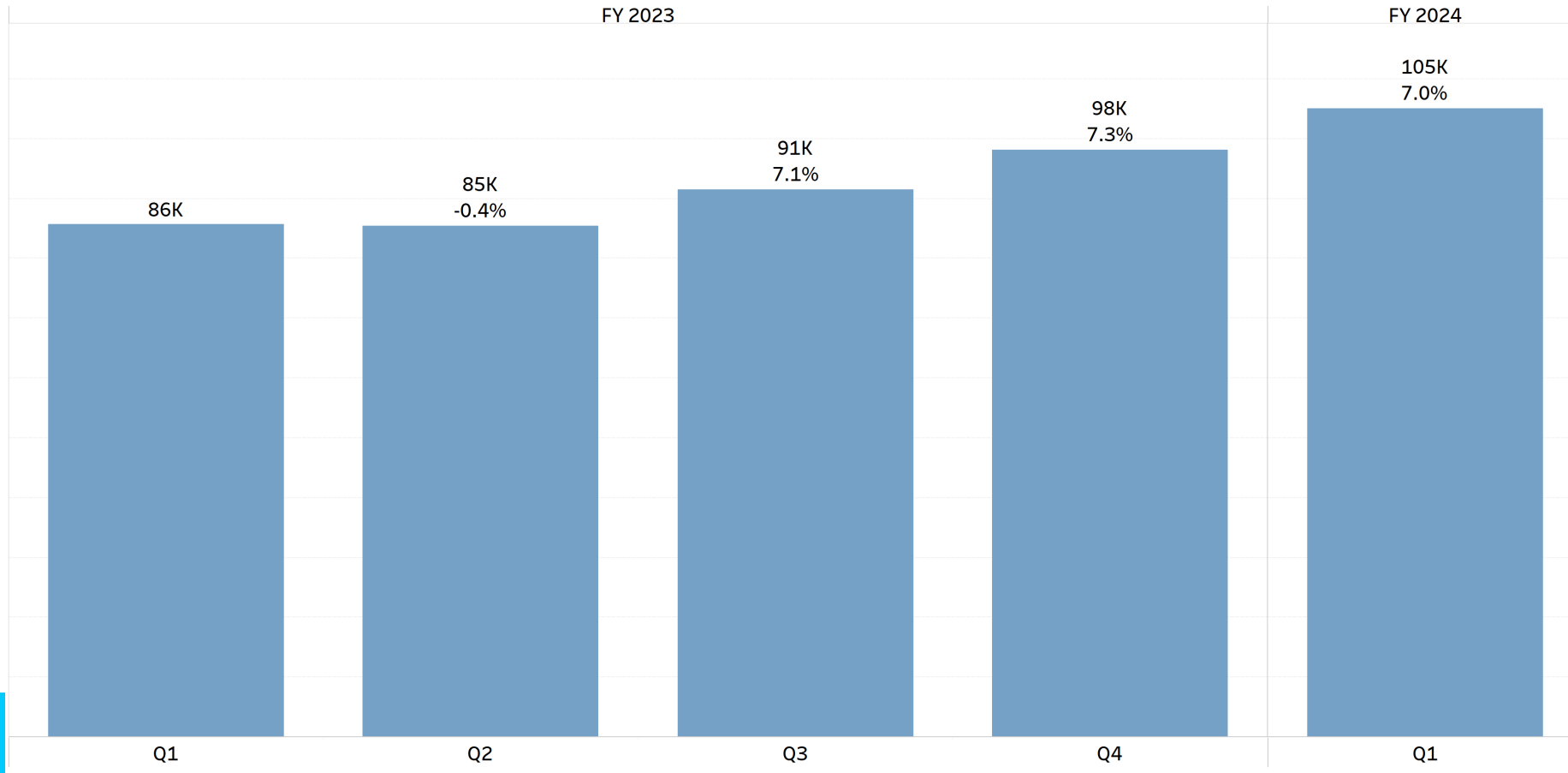
Circulation
Physical vs eMaterial



SFPL Trends

7% increase in Public Computer sessions from FY23 Q4

Public Computer Sessions



Thank you!

