Safe and Welcoming SFPL

Presented by:
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Security Training

Purpose: Help Security Officers provide the best service to all patrons across the library system and aid in crisis prevention

- Customer Communication Focused in the Public Sector
- Guard Card Training
- Defensive Driving
- De-escalation, diversity, and mindfulness training
- First Aid/CPR/AED
- Dog Safety
- PC 832 Arrest Course
- Hand Cuffing
- Baton/Pepper Spray
- Active Shooter
Number of Incidents FY 18/19/20 Vs. FY 22/23/24
Incident Heat Map Year-to-Date

All-Level

Severe
Incidents based on severity FY 18/19 & FY23/24
Partnerships

Provide aid during nighttime activities around the Main Library

SF Sherriff’s Department is committed to being onsite for all open hours of the library to assist with emergencies.

5 Community Ambassadors are stationed around entrances/exits and monitor restrooms. Have prevented 100% of OD’s since WFD grant instated.

4 Library Social Workers help provide support, connection, and referrals for patrons. Cover all hours the Main Library is open and supports high-need branches.

SFPD

Urban Alchemy

HaSA

SFSO
Middle Ground Exhibit

- Urban Alchemy helps maintain and upkeep the Exploratorium exhibit to help foster community and spread the message of the exhibit. They also help perform wellness checks and provide a safe environment for all visitors.
Safety Is A Collaborative Effort

SFPL Security’s goal is to ensure everyone’s safety at the Main and the Branches

Questions?

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