



Safe and Welcoming SFPL

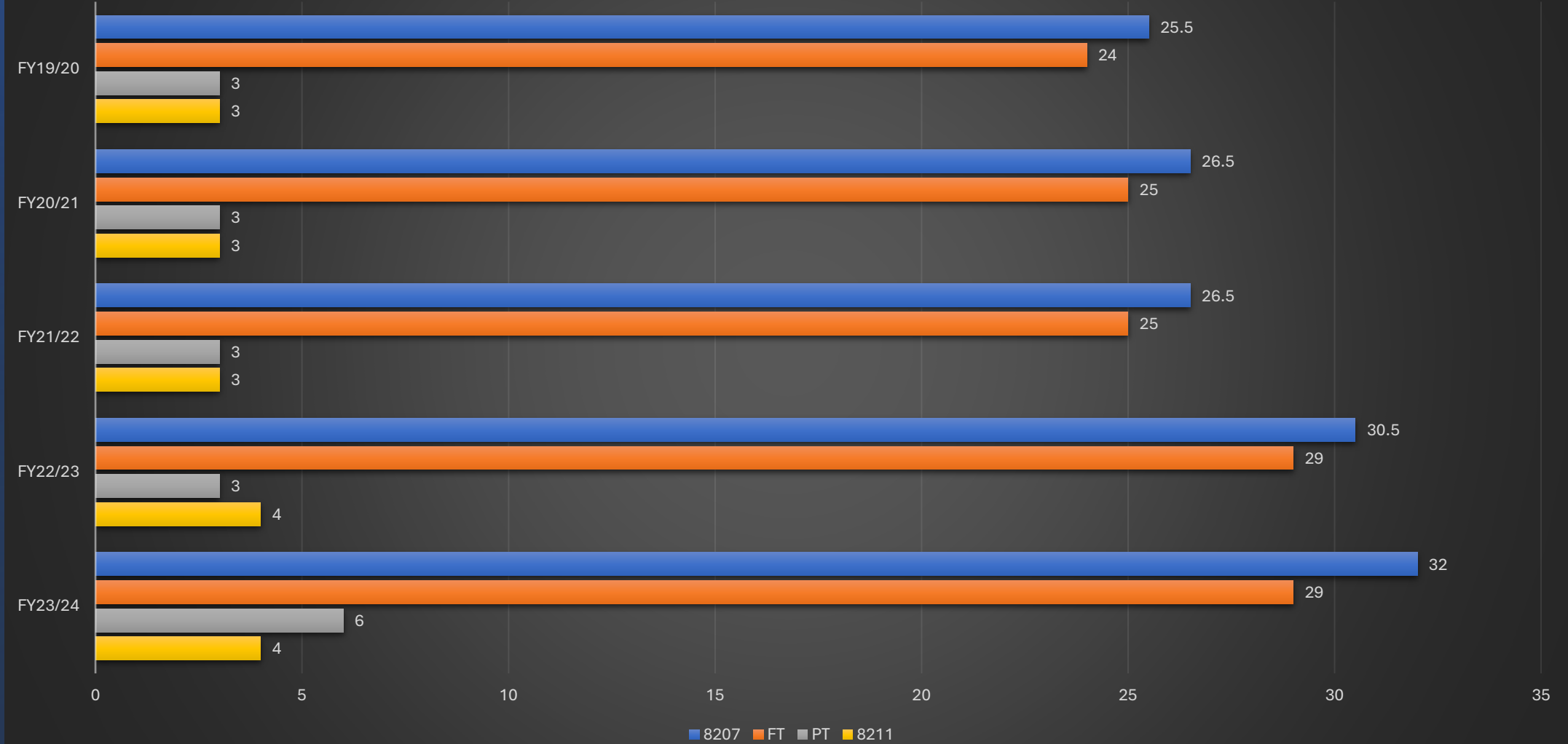
Presented by:

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SEC FTE count By Classification



Security Training

Purpose: Help Security Officers provide the best service to all patrons across the library system and aid in crisis prevention

- Customer Communication Focused in the Public Sector
- Guard Card Training
- Defensive Driving
- De-escalation, diversity, and mindfulness training
- First Aid/CPR/AED
- Dog Safety
- PC 832 Arrest Course
- Hand Cuffing
- Baton/Pepper Spray
- Active Shooter

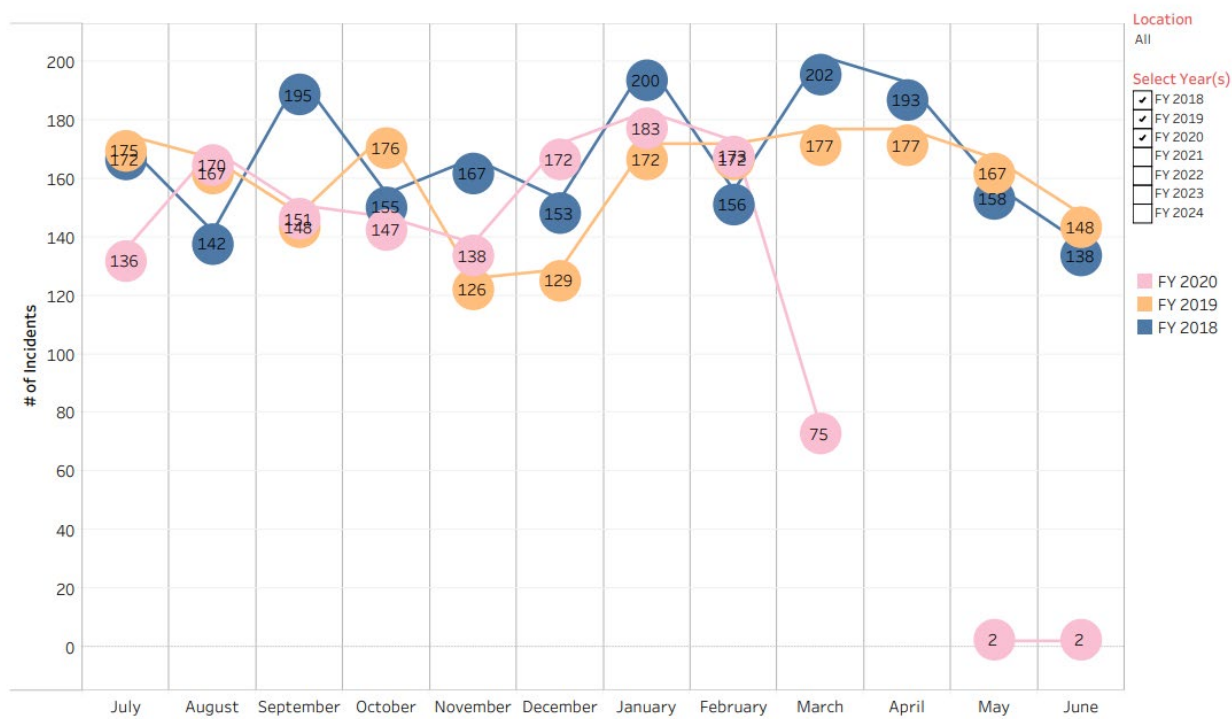


CRISIS
INTERVENTION

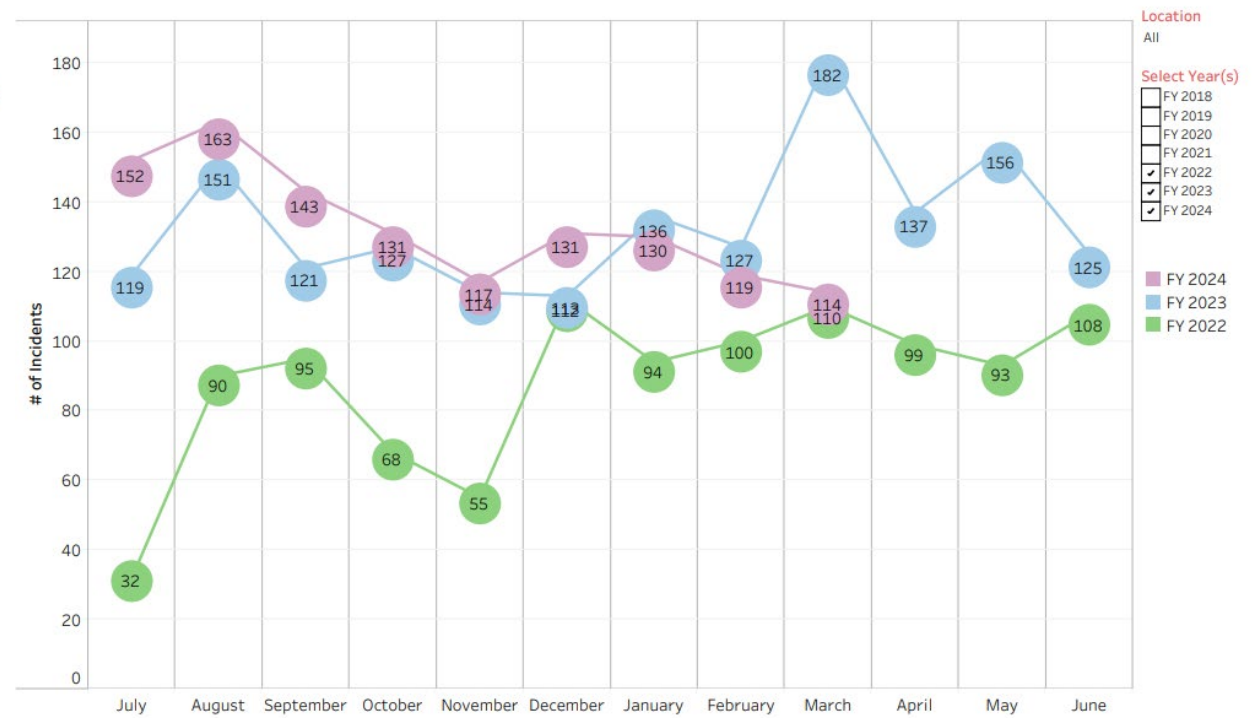


Number of Incidents FY 18/19/20 Vs. FY 22/23/24

Number of Incidents Year-over-Year



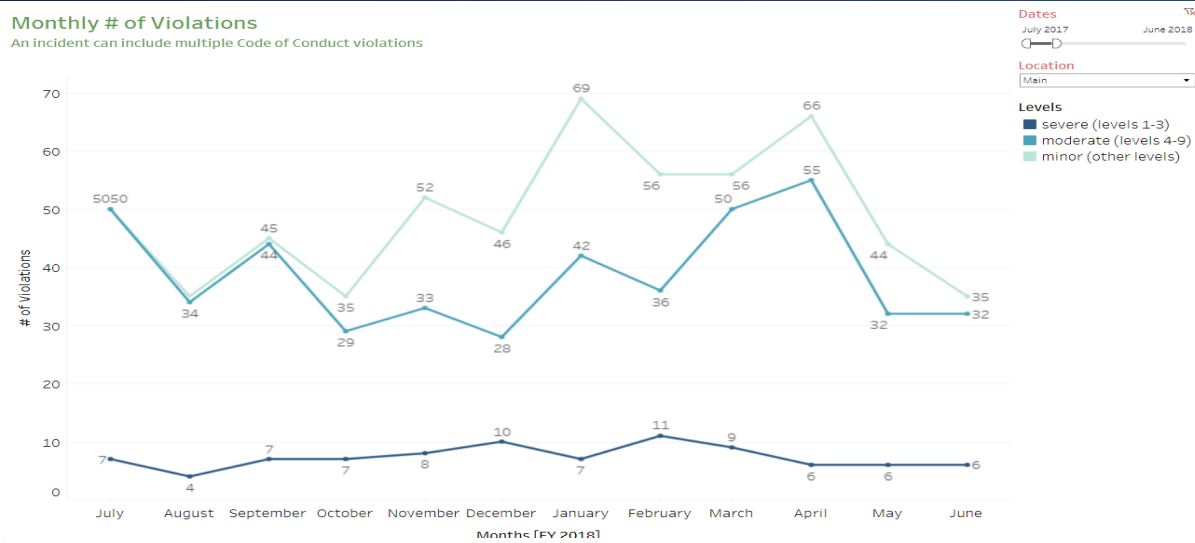
Number of Incidents Year-over-Year



Incidents based on severity FY 18/19 & FY23/24

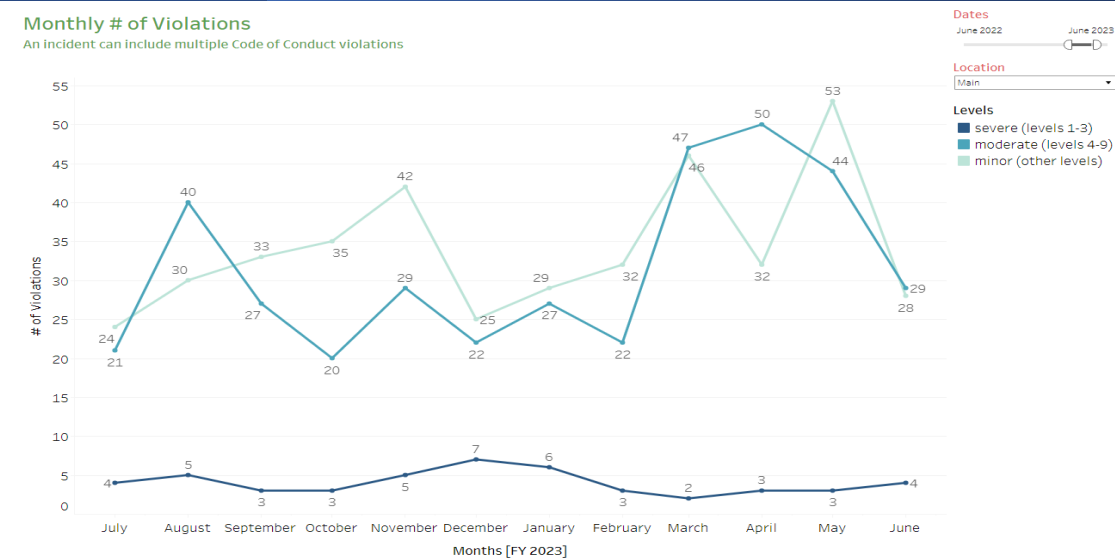
Monthly # of Violations

An incident can include multiple Code of Conduct violations



Monthly # of Violations

An incident can include multiple Code of Conduct violations



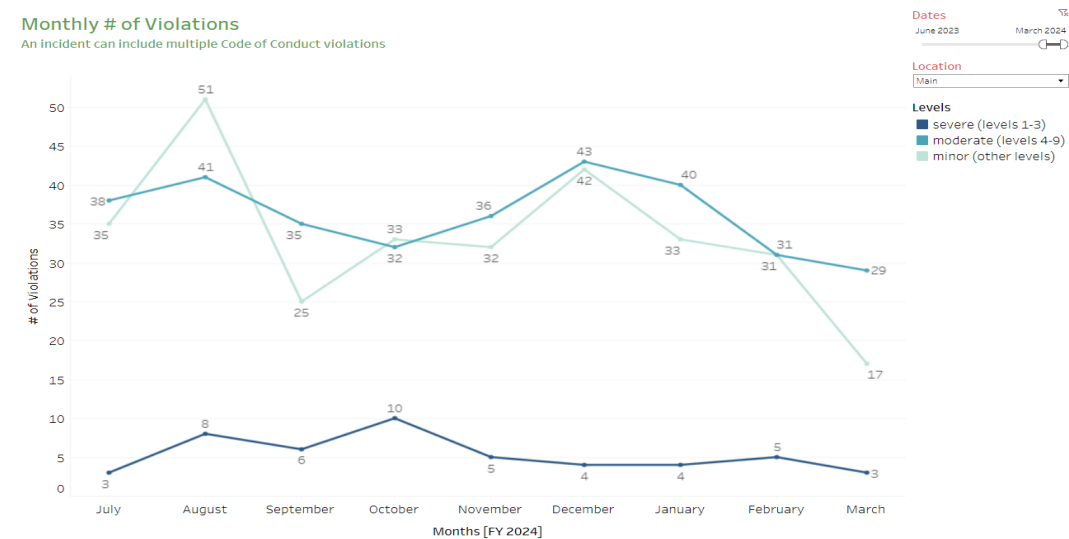
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Partnerships

SFPD



Provide aid during nighttime activities around the Main Library

SFSO



SF Sherriff's Department is committed to being onsite for all open hours of the library to assist with emergencies.

Urban Alchemy



5 Community Ambassadors are stationed around entrances/exits and monitor restrooms. Have prevented 100% of OD's since WFD grant instated.

HaSA



4 Library Social Workers help provide support, connection, and referrals for patrons. Cover all hours the Main Library is open and supports high-need branches.

Middle Ground Exhibit



- Urban Alchemy helps maintain and upkeep the Exploratorium exhibit to help foster community and spread the message of the exhibit. They also help perform wellness checks and provide a safe environment for all visitors.

Safety Is A Collaborative Effort

SFPL Security's goal is to ensure everyone's safety at the Main and the Branches

Questions?

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