

Eve Peña

Wednesday, August 19, 2026

Library Commission
San Francisco Public Library
100 Larkin Street
San Francisco, CA 94102

Dear Library Commission:

Please accept the following written public comment for inclusion in the record for the August 20, 2026, Library Commission Meeting. I am unable to attend in-person due to a previously scheduled back-to-school commitment for my family, but I appreciate the opportunity to submit my comment in writing.

Public Comment:

Good evening esteemed Commissioners,

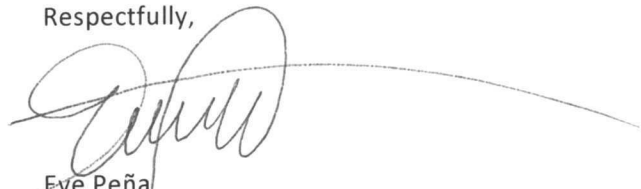
My name is Eve Peña, and I serve in Public Affairs and Community Programs & Partnerships as SFPL's Spanish Language Access Liaison. I want to take a moment to acknowledge the best-in-class leadership of Chief Michelle Jeffers for all initiatives she oversees for SFPL and the City, most of all in advancing language access at the Library.

Over the years, Michelle has consistently championed this work—supporting annual LAO compliance, ensuring we have the resources to translate vital information and approving vendor supported interpretation and translation when needed. Her guidance has allowed SFPL to meet the requirements of the Language Access Ordinance with care, responsiveness and integrity.

As the City and the Library move into the Vietnamese implementation period, Michelle's commitment to equity and access continues to shape how we serve our Limited English Proficient patrons. Her support has enabled us to prepare for the rollout of the new *Know Your Rights* materials, strengthen multilingual communication and align our practices with SFPL's Strategic Priorities.

I'm grateful for her leadership and for the trust she places in staff to carry this work forward. Thank you for the opportunity to share this acknowledgment.

Respectfully,



Eve Peña