

PUBLIC COMMENTS RECEIVED VIA EMAIL FOR THE 09/17/20 LIBRARY COMMISSION MEETING

From: Jeanne Schoch

Sent: Tuesday, September 15, 2020 2:07 PM

To: City Librarian, City Librarian (LIB) <citylibrarian@sfppl.org>

Subject: Congratulations to our Talking Books library in San Francisco!

I am a member of this wonderful library and am grateful for their continued service. They work tirelessly and have done so for many years – and I think they are sensational!

Jeanne Schoch

San Francisco, Ca.

From: Susan Kitazawa
Sent: Tuesday, September 15, 2020 9:05 PM
To: City Librarian, City Librarian (LIB) <citylibrarian@sfpl.org>
Cc: Glasby, Jane (LIB)
Subject: Talking Book and Braille Center

Dear Mr. Lambert:

Public libraries have been a mainstay in my life, going to the library several times a week throughout my childhood, being a very regular library patron as a working adult and parent of two children who also made weekly visits to the library, and now as a legally blind, 73-year-old retiree.

The library's TBBC is the most remarkable library service I have ever experienced.

- I had almost stopped reading any books at all as I began to lose my eyesight 15 years ago. I now read voraciously, as I did before my vision loss. This is because of TBBC.
- The group activities at TBBC, such as the book club, offer a lively exchange of ideas and information among very diverse groups of patrons, even remotely during the pandemic.
- The center has become a strong source of support for blind and low vision people and people with multiple disabilities as well as for those of us with other intersecting identities.
- It's always fun and interesting to be there.
- Their assistance with accessibility technology skills is invaluable.
- TBBC staff are incredibly knowledgeable, encouraging and kind. They deal with many competing demands with grace, warmth, and humor.

I'm very grateful that TBBC is part of SFPL with full library hours and more staffing than at its beginning.

The staff and services of TBBC make an enormous difference in people's lives, benefiting not only those with vision disabilities but also their families and the broader community.

In deep appreciation,

Susan Kitazawa

From: JerryKuns
Sent: Wednesday, September 16, 2020 11:29 AM
To: City Librarian, City Librarian (LIB) <citylibrarian@sfpl.org>
Subject: Library Commission 9/17/2020 - TBBC

The services from the TBBC are exemplary and most appreciated by a great number of blind or visually impaired patrons in our community. The staff has lead the way to accessible books, internet, and other forms of accessible materials which are often not available to our population.

Thank you for recognizing the outstanding facilities, services and staff of the TBBC.

Respectfully,

Jerry Kuns

From: Facey, Erin (LIB)
Sent: Wednesday, September 16, 2020 12:36 PM
To: City Librarian, City Librarian (LIB) <citylibrarian@sfpl.org>
Subject: For Library Commission Meeting

Hello Michael,

I was asked by a patron of the Talking Books and Braille Center to submit a comment for him. He was not sure if he would be able to make the public meeting tomorrow.

Here is his comment:

Dennis B. – **I just appreciate working with you guys and you guys are deserving of the award.**

Thanks,
Erin Facey

[Erin Facey | Librarian I](#)

[Talking Books and Braille Center](#)

[San Francisco Public Library](#)



From: CHARLIET DORRIS
Sent: Wednesday, September 16, 2020 1:36 PM
To: City Librarian, City Librarian (LIB) <citylibrarian@sfpl.org>
Subject: The NLS award to the TBBC

Michael Lambert
City Librarian
San Francisco Public Library

Congratulations to the Talking Books and Braille center for being named the best sub-regional library in the Library of Congress National Library Service. The award is well deserved.

The heart and soul of any organization are its people, and the TBBC provides a safe and welcoming space for disabled patrons and a can-do attitude to their requests. These qualities are found today in very few organizations, which is one thing that makes the TBBC a rare place. Patrons come away with their dignity, self-respect, and independence reinforced.

I am proud to be associated with the TBBC.

Charlie Dorris
Vice President
TBBC Advisory Committee

From: CHARLIET DORRIS
Sent: Wednesday, September 16, 2020 1:38 PM
To: City Librarian, City Librarian (LIB) <citylibrarian@sfpl.org>
Subject: The NLS award to the TBBC

Michael Lambert
City Librarian
San Francisco Public Library

As a patron of the Talking Books and Braille Center and president of its Advisory Committee, I want to congratulate the TBBC on receiving from the Library of Congress the National Library Service award for the best sub-regional library. In addition, I want to acknowledge the support from the SFPL, which helped make this award possible.

Sincerely,

Tommie Lussier
President
TBBC Advisory Committee

From: CHARLIET DORRIS
Sent: Wednesday, September 16, 2020 3:05 PM
To: Glasby, Jane (LIB)
Cc: City Librarian, City Librarian (LIB) <citylibrarian@sfpl.org>
Subject: NLSawardtoTBBC

To Jane Glasby and Staff,

Congratulations to all of you on receiving the highly esteemed award from the Library of Congress National Library Service. This honor was bestowed on you by your peers and is richly deserved. Thank you for allowing persons with visual impairments to easily access your many programs.

Best Wishes

Murray Deutsche Ed.D.

From: Facey, Erin (LIB)
Sent: Wednesday, September 16, 2020 3:21 PM
To: City Librarian, City Librarian (LIB) <citylibrarian@sfpl.org>
Cc: Glasby, Jane (LIB)
Subject: For Library Commission Meeting

Hello Michael,

I spoke to another patron who wanted me to email in her public comment for the Library Commission Meeting tomorrow. Here it is below:

Marlene H. – This is Marlene; I would like the Library Commission to know how much I rely on the Talking Books and Braille Center and I am so happy they are being honored this way because they are a great group of people. I want to thank everyone and Ms. Jane, the leader of the pack, I want to thank her for getting this honor bestowed on this group. Everyone deserves it. Each and everyone of you people call to check up on me, answer all of my questions and get me all of the book titles that I request. You always make me feel better and make me laugh when I am depressed. I think this is the best money the government has spent during the shutdown by keeping the TBBC system open and working and full of people that I have grown to love.

Thanks,
Erin Facey

[Erin Facey | Librarian I](#)

[Talking Books and Braille Center](#)

[San Francisco Public Library](#)

