San Francisco Public Library

Library Fines & Fees Amnesty Program

SFPL Commission

9.15.16
SFPL Fine Amnesty Goals

• Recover library collections
• Eliminate barriers to access
• Welcome back patrons
• Increase library patronage and usage
Desired Outcomes

• Lower outstanding liability: $4,549,833
• Recover materials from 29,554 patrons with billed items
• Restore access to 55,256 patrons who owe $10.01 or more
SFPL Amnesty Components

• Forgive outstanding overdue fines and fees for patrons returning overdue or billed items

• Waive outstanding overdue fines for any other individuals during Library Fee Amnesty Program
FY17 Fiscal Impact

- Fine revenue budgeted: $300,000
- Books paid revenue budgeted: $57,800
  - Estimated uncollected overdue fine revenue: \( $15,975 - $76,782 \)
  - Estimated value of material recovery: \( $40,725 - $203,775 \)
  - Estimated net impact of value of material recovery less uncollected overdue fine revenue: \( $24,750 - $126,933 \)
SFPL Amnesty Campaign

• Theme and messaging development (TBD)
  – Amnesty Program participation log concept
    • Return or replace borrowed item(s)
    • Attend a library program, event, class
    • Replace a library card
    • Sign up for eNewsletter
    • Sign up for courtesy pre-overdue notices
    • Food donation drive
    • Book donation drive
Evaluation

• Number of library materials recovered
• Number of library accounts with restored access
• Amount of outstanding liability reduction
• Number of Amnesty Program participants
SFPL Fine Amnesty Next Steps

- LC Resolution for BOS approval (September)
- BOS Resolution (TBD - October / November)
- Communication Strategy (TBD – Oct. / Nov.)
- Fine Amnesty Program (January 3 –February 14)
- Partnership with Treasurer & Tax Collector (Spring 2017)
SFPL Fine Amnesty Resolution

- Recommendation: Approve SFPL Library Commission Resolution urging Board of Supervisors to adopt Resolution authorizing Library Commission to establish Fee Amnesty Program for overdue library materials.