



San Francisco Public Library

SAN FRANCISCO PUBLIC LIBRARY COMMISSION

Minutes of the Regular Meeting of December 15, 2011

(Approved at the regularly scheduled Commission meeting of February 16, 2012)

The San Francisco Public Library Commission held a regular meeting on Thursday, December 15, 2011, in the Koret Auditorium Main Library.

The meeting was called to order at 4:37 pm.

Commissioners present: Breyer, Munson, Nguyen, Ono and Randlett.

President Gomez arrived at 4:45 pm.

Commissioner Kane arrived at 4:48 pm.

AGENDA ITEM NO. 1 PUBLIC COMMENT

An anonymous citizen said the Commission has gone into Puritan mode. He said the Commission demeans public participation by whatever means available. He said something hitting the fan is not comparable to describing another's ideas and beliefs and right to the truth. He said a public representative chairing a public meeting is not comparable to a private citizen's privileged right to petition the government. He said the public's rights to attend meetings, see documents, and make public comment were all won after a bitter struggle. He said the same struggle is going on over the 150 word summaries being included in the Minutes. He asked after surviving every abuse, lie and sleazy tactic used against us are we going to testify to how positive you are? (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Executive Director, Library Users Association, said when the documentary is made about the library or the previous speaker, he will certainly stand very tall in that story in his actions to defend and protect the public's right to open government. He said there was a big win for Ray Hartz and open government at the Sunshine Ordinance Task Force (SOTF) yesterday. He said it was a loss for the Library Commission and the City Attorney. He said the SOTF found that the Library Commission was wrong in placing the 150 word public summaries

in the back of the Minutes. He said the Library Users Association also had two cases against the Arts Commission at which the Bernal Heights Branch library mural was taken up. He said the SOTF found the Arts Commission in violation on two major points. He said the process on the mural has not been open and the ruling by the SOTF tells a big story.

Ray Hartz, Director San Francisco Open Government, said his favorite play is A Man for all Seasons. He said there is a line in it that reminds him of dealing with the Library Commission as plodders. He said he made a public records request relating to the public library and information was withheld from him in violation of the Sunshine Ordinance. He asked why anyone would work so hard to keep public records from members of the public unless there was something to hide. He said if you want to plod we will plod.

AGENDA ITEM NO. 2. BRANCH LIBRARY IMPROVEMENT PROGRAM (BLIP) SCHEDULE CHANGES

Luis Herrera, City Librarian, said there is a [memo](#) in the packets that explains the requested schedule changes. He said we are requesting a change to the Bayview Branch construction schedule from November 2011, to February 2013 due to the change of project delivery method to meet community expectations for local hiring. He said we are also requesting a change to the North Beach Branch construction schedule from December 2011 to December 2013 due to the extended Environmental Impact Review (EIR) process.

Public Comment

An anonymous citizen said these are very dramatic changes in the schedule and substantial delays. He said the two year process for the EIR for the North Beach Branch was because it was problematic and fiercely contested. He said the process exposed a number of issues that a great number of people had good reason to be concerned about. He said the delay comes from your administration's inability to get a handle on some of those issues. He said he thinks the same thing is true of the Bayview Branch. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Library Users Association, said the timing for this request of schedule changes is strange when one of the projects was due to be completed two weeks ago and is now going to be extended for a year and a quarter. He said you are only just hearing about it now. He said the North Beach Branch Library already extended its schedule and you are now being asked to extend the deadline for two years. He said that is not in keeping with your requests for notification in good time. He said it seems it would have been an easier time if you had gone with the plan in the original bond program. He said these projects are vastly more expensive than the original plans for renovation.

Ray Hartz, Director San Francisco Open Government, said he is not surprised that this is coming before the Commission at such a late date, because if you received the information earlier, you might actually ask questions that would interfere with the administration's plans. He said there is wishful thinking on your part that those out here who say these things are not important and that there must be something wrong with them. He said that is not the case. He said the public has stopped coming to these meetings because of the hostile approach that they have received. He said he was in the private sector and government and he has never seen such a lack of oversight as egregious as this Commission.

Commission Discussion

President Gomez said we have been discussing the reasons for these delays for quite some time at the Commission.

Commissioner Kane asked when construction started on the Bayview Branch and how much longer construction will be than similar projects that have gone through a different process.

Luis Herrera, City Librarian said the actual construction time will compare favorably with other types of projects. He said it will be a total construction time of approximately 18 months.

Commissioner Kane asked if there is any chance that the North Beach Branch will be completed prior to the projected schedule date.

Luis Herrera, City Librarian, said they would expedite the North Beach Branch construction as much as possible. He said the community is very anxious to have that branch completed.

Commissioner Nguyen asked about library services that will be available to the community while the branches are under construction.

Luis Herrera, City Librarian, said the current North Beach Branch will remain open during construction of the new branch.

Jill Bourne, Deputy City Librarian, said that Baby Bayview is open during regular hours and will remain open during construction.

Motion: By Commissioner Munson, seconded by Commissioner Ono to approve schedule changes for the Bayview Branch Library from November 2011 to February 2013 and the North Beach Branch Library from December 2011 to December 2013.

Action: AYES 7-0: (Breyer, Gomez, Kane, Munson, Nguyen, Ono and Randlett).

AGENDA ITEM NO. 3 BOND PROGRAM MANAGER'S REPORT

Lena Chen, Bond Program Manager, said in addition to the [regular report](#) there will be an informational presentation on the BLIP Program Management Services. She said there is an updated memo in your packets and at the back of the room.

Luis Herrera, City Librarian, said the memo provides comprehensive and in depth information that you had requested based on the conversation on the October 6, 2011 meeting. He said the memo outlines the BLIP Program Management Billing Rate for program services. He said at a future date we will come back for some future dollars to meet the gap.

Maureen Singleton, Chief Financial Officer, said this memo responds to the information requested by the Commission at the October 6, 2011 meeting. She explained the BLIP Program Management Service Description and a detailed description of services provided by the BLIP Program Management team. She explained the BLIP Program Management Billing Rate and the budget estimate for the completion of the BLIP.

Lena Chen, Bond Program Manager, said the approved [budget](#) is \$189,999,608. She said the North Beach Branch is in the construction document phase and the Bayview Branch is in construction. She said there are 22 branches complete and open. She showed photographs and gave a report on the Bayview Branch Library. She said the change in schedule dates approved at this meeting will be reflected in the next Bond Program Manager's Report. She said they have received the 95% construction documents for the North Beach Branch Library and they anticipate bidding and award in the spring of 2012 and the start of construction in the summer of 2012. She said they plan to bring back to the Commission a budget update when they have more specifics based on the 95% construction drawings. She said after a public process the Arts Commission has approved a sound sculpture for the North Beach Branch Library.

Public Comment

An anonymous citizen said if you look at the budget presentation there is a figure for furniture and equipment reserve and the amount is \$1,143,547. He said that figure has not changed since October 21, 2010. He said the size of the font in the report is much smaller now. He said that figure shows up in the Quarterly Report as the donation from the Friends, although \$273,200 is from the Library Preservation Fund. He said there have been eight branch openings in that 14 month period. He said there has not been a dollar more spent on furniture and fixtures. He said the money is obviously coming from some other fund and letting the Friends have their pass and Donna Bero's salary is a donation to the library. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Executive Director, Library Users Association, said there was a revised memo passed out for this item right before discussion of

the item occurred. He said it would be useful if there was an explanation as to the changes to the memo. He said he hopes the Commission will ask questions about this. He said that \$1,143,547 has been expended out of the \$16 million that has been set aside for furniture and equipment and there is still no explanation about how those expenditures have been made. He said the budget report shows moving and interim services budgeted at \$4,360,000 and only \$522,559 was expended. He said that is a huge savings from the budget.

Ray Hartz, Director of San Francisco Open Government, said it is the primary responsibility of the Commission to oversee operations and the BLIP program. He said about 50% of the information we are seeing today was not in the packet and some things are revisions so anyone who is serious about these things will have a hard time doing it when things are given out at the meeting different from what was given ahead of time. He said the extra money that was needed was for a budget that was supposedly funded through the end of 2012 and this information that has been presented has not been informative as to why the money was not available in the budget.

Ellen Egbert, Bernal resident, said she was speaking for the Council of Neighborhood Libraries as well as herself and she would like to echo the comments about the appreciation for the work of Mindy Linetzky on the BLIP program. She said Mindy conducted all of the introductory meetings with the community, listened to all of the people who wanted different things, sent out meeting agendas and summaries. She said she cannot believe it has only been 10 years. She Mindy's work has been unbelievably important to the success of the program.

Commission Discussion

Commissioner Kane thanked Mindy Linetzky for all her hard work on the BLIP program. He said to his knowledge the Friends have fully satisfied all of their commitments.

Luis Herrera, City Librarian, said the Friends have an ongoing campaign to raise the money. He said they have raised approximately 85 – 90% and will report back to the Commission. He said the number that is reported on the budget is the amount that the Library has purchased directly with funds given to the Library from the Friends. He said the other amount is a significant amount and it is the costs that Friends have directly purchased.

Jill Bourne, Deputy City Librarian, explained the difference between the two amounts expended by the Friends and they will bring that information back to the Commission.

Commissioner Kane said the memo said that the billing rate is non-negotiable with DPW. He said the only thing we have control over is the hours expended on the project.

Maureen Singleton, Chief Financial Officer, said DPW has its own internal financial system and the library does not review it. She said they are audited on the numbers. She said there is a lot of activity finalizing the completed projects.

Commissioner Kane said he would like to see the amount of the revenue bonds held by trustees.

Commissioner Randlett said the amount of documentation and work that goes into an engineering and construction project is significant. She said it seems the costs are in line with what she has experienced.

Luis Herrera, City Librarian, said the last two projects are requiring very intensive tracking and monitoring. He said we will continue to monitor concerns of the Commission and our commitment to the completion of the program.

President Gomez said there are only two projects left but the closeouts remain to be completed. She said her understanding is the bond money can only be used for construction.

Commissioner Randlett thanked Mindy Linetzky for all of her hard work.

Commissioner Munson thanked Mindy Linetzky for all of her hard work on the BLIP.

AGENDA ITEM NO. 4. FISCAL YEAR 2012-2013 AND FISCAL YEAR 2013-14 STRATEGIC BUDGET PRIORITIES

Luis Herrera, City Librarian said there is a [memo](#) before the Commission that outlines the [Strategic Budget Priorities](#) for Fiscal Year 2013 and 2014. He said at this meeting they plan to discuss the priorities and then will return in January and February with a more detailed budget plan. He said the projected deficit is \$262 million for the coming year and up to \$375 million for the second year. He said the General Fund Departments were asked to present 5 percent target reductions for both years and a 2.5 percent contingency. He said the library was not asked for those reductions but we need to prioritize our core functions and seek efficiencies. He said the Library Preservation Fund (LPF) revenue estimate is \$88.8 million and the LPF fund balance is \$17.3 million. He said there are five priorities and the first he would like to discuss is literacy and learning. He said this will provide robust collections, resources and staff to support reading and life-long learning. He said this will include new literacies: technology and media and E-learning.

Jill Bourne, Deputy City Librarian, said the library has begun to formalize an approach for digital strategy including investments in technology infrastructure and investments in hardware and software. She said the library wants to continue the long held priority of youth engagement through the IMLS Grant, early literacy initiative, summer reading program, partnership with SFUSD and expanded teen services.

Luis Herrera, City Librarian, said strategic partnerships are a very important priority and emphasizes a collaborative approach to leverage the Library's resources. He discussed the ongoing partnerships the library is involved in.

Jill Bourne, Deputy City Librarian, said diversity in programming promotes the Library's role in articulating the city's cultural narrative through a wide range of programs, exhibitions and learning experiences.

Luis Herrera, City Librarian, said resource investments will be made in each of these five priority areas and explained the proposed resource investments for literacy and learning.

Jill Bourne, Deputy City Librarian explained some of the proposed resource investments for the digital strategy and youth engagement.

Luis Herrera, City Librarian, explained proposed resource investments for strategic partnerships.

Jill Bourne, Deputy City Librarian, said the diversity in program would include resource investments in the affinity centers, civic engagement, cultural programs such as OneCityOneBook and San Francisco Reads.

Luis Herrera, City Librarian, said he would like to hear from the Commission about these priorities and whether they should be modified or clarified in any way. He said in January we will come back with a preliminary budget proposal to Commission based on budget priorities. He said they will present facilities and BLIP Post Occupancy Evaluation investment recommendations as well. He said in February they will look to the Commission to approve a final budget.

Public Comment

An anonymous citizen said even I applaud Mindy Linetzky. He said he is very gratified that Mr. Kane states that every dollar comes out of our services, referring to the Library Preservation Fund. He said these priorities do not make sense. He said after the Main Library was built one of the excuses that was made was that this library too freely accepted outside grants without assessing the long-term budget implications. He said a grants policy was developed to combat the irresponsibility of just taking money whenever it was offered. He said there is a fundamental need to focus on our core functions and to seek efficiencies. He said we want to focus on what we do well and what the public expects us to do well.

Peter Warfield said these goals and objectives seem to be very vague in many ways and cover a lot of specifics that you don't want to talk about. He asked if you are going to cut the book budget again, but he said it looks like you are not. He said fortunately the people on this side of the room stood up last year and said no to cuts to the book budget. He said

he would like to hear some real specifics about what all this is about. He said the photo about investments in software and hardware looks like a woman standing in front of a self-service check out machine. He said he does not think that is a big priority for the library. He asked for more clarification on what all of these proposals mean and they should be discussed in detail.

Ray Hartz, Director San Francisco Open Government, said he does not like being the bad guy although he does get some satisfaction from being the devil's advocate. He said he did get an answer to what was changed on the memo by bringing it up. He said he doesn't like having to challenge people on the minutes because they don't properly reflect what the members of the public say, but what we have gotten is much more clear and complete minutes because of the public's comments. He said he doesn't like making statements about the Friends, but when he sees what he did today with no full explanation on the actual amount expended by the Friends he asks questions and expects transparency, but you don't even get a response. He said everything should be done in the open with transparency.

Commission Discussion

Commissioner Kane said his vision is that this library will be the greatest public library system in the United States and we should be thinking about what the library of the future looks like. He would like a discussion on the five year plan. He said libraries are changing and he would like to know where the library of the future will be heading. He said when he asks people in the community they say that what they are looking for is more open hours. He would like to see us add more open hours. He said people talk about the physical plant and he wants to make sure that we do not short change maintenance. He wants to see libraries that are safe and clean and that are welcoming. He said computer access is very important. He said there are some nice things that we do, but if they are not core, I would cut those and keep the core items. He said the leverage programs, exhibits, and partnerships are some of the nice things and he would rather see all libraries open on Sundays.

Commissioner Munson said he supports the comments of Commissioner Kane and he agrees completely with what he has said. He said it is important to start to look at the future and what the priorities would be. He said it is good to look at what are the nice things and what are the core functions.

Commissioner Randlett said she supports more hours and that computers are accessible. She said a short presentation on what other libraries are doing and their vision for the future would be helpful. She said she thought the presentation was very clear but appreciates that the public would like more detail. She said when documents are changed prior to the meeting maybe they could be highlighted in some way to show the changes. She said her priorities are that we need a five year strategic

plan and we need to tie the budget to that very closely. She said she would like to see more data.

President Gomez asked about user surveys on the future of the library.

Luis Herrera, City Librarian, said there is not one thing that the Commission has said that they have not looked at and he agrees we need to look at the future of the library. He said these five areas are positioning us to meet the future. He said we will look at additional hours but the Mayor has asked us to not increase FTEs and hours equate to more staffing.

Commissioner Randlett asked about the idea of partnerships with technology companies.

Luis Herrera, City Librarian said that is why the leveraging of dollars is so important.

Jill Bourne, Deputy City Librarian, said there are 27 open MOUs with the unions and staff is trying to get the most current information on staffing and pension costs.

Commissioner Kane said the library does have a mandate for hours and we are outside of the General Fund so they should be able to have a conversation with the Mayor's office about this issue.

Luis Herrera, City Librarian, said labor issues are out of our control. He said but they will have the conversation with the Mayor's office.

Commissioner Nguyen said the presentation was great and these cornerstone elements are part of a really strategic plan. He said the example of the youth engagement is critically important and that he hopes we will focus on the older generation as well.

Jill Bourne, Deputy City Librarian, said some of the areas that we are focusing on for our senior audiences are our digital and accessibility technology.

Commissioner Ono said she likes the focus on the five areas. She said she would like to see the information as far ahead of time as possible for the next Commission meetings on the budget.

Commissioner Breyer said it is important to have a five year plan and make sure our branches are sustainable. He said the few areas he would like to emphasize are providing access to people who do not have access to computers. He said the early literacy program is critical as well as service to the elderly and disabled. He said he would like the Green Stack program and environmentally sound planning included in the discussion. He said civic engagement is critical.

Commissioner Nguyen agreed that civic engagement is the foundation of the library. He said technology is important but we need to make sure the people who are using these items know how to use and care for them.

Jill Bourne, Deputy City Librarian, said instruction about the technology is very important.

President Gomez said her main concern is about maintaining facilities and making sure they are clean and safe. She said enhancing staff skills is important to her as well. She said civic engagement is important and she is glad we have added community rooms to the library because they will bring in new people for meetings and events.

Luis Herrera, City Librarian, said we are committed to staff development.

Commissioner Kane left the meeting at 6:49 pm.

AGENDA ITEM NO. 5 APPROVAL OF THE MINUTES OF NOVEMBER 17, 2011

Public Comment

An anonymous citizen said as a commissioner observed, if the public asked questions and got answers that would create a dialogue. He said theoretically it is a valuable point. He said whether your administration will reverse course and do that is doubtful and it is not clear they are listening to you, much less to him. He said one of the things we have always heard is that the recording of the meeting in the actual record. He said the recording of this meeting is missing the first minute and one half. He said there are a number of things that are positive in these minutes and they include some crucial details. He said on the bottom of page 4 it says he referred to "worse minutes" but his comments had nothing to do with that. He said on page 6 his reference to Commissioner Nguyen's admission of an illegal meeting is again omitted. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Library Users Association, said he is glad that some of the commissioners made comments about their priorities. He said the independence of the library is crucially important and that considering partnerships with firms like Google is highly questionable. He said there are a number of places in the minutes where details of his comments are missing. He said on page one under public comment his comments were not complete. He said on page three under agenda item 2 his comments were misrepresented. He said on page seven under item 4 he said he offered \$100 for the library to any Commissioner who could perform basic functions on the library's printers and he would like to have that included.

Commissioner Ono said she would like the comments about the challenge Mr. Warfield made to the Commissioners added to the Minutes. She said she would like to take him up on his offer.

Motion: By Commissioner Munson, seconded by Commissioner Ono to approve the [Minutes of November 17, 2011](#) as amended to change Peter Warfield's comments on page 3 to read "He said Park Branch opened earlier this year and Presidio and Bernal Heights before that so why has it taken so long for these savings to be **shown as** realized. He said the library **said it** couldn't afford the money for a temporary branch . . ." Also on the top of page seven to add a sentence to Peter Warfield's comments at the top of the page "He said he would like to donate \$100 to the library if any Commissioner can operate the new printers."

Action: AYES 6-0: (Breyer, Gomez, Munson, Nguyen, Ono and Randlett).

AGENDA ITEM NO. 6. ADJOURNMENT

Public Comment

Peter Warfield, Library Users Association, said that New Business is not on the agenda and it is a standard thing and gives voice to the Commissioners and an opportunity to suggest what they would like on future agendas. He said you are being silenced and your representation of the public is being silenced by that omission.

Commission Discussion

Commissioner Randlett said she would like to understand how new business is addressed by the Commission.

President Gomez said that any Commissioner can contact the President or Secretary of the Commission at any time to discuss adding new items to the agenda.

Sue Blackman, Library Commission Secretary, read the portion of the Commission's Bylaws that relates to setting the agenda: "The agenda is prepared through the joint effort of the President, the City Librarian and the Commission Secretary. The Commission Secretary shall work with the Commission President to develop the agenda. The agenda shall consist of items requested by the President, the City Librarian or the Commission."

Motion: By Commissioner Munson, seconded by Commissioner Ono to adjourn the regular meeting of December 15, 2011.

Action: AYES 6-0: (Breyer, Gomez, Munson, Nguyen, Ono and Randlett)

The meeting adjourned at 7:01 pm.

Sue Blackman
Commission Secretary

Explanatory documents: Copies of listed explanatory documents are available as follows: (1) from the commission secretary/custodian of records, 6th floor, Main Library; (2) in the rear of Koret Auditorium immediately prior to, and during, the meeting; and (3), to the extent possible, on the Public Library's website <http://sfpl.org>. Additional materials not listed as explanatory documents on this agenda, if any, that are distributed to library commissioners prior to or during the meeting in connection with any agenda item will be available to the public for inspection and copying in accordance with Government Code Section 54954.1 and Sunshine Ordinance Sections 67.9, 67.28(b), and 67.28(d).

ADDENDUM

These summary statements are provided by the speaker: Their contents are neither generated by, nor subject to approval or verification of accuracy by, the San Francisco Public Library Commission.

Item 1: General Public Comment

Anonymous Citizen: Stop the Hate & Ignorance – Don't give or accept money from the Friends of the Library

Ironically, after a non-Commissioner used Le Mot de Coulter (“B*llsh*t”) you went into Puritan mode.

The Library Commission demeans public participation by whatever means available. “‘Something’ hitting the fan” is not comparable to describing another’s ideas and beliefs.

Also, a public representative chairing a public meeting is not comparable to a private citizen’s privileged right to petition the government (now Civil Code §47(d).)

The public’s rights: to attend, see documents, make public comment – won after bitter struggle for democracy – confront the same denial, ignorance, and open contempt as the 150-word summaries.

The highest calling of our humanity is to bear witness. After surviving every abuse, lie and sleazy tactic unleashed to prevent us from being here, are we going to testify to how positive you are? A public testifying to your decency and fairness is within your power.

Item 2: Branch Library Improvement Program Schedule Changes

Anonymous Citizen: Stop the Hate, Stop the Ignorance – Don't give or accept money from the Friends of the Library

These are very dramatic changes in the schedule and substantial delays. You just can't say that there was a two year process for the Environmental Impact Report without addressing the underlying issues that were very problematic and fiercely contested. The

process exposed a number of issues that a great number of people had good reason to be concerned about.

This is not a delay that is out of your hands. It comes from your administration's inability to get a handle on some of those issues. I don't want to go into those issues now. I just want to remind you that the delay from the Environmental Impact Report is due to some very profound issues.

I think that is true of Bayview as well, but I won't go into those now either.

Item 3: Bond Program Manager's Report

Anonymous Citizen: Stop the Hate, Stop the Ignorance – Don't give or accept money from the Friends of the Library

Wouldn't it be nice if the citizens had access to the graphics.

It is gratifying that your president is not paying any more attention to the administration than to us. That is equal treatment of a sort.

The figure in this Budget Report for "Furniture & Equipment Reserve" is \$1,143,547, which has not changed in 14 months, since October 2010. (The size of the print is now smaller.)

That figure is listed in your Quarterly Report as the donation from the Friends, although \$273,200 is from the Library Preservation Fund. Eight branches opened in that 14 months and not one dollar for furniture & fixtures. So the Friends get their pass and Donna Bero's salary is the donation to the library.

The management fund was not a surprise, but you are given a revised memorandum 10 minutes before this item.

Item 4: Fiscal Year 2012-13 and Fiscal Year 2013-14 Strategic Budget Priorities

Anonymous Citizen: Stop the Hate, Stop the Ignorance – Don't give or accept money from the Friends of the Library

Even I applauded Mindy Linetzky.

If you agreed with representations regarding the Friends, please see me afterward – I have a bridge for sale.

Commissioner Kane is correct that every dollar comes out of our services, referring to the Library Preservation Fund.

These priorities don't make sense. After Main Library budget troubles it was said outside grants were too freely accepted without assessing the long-term impact. A Grants Policy was developed to combat the irresponsibility of just taking money whenever it was offered.

The fundamental need is to focus on our core functions, focus on efficiencies and do well what the public expects of us. The corollary is to resist what we don't do well just because it leverages dollars.

Vague priorities can justify meaning handing out free tickets to Sea World – not what we are here for.

Item 4: Approval of the Minutes (November 17, 2011)

Anonymous Citizen: Stop the Hate and Ignorance – Don't give money to, or accept money from the Friends of the Library.

As a commissioner observed, if the public asked questions and got answers that would create a dialogue. Theoretically that is a valuable point. Whether your administration will reverse course and do that is doubtful. It is not clear they are listening to you, much less me.

The response to problems with the minutes has been that the recording is the official record. In fact the recording of this meeting is missing the first minute and one half.

There are several instances where I can emphasize the positive including areas where crucial details are included.

On page 4, the Bond Program Manager's Report had nothing to do with "worse minutes."

On page 6, my reference to Commissioner Nguyen admission of an illegal meeting is again omitted. This is probably the fourth time it has been omitted.