



# **CITY LIBRARIAN STAKEHOLDER ENGAGEMENT SUMMARY**



Presented by  
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# Overview of the Stakeholder Engagement Process

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- Three (3) Community Meetings

- November 7, 2018, Bay View Branch, 15 people attended
- November 8, 2018, Richmond Branch, 14 people attended
- November 10, 2018, Main Library, 9 people attended

- Staff & Union Meeting

- November 9, 2018, Main Library, 35 people attended

- Management Team Meetings

- November 7-9, 2018, Main Library, individual meetings held with 12 participants

# Survey Response Counts – By Language

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English – 2,155

Chinese – 41

Russian – 3

Spanish 16

Tagalog – 1

# Consistent Themes – Outstanding Reputation

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- Known for Innovation
- Great Programming
- Outstanding Facilities
- Experience Staff
- Well Resourced System
- Supported by the Community

# Consistent Themes – Opportunities

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- Enhance safety & security
- Improve communication externally & internally
- More community engagement
- Eliminate work silos
- Strengthen teen programming
- More staff development & customer service training

# Consistent Themes – City Librarian Key Attributes

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- Passion for public library service; empathetic, open and engaging
- Experienced urban public library executive; Director or Assistant Director
- Visionary leader
- Politically astute
- Strong fiscal management skills
- Great ambassador; strong people skills, humble and approachable, visible and accessible
- Excellent communicator
- Collaborative and consensus oriented

# Consistent Themes – City Librarian Priorities

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- Conduct a system-wide library assessment
- Address, safety, security and sanitary issues
- Create a more effective and accountable work culture
- Enhance communications and community engagement
- Strengthen public-private partnerships, especially with SFUSD
- Continue leadership role in providing non-traditional services in the library and the community

# Recruitment Brochure Review & Approval



# Timeline Review & Next Steps

**QUESTIONS??**